Postal Regulatory Commission Submitted 11/8/2011 8:00:00 AM Filing ID: 77461 Accepted 11/7/2011

	OGDEN Docket: 1375897 - 71853	1/2011
Item	Document	1
1.	Request/approval to study for discontinuance (05/05/2011)	V
2.	Notice (if appropriate) to Headquarters of suspension	<b>▼</b>
3.	Notice (if appropriate) to customers/district personnel of suspension	IZ.
4.	Highway map with community highlighted (05/06/2011)	マ
5.	Eviction notice (if appropriate) (05/06/2011)	<b>₩</b>
6.	Building inspection report and original photos of building deficiencies (if appropriate) (06/02/2011)	₩.
7.	Post Office and community photos (06/02/2011)	₽ P
8.	PS Form 150, Postmaster Workload Information (06/02/2011)	P
9.	Worksheet for calculating work service credit (06/02/2011)	N.
10.	Window transaction record (05/23/2011)	디
11.	Record of incoming mail (05/23/2011)	고
12.	Record of dispatched mail (05/23/2011)	r
13.	Administrative postmaster/OIC comments (05/07/2011)	□ □
14.	Inspection Service/local law enforcement vandalism reports (05/10/2011)	\underset
15.	Post Office fact sheet (06/03/2011)	IV.
16.	Community fact sheet (07/14/2011)	□ □
17.	Alternate service options/cost analysis (06/03/2011)	ᅜ
18.	Form 4920, Post Office Fact Sheet (06/23/2011)	I₹
19.	Recomendation and Service Replacement Type (06/03/2011)	₽ P
20.	Questionnaire instruction letter to postmaster/OIC (05/27/2011)	IJ.
21.	Cover letter, questionnaire, and enclosures (05/27/2011)	IZ.
22.	Returned customer questionnaires and Postal Service response letters (05/27/2011)	ঘ
23.	Analysis of questionnaires (06/16/2011)	ঘ
24.	Community meeting roster (06/16/2011)	V
25.	Community meeting analysis (06/16/2011)	₽ V

26		F
26.	Community meeting letter (05/27/2011)	
27.	Petition and Postal Service response letter (if appropriate) (06/14/2011)	<u> </u>
28.	Congressional inquiry and Postal Service response letter (if appropriate) (05/31/2011)	V
29.	Proposal checklist (06/23/2011)	P
30.	District notification to Government Affairs (06/25/2011)	マ
31.	Instructions to postmaster/OIC to post proposal (06/23/2011)	ঘ
32.	Invitation for comments exhibit (06/25/2011)	ব
33.	Proposal exhibit	ব
34.	Comment form exhibit (06/23/2011)	ত
35.	Instructions for postmaster/OIC to remove proposal (08/30/2011)	ঘ
36.	Round-date stamped proposals and invitations for comments from affected offices (08/30/2011)	₽ V
37.	Notification of taking proposal and comments under internal consideration (08/30/2011)	<b>₩</b>
38.	Proposal comments and Postal Service response letters (08/30/2011)	ঘ
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	<b>□</b>
40.	Analysis of comments (08/30/2011)	ZI.
41.	Revised proposal (if appropriate) (08/30/2011)	ন
42.	Updated PS Form 4920 (if appropriate) (06/23/2011)	ত
43.	Certification of record (08/30/2011)	₽ V
44.	Log of Post Office discontinuance actions (08/30/2011)	₽ V
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (09/07/2011)	□
46.	Headquarters' acknowledgment of receipt of record (09/11/2011)	V
47.	Final determination transmittal letter from Headquarters (09/26/2011)	ত
48.	Instruction letter to postmaster/OIC on posting (09/29/2011)	ঘ
49.	Round-date stamped final determination cover sheets ()	ঘ
50.	Postal Bulletin Post Office Change Announcement ()	Г
51.	Vice president, Delivery and Retail, instruction letter (09/26/2011)	ঘ



05/05/2011

DAVID CAMP DISTRICT MANAGER ARKANSAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the AR04 congressional district.

DISTRICT MANAGER ARKANSAS PFC		DATE
DAVID CAMP		05/05/2011
Approval to Study for Discontinuanc	e:	
DENNIS SCHNEBELEN Manager, Post Office Operations		
1.71 hrs per day.		
	eximity to another office. This office is VAC	CANT. This office earns
The above office became vacant whe	n the postmaster retired on 01/02/2010.	
Maintain Town Name:	Yes 🖊 NO 🗌	
ZIP Code Change:	Yes NO ZIP Code	
Total Customers:	256	
City Delivery:	0	
Intermediate HCR:	0	
Intermediate RR:	72	
Highway Contract Route (HCR):	0	
Rural Route (RR):	0	
General Delivery:	0	
Post Office Box:	184	
Near Miles Away: Number of Customers:	7.0	
	7.6	
ADMIN Miles Away: Near Office Name:	ASHDOWN	
Proposed Admin Office:	ASHDOWN 7.6	
County:	Little River	
Finance Number:	046462	
EAS Level:	13	
Zip+4 Code:		
7: 14 C-1-	71853-9998	



Dockect: 1375897

Area: SQUTHWEST District: ARRONAS PFC Country		POSTAL	SERVICI	Ē.			DOCKEGE 10.	
Name: OGDEN State: AR Zip Code: 71853 Name: SOUTHWEST District: ARKANSAS PFC Congressional District: AR64 CAS Grade: 13 Post Office: I Classified Station Classified Branch CPO  There was no Emergency Suspension for this office  Prepared by: Jackie Stubitsch Title: ARKANSAS PFC Post Office Review Coordinator  ARKANSAS PFC Post Office Review Coordinator  County: ARKANSAS PFC Post Office Review Coordinator  Date: 05/06/2011  Classified Branch CPO   Date: 05/06/2011  Date: 05/06/2011			<del></del>	NOTICE OF POST O	FFICE EMERGE	NCY SUSPENSION		
Area: SOUTHWEST District: ARKANSAS PFC Congressional District: ARX AR04 Tille:	A. Office	2						
Description   District   AR04   County   Ititle River   Finance Number: 046462   Classified Station   CPO   Classified Branch   CPO   CP	Name:						Zip Co	ode: <u>71853</u>
Prepared by:  Jackie Stubitsch  Priepared by:  Jackie Stubitsch  Title:  ARKANSAS PFC Post Office Review Coordinator  Toto No. (501) 228-4171	Area:							
Prepared by:  Jackie Stubitsch  Title:  ARKANSAS PFC Post Office Review Coordinator  Toto No. (501) 228-4171  Eve No. (650)			ct: ARU 13		County		046462	
Prepared by: Jackie Stubitsch Date: 05/06/2011 Title: ARKANSAS PFC Post Office Review Coordinator  Tole No. (501) 28-4171 Each (650)				Oleveife d Otelian				CBO []
Prepared by:         Jackie Stubitsch         Date:         05/06/2011           Title:         ARKANSAS PFC Post Office Review Coordinator         650)	Post Om	ce:		Classified Station	l1	Classified Branch		
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Title: ARKANSAS PFC Post Office Review Coordinator  Tole No. (501) 228-4171 Fav. No. (650)	• There	e was no	Emerge	ncy Suspension for t	his office			
Title: ARKANSAS PFC Post Office Review Coordinator  Tole No. (501) 228-4171 Fav. No. (650)								
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Title: ARKANSAS PFC Post Office Review Coordinator  Tole No. (501) 228-4171 Fav. No. (650)	Prepare	ed by:	Jackie Stu	ubitsch		[	Date:	05/06/2011
Tole No. (501) 228-4171 Fay No. (650)	Title:	· <b>J</b> ·			Coordinator			
		:					-ax No:	

Title:

Tele No:



## NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION A. Office Zip Code: 71853 Name: **OGDEN** State: ARKANSAS PFC District: SOUTHWEST Area: AR04 13 Congressional District: County: Little River 046462 Finance Number: EAS Grade: CPO Post Office: Classified Station Classified Branch There was no Emergency Suspension for this office Prepared by: Jackie Stubitsch Date: 05/06/2011

(650)

577-5059

Fax No:

ARKANSAS PFC Post Office Review Coordinator

(501) 228-4171



# A service of White pages

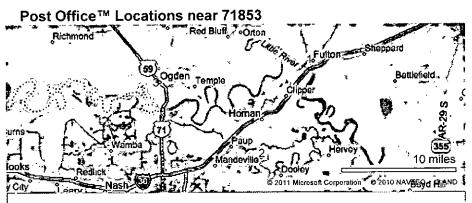
Post Office™ Locations

PRINT | BACK

DOCKET NO.

PAGE

(37.5897 ¥



1 Post Office™ Location - FULTON 303 LITTLE RIVER ST

FULTON, AR 71838-9998 (800) ASK-USPS

(800) 275-8777

(870) 896-2408

6.0 mi

Business Hours Mon-Fri

8:00am-12:00pm 1:00pm-4:00pm Sat

7:30am-8:30am

Sun closed Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

2 Post Office™ Location - CPU COLLEGE HILL CENTER

CENTER 1 COLLEGE HILL CTR TEXARKANA, AR 71854-3034 (800) ASK-USPS

(800) 275-8777 (903) 223-3804

7.0 mi

Business Hours

Mon-Fri 8:30am-4:00pm Sat-Sun closed

3 Post Office™ Location - OGDEN 131 PINE ST

131 PINE ST OGDEN, AR 71853-9998 (800) ASK-USPS

(000) ASN-USP (800) 275-8777

(800) 275-8777 (870) 898-6144

7.6 mi

Business Hours

Mon-Fri 6:30am-11:30am 1:00pm-3:45pm Sat-Sun

closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

People and Business Search Find people and businesses at WhitePages.com

People Search

**Business Search** 

Search for a business by name or

Search for a person and perform a reverse lookup category nationwide. CAPYTATHE TURNELLS AMIGEPAGES.com. Legal Notice and Terms

Reverse Phone Number See who is calling you

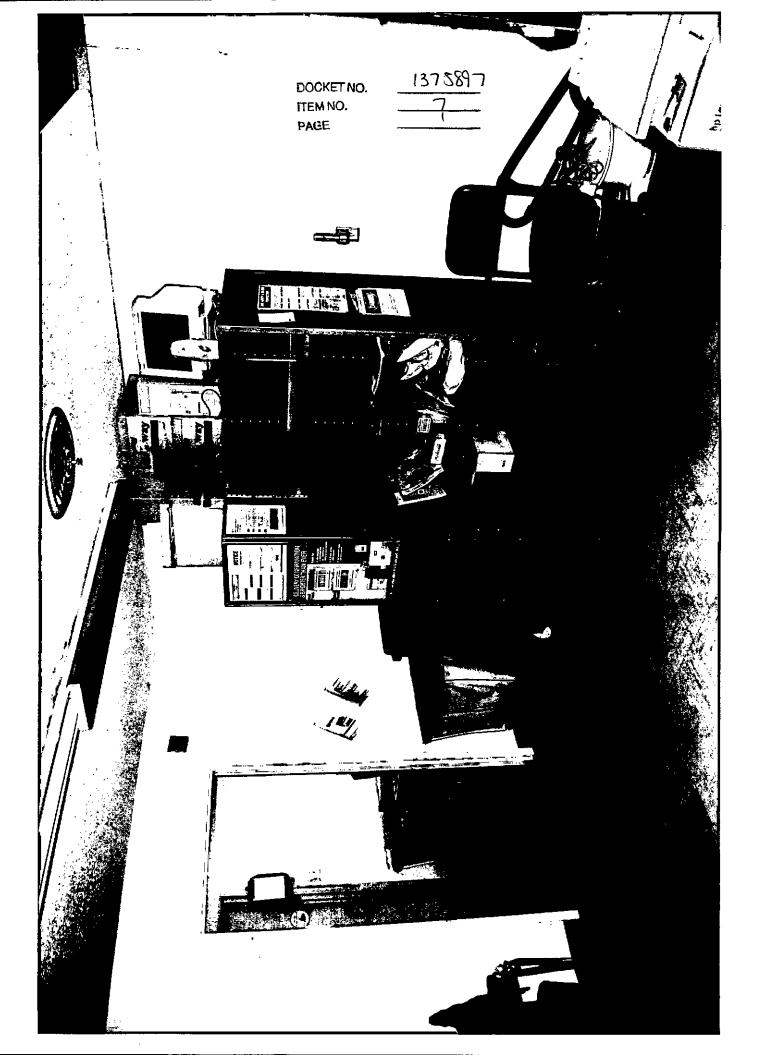
Yellow Pages, White Pages

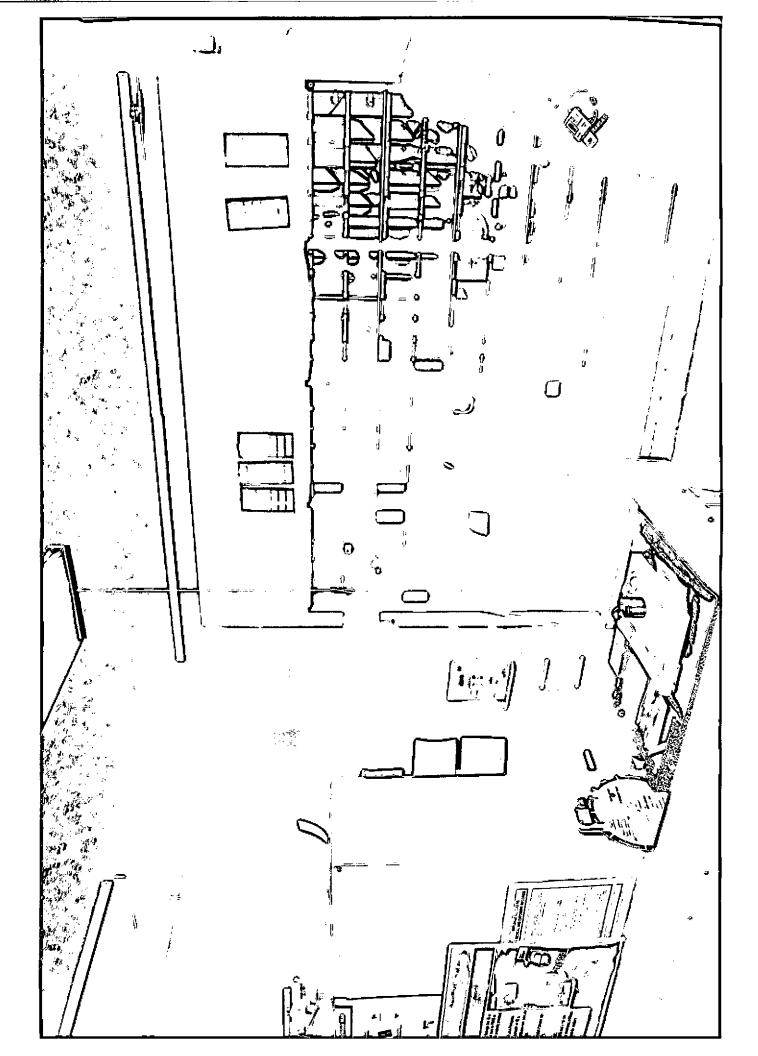
addresses.

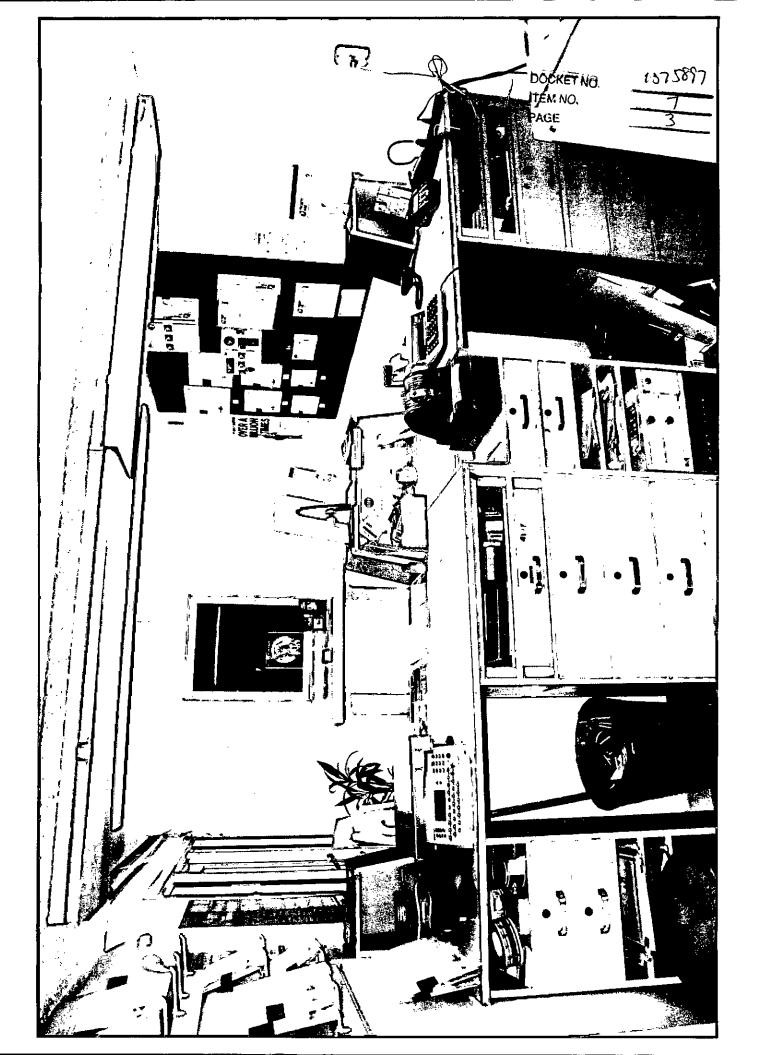
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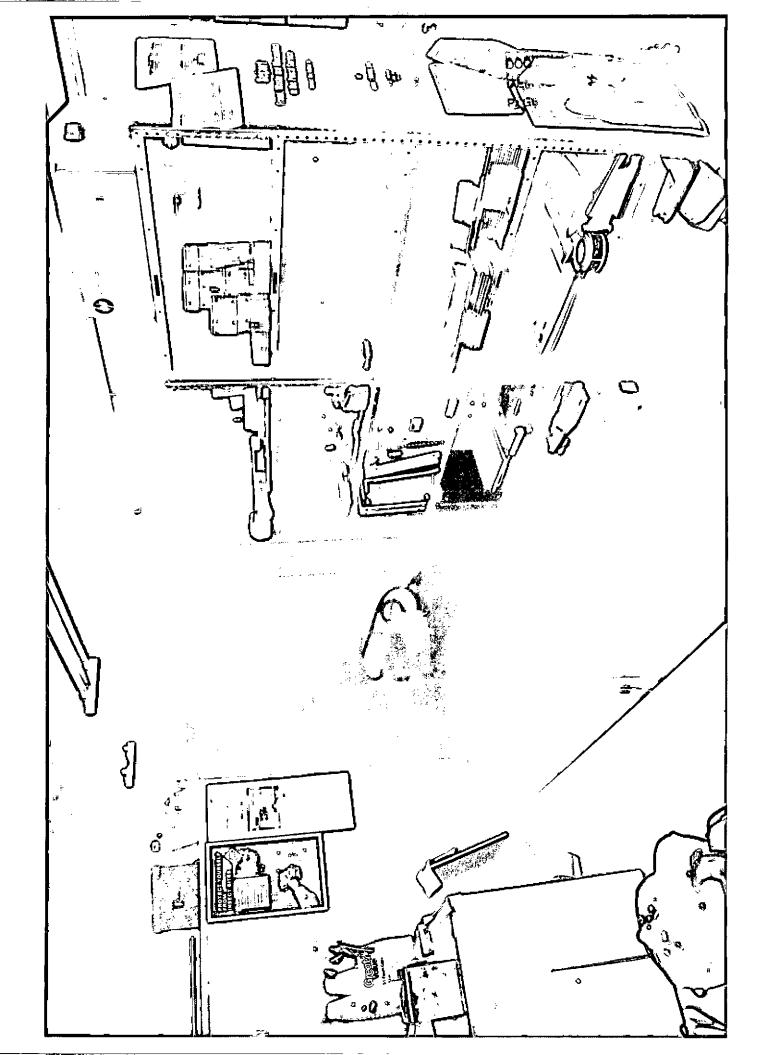


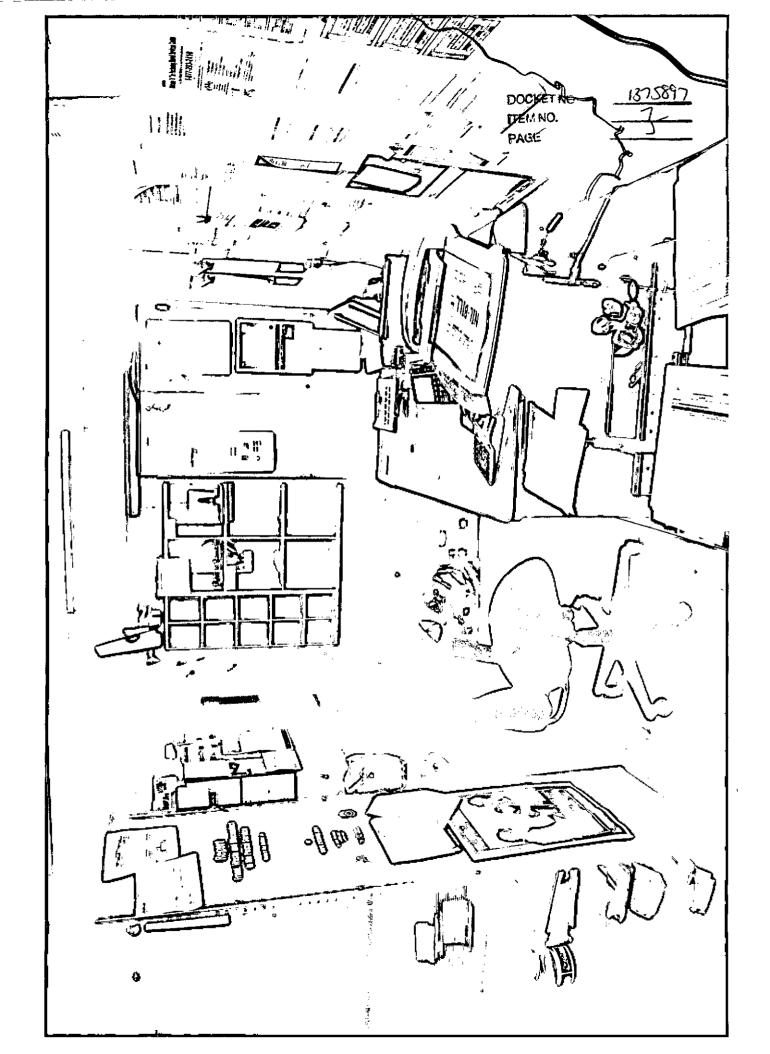
•		Buildi	ng Inspection I	ζep	ort		
A. Office							
Name: OGDE Nrea: SOUTI	N HWEST		Distr	ict:	State: AR ARKANSAS PFC	Zip (	Code: <u>71853</u>
ongressional Di			Cour		Little River		
EAS Grade:	13			,.	Finance Number	: 04646	2
Post Office:		Classified Station			Classified Branch		сро 🔲
There was i	no building	inspection report no	or photos fo	r th	nis office		
						,	
	4						
Prepared by:	Jackie Stul					Date:	06/03/201
Title:	ARKANSA	S PFC Post Office Review	Coordinator				
Tele No:	(501) 228-	4171				Fax No:	(650) 577-5059

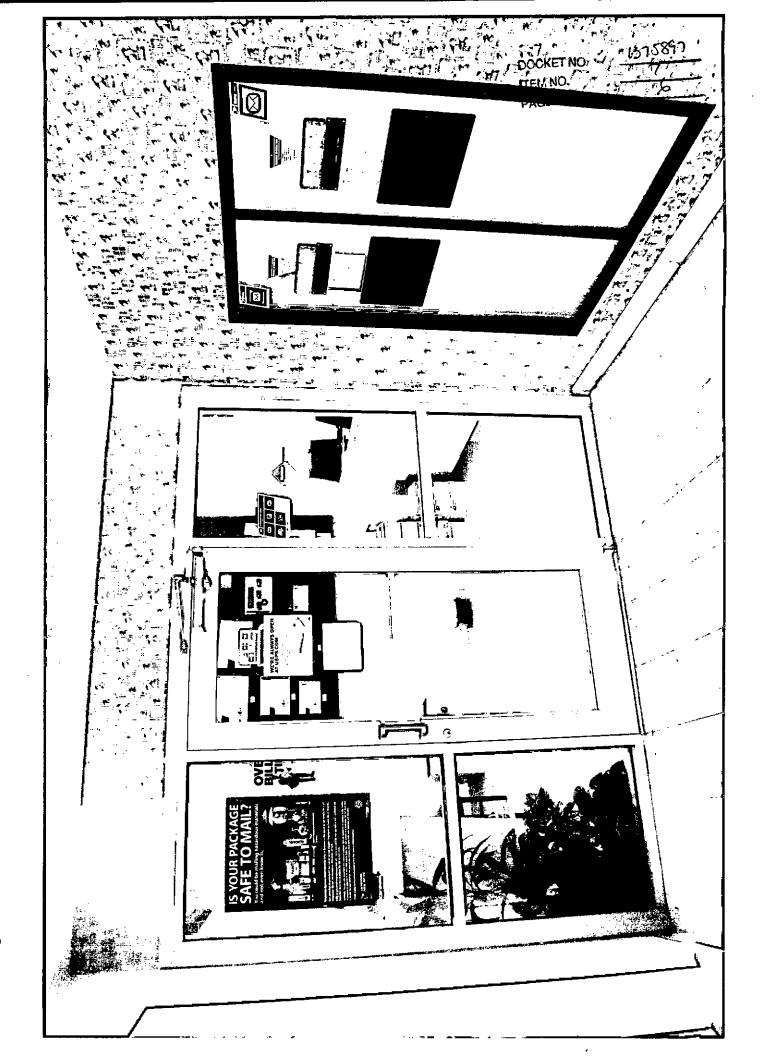


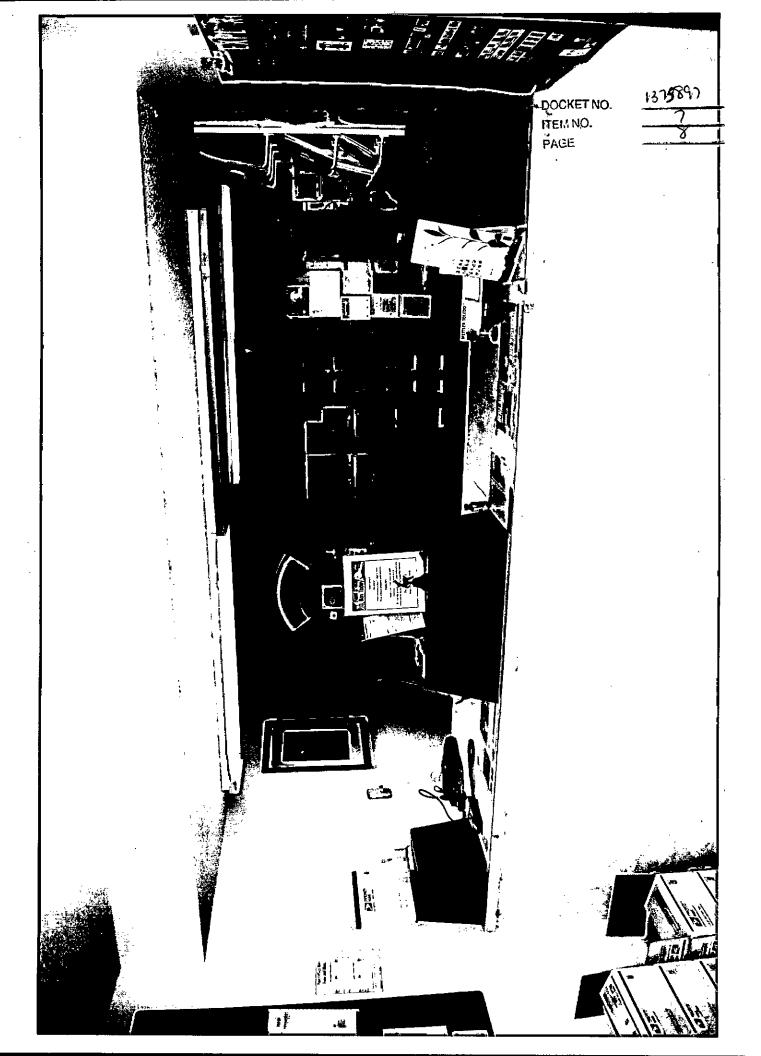


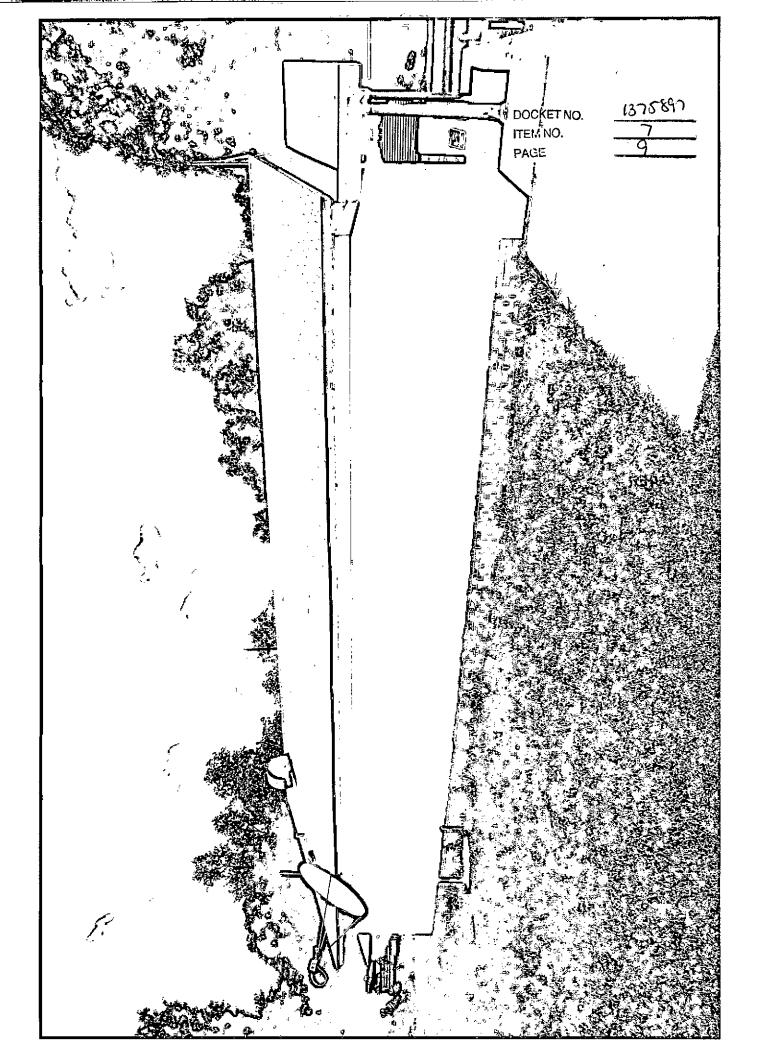


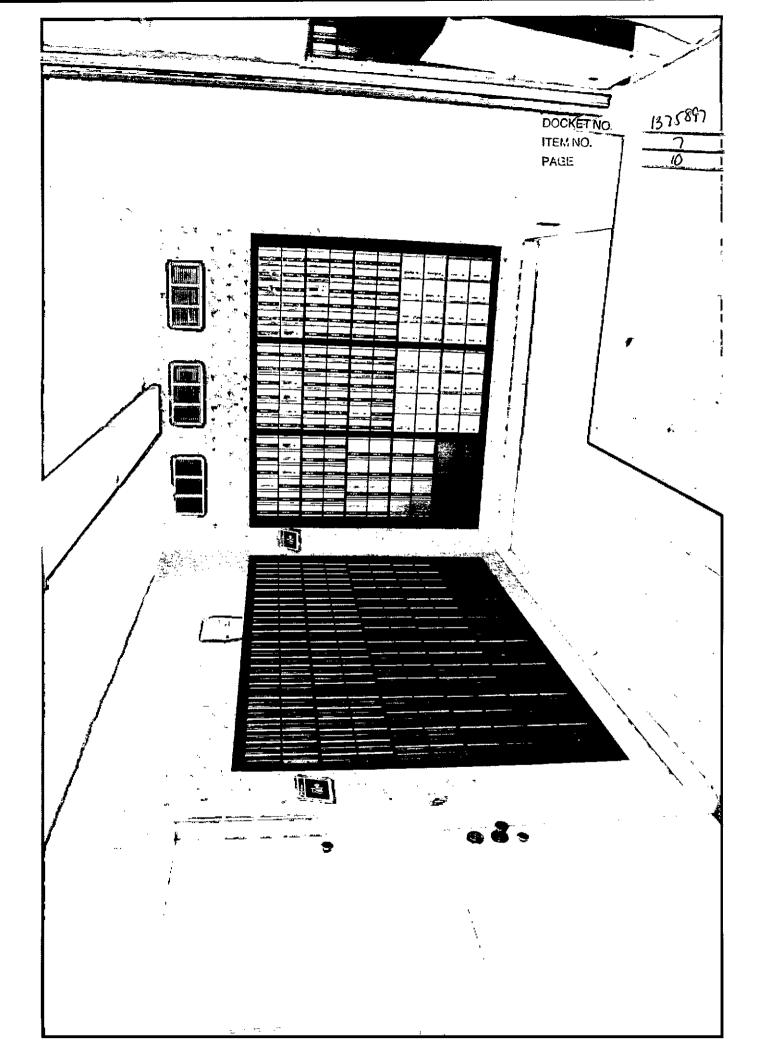


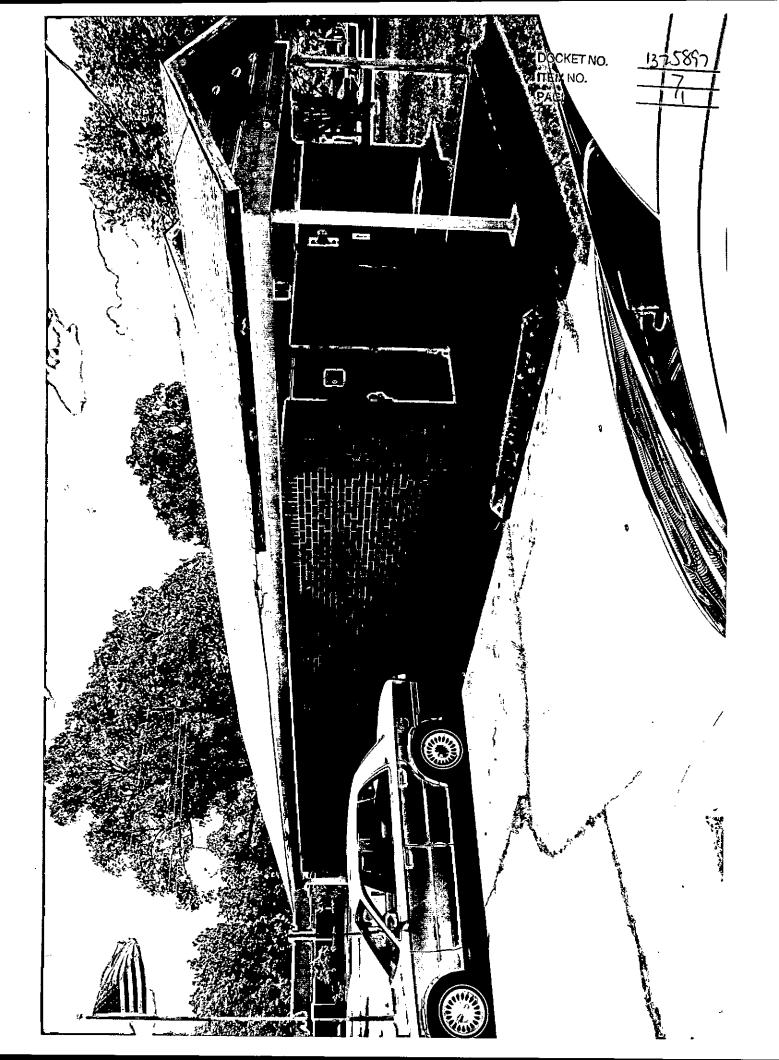


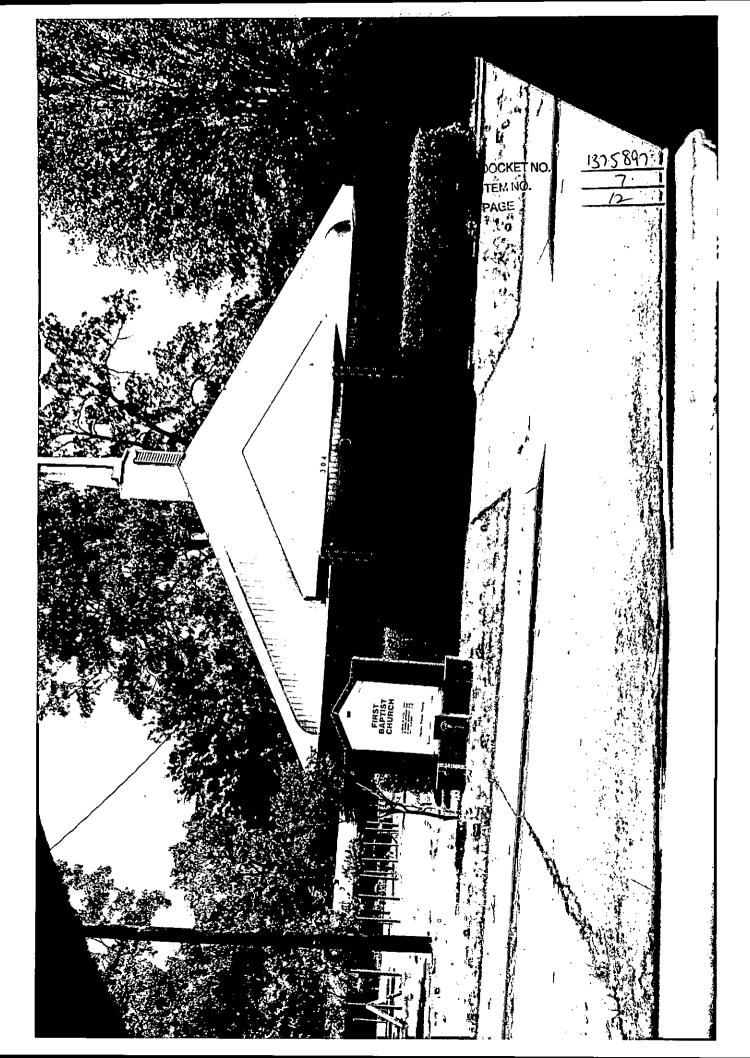


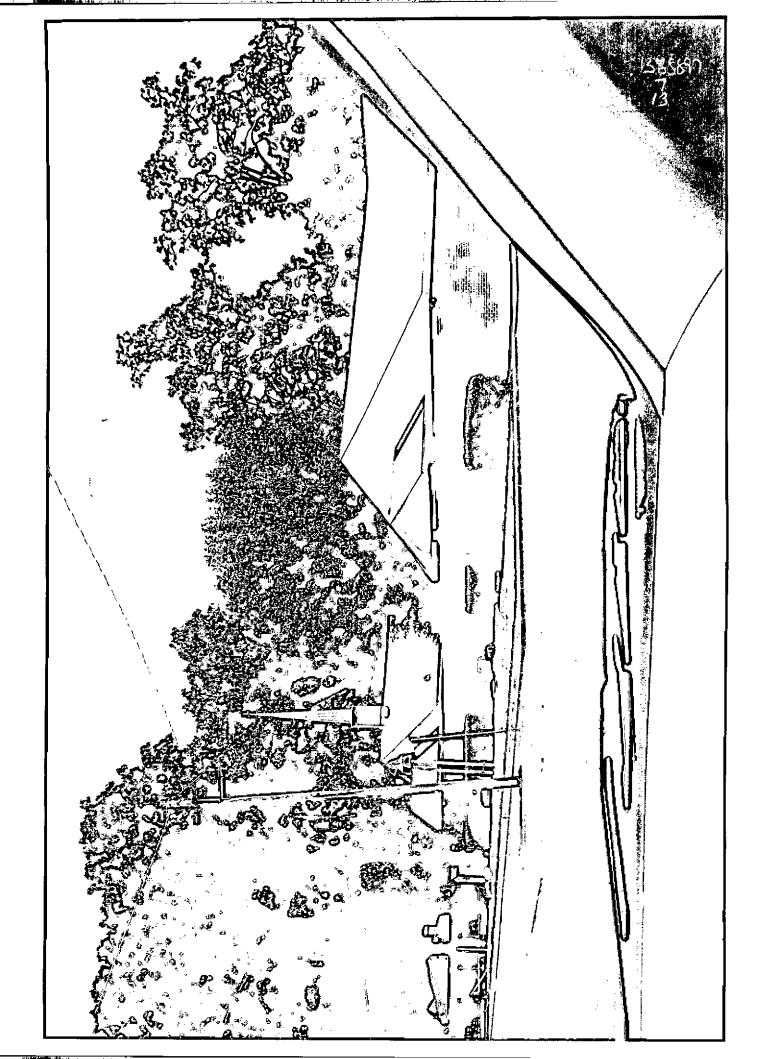


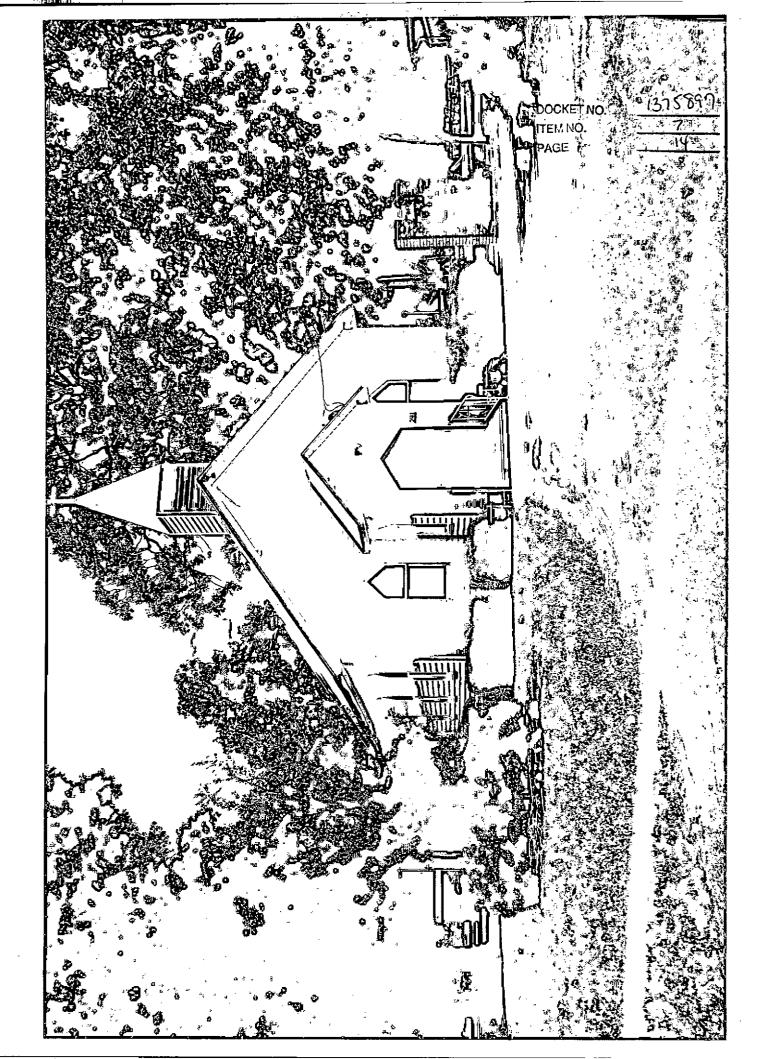


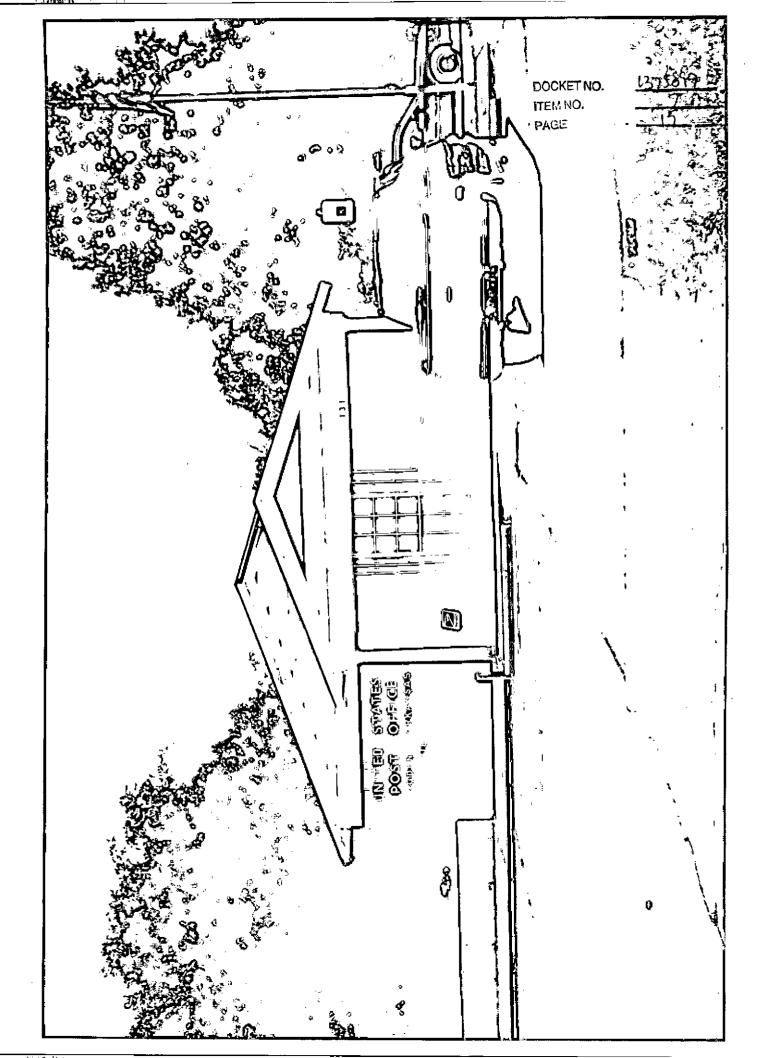


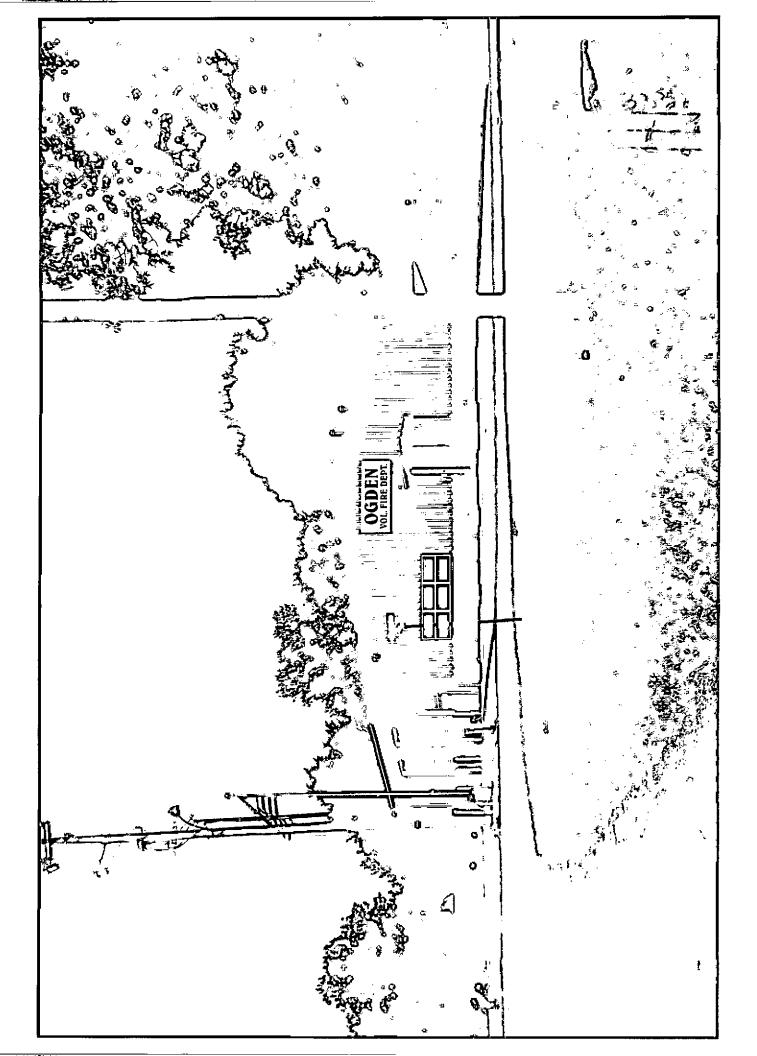


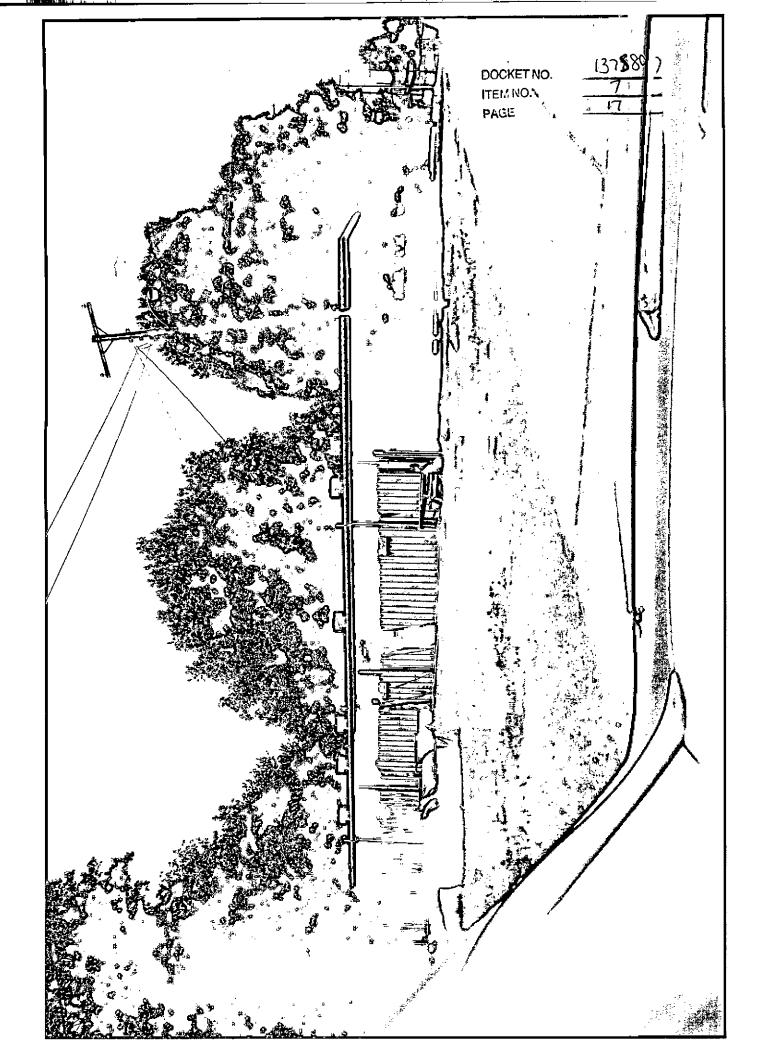












#### PS Form 150. Postmaster Workload Information

Post Office. State & Zip Code OGDEN, AR 71853			Postmaster's Signature Dennis Schnebelen	Date 05/17/2011
District Office, State & Zip Code ARKANSAS PFC, AR 72205			District Manager's Signature David Camp	Date 06/02/2011
(Check Box)  ✓ Vacancy  Management Review		RFR	See Instru on Revers	
Current Office Level				13
2. Finance Number		(1-6)	04	6462
3. General Delivery Families Served		(7-9)		0
Post Office Boxes/Call Boxes Rented		(10-15		184
5. Possible City Deliveries		(16-20		G C
6. Administrative Rural Boxes Served	_	(21-25	)	0
7. Intermediate Rural Boxes Served		(26-30		72
Administrative Responsibility form Intermediate Rural Boxes for Other Offices		(31-35	)	0
9. Administrative Highway Contract/Star Route Boxes Served	<u> </u>	(36-39	)	0
10. Intermediate Highway Contract/Star Route Boxes Served	<u> </u>	(40-43	)	0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices		(44-47	)	0
12. Number of Carrier Stations/Branches		(48-49	)	0
13. Number of Finance Stations/Branches		(50-51	)	0
14. Number of Contract Stations/Branches & Community Post Offices		(52-53	)	0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)		(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)		(55-56	· 🗀	
16. Does Office Perform Outgoing Distribution for Other Offices?	<u> </u>	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?		(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?		(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?		(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?		(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?		(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?		(63)		N
23. Is Postmaster Lessor for Government Owned Building?		(64)		N
24. Does Office Have MPLSM/SPLSM?		(65)		N
25. Does Office Distribute Food Stamps?		(65)		N
PS Form 150, January 1983		-	<u> </u>	

#### PS Form 150, Postmaster Workload Information

Docket 1375897 Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	184	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	72	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

#### Instructions

- 1. Enter current evaluated office level.
- 2. Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal
  the total possible deliveries shown on Form 1621, Carrier Route
  Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code CNLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier defivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
  - (a) A contract station is a detached finance unit manned by non-postal employees.
  - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
  - (c) A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

#### Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for office associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20. Does office separate all incoming faits to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

		Worksheet for calculating Wo	orkload Servi	ce Credit (V	VSC) for Pos	st Offices		
Activity WSCs	Office Name:	OGDEN						
Ceneral Delivery Families Served (Item 3, PS Form 150)	Office Zip+4:	71853 -9998 District:	ARKANSA	S PFC				
Ceneral Delivery Families Served (Item 3, PS Form 150)			Activity WS	Cs				
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	General Delivery	Families Served (Item 3, PS Form 1	<u>-</u>		_ 0	X 1.0	=	0
Possible City Deliveries (Item 5, PS Form 150)	-						=	184
Administrative Rural Boxes Served (Item 6, PS Form 150)						X 1.33	=	0
Intermediate Rural Boxes Served (Item 7, PS Form 150)	•	•					=	0
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)		·				X 0.7	=	50
Columbia   Columbia	Administrative Re	esponsibility for Intermediate Rural B	Boxes for Othe	r Offices				
Administrative Highway Contract/Star Route Boxes Served ((Item 9, PS Form 150)					 n	X 0.3	=	n
Citem 9, PS Form 150	Administrative His	thway Contract/Star Route Roves S	erved			^ 7, 0.5	-	<del>_</del>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)						W 4 =		-
(Item 10, PS Form 150)         0         X 0.7         =         0           Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)         0         X 0.3         =         0           Total Activity WSCs         0         X 0.3         =         0           Revenue WSCs           First         25 revenue units:         1.00         X         25 units         =         25.00           Next         275 revenue units:         0.50         X         19 units         =         9.50           Next         700 revenue units:         0.25         X         0 units         =         0.00           Next         5000 revenue units:         0.10         X         0 units         =         0.00           Next         5000 revenue units:         0.01         X         0 units         =         0.00           Next         5000 revenue units:         0.01         X         0 units         =         0.00           Total revenue WSCs:         34.50         Base WSCs         268.50         = EAS Grade         11           Previous evaluation: EAS grade         13			اد مرد		0	X 1.0	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	Intermediate High	nway Contract/Star Route Boxes Ser	rved					
Next   25 revenue units:   1.00   X   25 units   =   25.00	, nom 10, F3 F0	<del> </del>				X 0.7	=	0
Total Activity WSCs   234						V A C		
Revenue WSCs	Boxes for Other C	•			•• ——	x v.3	=	
First		ı otal Activity						
Next         275 revenue units:         0.50         X         19 units         =         9.50           Next         700 revenue units:         0.25         X         0 units         =         0.00           Next         5000 revenue units:         0.10         X         0 units         =         0.00           Balance of revenue units:         0.01         X         0 units         =         0.00           Total revenue WSCs:         34.50         Base WSCs         268.50         =         EAS Grade         11           Previous evaluation: EAS grade         13         (if appropriate)           Effective date of change in service hours:         (if appropriate)           (when a vacancy exists, hours must reflect the appropriate EAS grade)           Worksheet completed by:           JACKIE.M.STUBITSCH@USPS.GOV           Printed Name         Signature           ARKANSAS PFC District Review Coordinator         06/02/2011			Revenue WS	SCs				
Next 700 revenue units: 0.25 X 0 units = 0.00  Next 5000 revenue units: 0.10 X 0 units = 0.00  Balance of revenue units: 0.01 X 0 units = 0.00  Total revenue WSCs: 34.50  Activity WSCs 234 + Revenue WSCs = 34.50 Base WSCs 268.50 = EAS Grade 11  Previous evaluation: EAS grade 13  Effective date of change in service hours: (if appropriate)  (when a vacancy exists, hours must reflect the appropriate EAS grade)  Worksheet completed by:  JACKIE STUBITSCH JACKIE.M.STUBITSCH@USPS.GOV  Printed Name Signature  ARKANSAS PFC District Review Coordinator 06/02/2011	First	25 revenue u	inits: 1.00		_	= _	25.00	
Next 5000 revenue units: 0.10 X 0 units = 0.00 Balance of revenue units: 0.01 X 0 units = 0.00 Total revenue WSCs: 34.50  Activity WSCs 234 + Revenue WSCs = 34.50 Base WSCs 268.50 = EAS Grade 11  Previous evaluation: EAS grade 13  Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade)  Worksheet completed by:  JACKIE STUBITSCH JACKIE.M.STUBITSCH@USPS.GOV  Printed Name Signature  ARKANSAS PFC District Review Coordinator 06/02/2011	Next	275 revenue u	inits: 0.50	-		= .	9.50	
Balance of revenue units: 0.01 X 0 units = 0.00 Total revenue WSCs: 34.50  Activity WSCs 234 + Revenue WSCs = 34.50 Base WSCs 268.50 = EAS Grade 11  Previous evaluation: EAS grade 13  Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade)  Worksheet completed by:  JACKIE STUBITSCH JACKIE.M.STUBITSCH@USPS.GOV  Printed Name Signature  ARKANSAS PFC District Review Coordinator 06/02/2011	Next	700 revenue u	inits: 0,25			= _	0.00	
Total revenue WSCs:  Activity WSCs 234 + Revenue WSCs = 34.50 Base WSCs 268.50 = EAS Grade 11  Previous evaluation: EAS grade 13  Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade)  Worksheet completed by:  JACKIE STUBITSCH JACKIE.M.STUBITSCH@USPS.GOV  Printed Name Signature  ARKANSAS PFC District Review Coordinator 06/02/2011	Next	5000 revenue u	inits: 0.10	_		Ξ.		
Activity WSCs 234 + Revenue WSCs = 34.50 Base WSCs 268.50 = EAS Grade 11  Previous evaluation: EAS grade 13  Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade)  Worksheet completed by:  JACKIE STUBITSCH JACKIE.M.STUBITSCH@USPS.GOV  Printed Name Signature  ARKANSAS PFC District Review Coordinator 06/02/2011			nits: 0.01	x	0 units	= .		
Previous evaluation: EAS grade 13  Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade)  Worksheet completed by:  JACKIE STUBITSCH JACKIE.M.STUBITSCH@USPS.GOV  Printed Name Signature  ARKANSAS PFC District Review Coordinator 06/02/2011		Total revenue WSCs:		_			34.50	
Effective date of change in service hours:  (when a vacancy exists, hours must reflect the appropriate EAS grade)  Worksheet completed by:  JACKIE STUBITSCH  Printed Name  ARKANSAS PFC District Review Coordinator  O6/02/2011  (if appropriate)  (if appropriate)  (if appropriate)  (if appropriate)  Signature	Activity WSCs	+ Revenue WSCs =	34.50 Ba	se WSCs	268.50	= EAS Grade	11	
(when a vacancy exists, hours must reflect the appropriate EAS grade)  Worksheet completed by:  JACKIE STUBITSCH  Printed Name  Signature  ARKANSAS PFC District Review Coordinator  06/02/2011	Previous evaluati	ion: EAS grade <u>13</u>						
(when a vacancy exists, hours must reflect the appropriate EAS grade)  Worksheet completed by:  JACKIE STUBITSCH  Printed Name  Signature  ARKANSAS PFC District Review Coordinator  06/02/2011	Effective date of	change in service hours:				(if a	appropriate	3)
Worksheet completed by:  JACKIE STUBITSCH  Printed Name  ARKANSAS PFC District Review Coordinator  06/02/2011			priate EAS gr	ade)	<u></u>			-,
Printed Name  Signature  ARKANSAS PFC District Review Coordinator  06/02/2011	,		<b>J</b>					
ARKANSAS PFC District Review Coordinator 06/02/2011	JACKIE STUBITS	SCH	AL	CKIE.M.STU	JBITSCH@U	SPS.GOV		
ARKANSAS PFC District Review Coordinator 06/02/2011	Printed Name		Sia	nature				
·		District Review Coordinator	_					
nuc Date								
	ride		Da	ıe				

**Window Transaction Survey** 

		· · · · · · · · · · · · · · · · · · ·	Window Transaction Surv	vey	
PO Name:	OGDEN	ZIP+4:	71853 - 9998	Completed By:	TANYA BOYLES
Survey Period:	05/07/2011	through	05/20/2011		

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales	Priority Parcels Money Orders (1.083)	Express Registered C.O.D	Settings	Box Rent	Certified Insured Special Service (1.792)	Services	Nonrevenu Services (1.188)
Sat - 05/07	1	0	0	0	0	٠0	2	4
Sun - 05/08	0	0	-0	0	0	0	0	0
Mon - 05/09	11	3	0	0	0	2	3	15
Tue - 05/10	15	6	0	0	0	4	6	18
Wed - 05/11	12	5	0	0	0	0	0	16
Thu - 05/12	7	6	0	0	1	2	2	9
Fri - 05/13	8	5	0	0	1	2	6	13
Sat - 05/14	3	0	0	0	0	0	0	10
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	11	9	0	0	2	3	3	12
Tue - 05/17	14	3	0	0	1	0	3	12
Wed - 05/18	13	4	0	0	2	1	2	8
Thu - 05/19	18	6	1	0	0	3	4	15
Fri - 05/20	15	0	0	0	1	0	1	16
TOTALS	128	47	1	0	8	17	32	148
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	8.3	4.2	0.2	0.0	1.9	2.5	4.8	14.7
Average Number Daily Transactions:			31	.8	Averaç Worklo	ge Daily R ad in Min	tetail utes:	36.6

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#### Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

OGDEN 71853 - 9998

Dates Recorded

05/07/2011 through 05/20/2011

Date	Letters		F	Flats		rcels	Oth	ner
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/07	224	76	12	33	0	4	5	0
Sun - 05/08	0	0	. 0	0	0	0	0	0-
Mon - 05/09	311	189	20	60	1	2	0	0
Tue - 05/10	247	101	1	57	1	4	263	0
Wed - 05/11	198	77	5	40	5	1	0	0
Thu - 05/12	293	85	4	55	3	1	1	0
Fri - 05/13	225	93	6	49	2	3	7	0
Sat - 05/14	. 173	77	6	28	3	9	7	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	357	218	7	50	7	2	7	0
Tue - 05/17	129	142	2	100	0	10	268	0
Wed - 05/18	172	141	2	89	1	5	3	0
Thu - 05/19	222	49	6	57	3	1	7	0
Fri - 05/20	235	247	2	42	2	7	4	0
TOTALS	2,786	1,495	73	660	28	49	572	0
Daily Average	232.2	124.6	6.1	55.0	2.3	4.1	47.7	0.0

Signature of Person Making Count:

TANYA BOYLES

Printed Name:

TANYA BOYLES

Date:

05/23/11

#### **Conversion Rate**

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

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### Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

OGDEN 71853 - 9998

Dates Recorded

05/07/2011 through 05/20/2011

Date	Letters		F	lats	Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		-
Sat - 05/07	7	2	0	0	0	0	5	0
Sun - 05/08	0	Ö	0	0	0	0	0	0
Mon - 05/09	37	1	0	0	0	0	15	0
Tue - 05/10	50	3	0	0	0	0	0	0
Wed - 05/11	0	0	0	0	1	1	26	0
Thu - 05/12	18	0	1	0	1	0	14	0
Fri - 05/13	29	1	3	0	0	0	15	0
Sat - 05/14	13	0	0	0	0	0	6	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	94	6	2	0	2	1	37	0
Tue - 05/17	36	1	0	0	0	0	11	0
Wed - 05/18	17	3	0	0	0	0	19	0
Thu - 05/19	26	4	2	0	1	1	0	0
Fri - 05/20	24	0	1	0	0	0	20	0
TOTALS	351	21	9	0	5	3	168	0
Daily Average	29.3	1.8	0.8	0.0	0.4	0.3	14.0	0.0

Signature of Person Making Count:

TANYA BOYLES

Printed Name:

TANYA BOYLES

Date:

05/23/11



#### 05/07/2011

#### OIC/POSTMASTER

SUBJECT: OGDEN Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the OGDEN Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the OGDEN Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JACKIE STUBITSCH by 05/21/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>184</u>
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	72
Intermediate HCR	0
City Delivery	0
Total Customers	256

If you have any comments on alternate means of providing services to the OGDEN customers, please provide them below:

JACKIE STUBITSCH
Post Office Review Coordinator

Comments:

cc: Official Record



#### 05/10/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the OGDEN Post Office, 71853 - 9998, located in Little River County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JACKIE STUBITSCH
Post Office Review Coordinator
ARKANSAS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

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		Post	Office Survey Sheet	
	Post Office Name	OGDEN	ZIP+4	71853-9998
	Congressional District	AR04	Date	06/03/2011
1.	List specific information ab where restrooms are availal none	pout the facility, such as s ble), security, and other d	structural defects, safety hazards, lack of running efficiencies or factors to consider.	water or restrooms (if so,
2.	Is the facility accessible	to persons with disabilitie	es? Yes No	
3.	Lease terms? 30-day can	cellation clause? exp	13/31/2015, no 30 day clause, annual lease \$804	0
4.	Are suitable alternate qu	arters available for an inc	dependent Post Office? If so, where?	
5.	List potential CPO sites.			
6.	If yes, please identify the	eter customers or permit em by name and address. D. Box 66 Ogden, AR 718		
7.	Which career and nonca 1 non career PMR/OIC	reer employees will be af	feeted and what accommodations will be made for	or them?
8.	box be retained? Will a loc	cked pouch be utilized?	nd at what times? How will this be affected by di  M. No collection box will be retained or locked p	
	How many Post Office b	ooxes are installed?	324	
	How many Post Office b	ooxes are used?	184	
	What are the window se	rvice hours?	06:30 - 11:30 - 13:00 - 15:45 M-F	
			Closed S	
	What are the lobby hour	s?	\ 24 hrs M-F	
			24 hrs S	
9.	Have there been recent of	ases of mail theft or vand	dalism reported to the postmaster/OIC? Explain.	
	no			

## Post Office Survey Sheet (continued)

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10.	none						
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.  n/a						
12.	handica	re any special customer needs? (People who cannot read or write, who cannot drive, who ups, etc.) How can these people be accommodated? The handicapped people in the community, the employees at the Ashdown Post Office can					
13.	Rural	delivery/HCR delivery.					
	a.	What is current evaluation?					
	b.	Will this change result in the route being overburdened?	Yes 🖊 No				
		If so, what accommodations will be made to adjust the route?					
	c.	How many boxes and miles will be added to the route?	0, box 0.00 Miles				
	d.	What would be the additional annual expense if the route is increased?	0				
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0				
	f.	At what time of the day does the carrier begin delivery to the community?					
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes Mo				
		If so, how?	0				
14.		Post Office box fees at the facility that will provide alternative service different from tho inued? If so, how (Cost)?  More Same Less	se at the office to be				

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### **Community Survey Sheet**

	n 0.07 N	OCDENI	inity Survey Sheet	71952 0009
	Post Office Name	OGDEN	ZIP+4	71853-9998
	Congressional District	AR04	Date	06/03/2011
1.	Incorporated?		Yes 🖊 No	
	Local government provi	ded by:	City of Ogden	
	Police protection provid	ed by:	Little River Co Sheriffs (	Office
	Fire protection provided	by:	Ogden Volunteer Fire De	ept
	School location:		Ashdown School District	
	*		ted? (Please document your source)	/req/GrowthResults10.cfm
20 30 23 Po 50	110 Population Growth and 8,455,134 Square Miles 23 .38% 24.02% Population Copulation Male 143 50.53% .52% Median Age 38.60 36 pp://www.cirsearch.com/711	Population Statistics Ogden, 33 52,068.17 N / A Populati hange Since 2000 -11.56% 8 1,431,075 49.33% 152,625,7 5.50 35.60 The data for Ogde \$53_Demographics/Population	ted? (Please document your source) AR 71853 Arkansas United States Total Populon Density 12.10 55.70 87.20 Population Chas.51% 9.61% Forecasted Population Change by 166 49.48% Population Female 140 49.47% In. AR 71853 may also contain data for the follon-Growth-and-Population-Statistics	nlation 283 2.900.829 nge Since 1990 -17.73% y 2014 0.35% 4.01% 4.52% 469,754 50.67% 155,829,36
20 30 23 Po 50	110 Population Growth and 8,455,134 Square Miles 23 .38% 24.02% Population Copulation Male 143 50.53% .52% Median Age 38.60 30 tp://www.clrsearch.com/71:  History. (Are there any sare there any special collist the Post Office facility	Population Statistics Ogden, .33 52,068.17 N / A Populati hange Since 2000 -11.56% 8 1,431,075 49.33% 152,625,7 6.50 35.60 The data for Ogde 353_Demographics/Population special historical events relate mmunity events to consider?	ted? (Please document your source) AR 71853 Arkansas United States Total Population Density 12.10 55.70 87.20 Population Chais 1% 9.61% Forecasted Population Change by 766 49.48% Population Female 140 49.47% In, AR 71853 may also contain data for the folon-Growth-and-Population-Statistics and to the community?  andmark (see ASM 515.23)?	nlation 283 2.900.829 nge Since 1990 -17.73% y 2014 0.35% 4.01% 4.52% 469,754 50.67% 155,829,361
20 30 23 Po 50 htt	110 Population Growth and 8,455,134 Square Miles 23 .38% 24.02% Population Copulation Male 143 50.53% .52% Median Age 38.60 36 p://www.clrsearch.com/71:  History. (Are there any sare there any special colls the Post Office facility Check with the field reanone	Population Statistics Ogden, 33 52,068.17 N / A Populati hange Since 2000 -11.56% 8 1,431,075 49.33% 152,625,7 6.50 35.60 The data for Ogde 353 Demographics/Population special historical events relate mmunity events to consider? A a state or national historical estate office when verificating	ted? (Please document your source) AR 71853 Arkansas United States Total Population Density 12.10 55.70 87.20 Population Chais 1% 9.61% Forecasted Population Change by 766 49.48% Population Female 140 49.47% In, AR 71853 may also contain data for the folon-Growth-and-Population-Statistics and to the community?  andmark (see ASM 515.23)?	slation 283 2.900.829 nge Since 1990 -17.73% y 2014 0.35% 4.01% 4.52% 469,754 50.67% 155,829,368 lowing areas: Ogden
20 30 23 Pc 50 <u>htt</u>	110 Population Growth and 8,455,134 Square Miles 23 .38% 24.02% Population Copulation Male 143 50.53% .52% Median Age 38.60 36 p://www.clrsearch.com/71:  History. (Are there any sare there any special colls the Post Office facility Check with the field reanone	Population Statistics Ogden, 33 52,068.17 N / A Populati hange Since 2000 -11.56% 8 1,431,075 49.33% 152,625,7 5.50 35.60 The data for Ogde 353 Demographics/Population special historical events relate munity events to consider? A a state or national historical estate office when verificating economic make-up of the consider.	ted? (Please document your source) AR 71853 Arkansas United States Total Population Density 12.10 55.70 87.20 Population Chail. 51% 9.61% Forecasted Population Change by 166 49.48% Population Female 140 49.47% 1, n. AR 71853 may also contain data for the follon-Growth-and-Population-Statistics and the community?  andmark (see ASM 515.23)? on is needed.)	slation 283 2.900.829 nge Since 1990 -17.73% y 2014 0.35% 4.01% 4.52% 469,754 50.67% 155,829,363 lowing areas: Ogden

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## **Highway Contract Route Cost Analysis Form**

Highway Contract Route Estimated Cost for Alternative Service						
Office Na	ame:	OGDEN	_			
Office Zip	p+4:	71853 -9998	District:	ARKANSAS PFC		
		number of additional be added to the route		0	x 3.64 hours per year	0.00
		number of additional be added to the route		0.00	x 10.40 hours per year	0.00
					Total time added to the route	0.00
		HCR hourly rate Area Manager, Purchasi	ng/Contracting	3		0.00
		Total additiona	I compensati	on (HCR hourly rate	x total time added to the route)	0.00

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#### **Rural Route Cost Analysis Form**

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#### **Rural Route Carrier Estimated Cost for Alternative Replacement Service** Office Name: **OGDEN** District: ARKANSAS PFC Office Zip+4: 71853 -9998 Enter the number of additional 0 boxes to be added to the rural route Enter the number of additional 2. 0.00 miles to be added to the route 0.00 Enter the volume factor 0.00 Total (additional boxes x volume factor) Enter the number of additional boxes 3. to be added to the rural route Centralized boxes 0.00 0.00 x 1.00 Min 0.00 0.00 Regular L route boxes x 1.82 Min 0.00 0.00 Regular Non-L route boxes x 2.00 Min 0.00 Total additional box allowance x 12 Mileage Enter the number of additional daily miles to be added to the 0.00 0.00 Standard rural route Total additional minutes per week 0.00 (miles carried to two decimal places) Total additional annual minutes 5. 0.00 0.00 (additional minutes per week year) x 52 Weeks Total additional annual hours 6. (additional annual minutes/ 60 minutes per hour) 0.00 / 60 Minutes 0.00 Enter the rural cost per hour (see national payroll summary report - rural 0.00 carrier, consolidated) Total Annual Cost (additional annual hours x rural cost per hour) 0.00 0.00 Enter lock pouch allowance (if applicable) 0.00 Total annual cost for alternate service (annual cost minus lock pouch allowance)

PO	ST OFFICE CLOSING OR	al Service CONSOLIDATION PROPOS Sheet	AL	1. Date Prepared 06/03/201
2. Post Office Name		3. State and ZIP + 4 Co	de	00/03/201
OGDEN		AR, 71853-9998		
4. District, Customer Service ARKANSAS PFC	5. Area, Customer Service SOUTHWEST	6, County Little River	AR04	ssional District
<ol> <li>Reason for Proposal to Disconting The Ogden Post Office is in close proximanother office. This office is VACANT. Toffice earns 1,71 hrs per day.</li> </ol>	mity to No Suspension	pend(Reason and Date)	10. Proposed Perman	ent Alternate Service
11. \$	taffing		12. Hours of Service	
a. PM PM Va	cency Reason & Date; retired	a. Time M-F 06;30 - 11;30 - 13:00 - 1	Sat 15:45 Closed	Total Window Hours Per Week
b. OIC Career	Non-Career	a. Lobby Time M-F 24 hrs	Sat 24 hrs	33.75
c. Current PM POSITION Level (150) EAS-11 d. No of Clerks- 0 No of Career- e. No of Others- 1 No of Career-		3	I	l
13. Number of C	ustomers Served		14. Daily Volume (Piece	s)
a. General Delivery	<b></b> 0	Types of Mail	Received	Dispatched
b. P.O. Box	184	a, First-Class	356	31
c. City Delivery	0	b. Newspaper	61	0
d, Rural Delivery	72	c. Parcel	<b>j</b> 6	0
e. Highway Contract Route Box	0	d. Other	47	14
f. Total	256	e. Total	470	45
g. No. Receiving Duplicate Service	<u> </u>		f. No. of Postage Meters	
h. Average No. Daily Transactions	31.80	g. No. of Permits	<u> </u>	1
Finances a. FY 2008 2009 2010		Receipts \$ 22,874 \$ 17,668 \$ 17,032	b. EAS Step 1 PM Basic Salar (no Cola) \$ 36381	c. PM Fringe Benefits y (33.5% of b.) \$12,188
Postal Owned  Leased (if Leased, Expiration Date) 12/31/2015  Annual Lease \$ 8040  30-day cancellation clause?  Yes No Evicted?  Yes No (if Yes, must vacate by)  Located in: Business  Home Other Suitable alternate quarters available?  Yes No				
16b, Explain; n/a				
17. Schools, Churches and Organizat New Cannon Baptist Church Laura Be Church Ogden Methodist Church Mt. R CME Church in God and Christ	Il Baptist Church Ogden First Ba	ptist mel Name ASHDOWN Window Service Hours: I Lobby Hours:	nating Office ( <i>Proposed</i> ):  EAS Level 1  M-F 9:00 to 4:30  M-F 24 hrs	8 Miles Away 7.6 SAT 9:00 to 11:30 SAT 24 hrs
18. Businesses in Service Area: No: 26 20. Nearest Post Office (if different from above):				
Ogden Water Works Cut n Curl Johns of Ogden Arkansas Hwy Police Neave Mills Nature Photography Vines Lawn Enterprise INC Lubrication Specialist II Remodeling R&M Mobile Home Mover Davis Farms Fisher Drywall Services T Corner Copper K Farms Naamans BBI Ron's Maintance and Cleaning	ons Irrigation and Landscaping C s Nature Works Natasha's touch Care Ward Logging Baldwin NC Morton Logging Poor Boy 's McDowell Farms Mid-lowa Far Thompson Lawn Service Cowboy	Name ASHDOWN Window Service Hours: I Lobby Hours: PO Boxes Available: 2	EAS 1 Level	8 Miles Away 7.6 SAT 9:00 to 11:30 SAT 24 hrs
5	2	1. Prepared by	_	
Printed Name and Title JACKIE STUBITSCH		Signature JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171
PO Discontinuance Coordinator Name		WIGHT GLODILOGIL		1,00,,220



Name: OGDEN         State: RR         Zip Code: 71853           Area: SOUTHWEST         District Cangressional District SATG4         County: Tenance Number: O46462         O46462         County: Tenance Number: O46462         O46462         County: Tenance Number: O46462         O46462         County: Tenance Number: O46462         OFO         Image: Cangressional District SATGA         Classified Branch         Classified Branch         OPO         Image: Cangressional District SATGA         OPO         Image: Cangressional District						
Area: SOUTHWEST District: ARNANSAS PFC County: Finance Number: 046462 Classified Branch CPO   This form is a place holder for number 19. And the verification of new service type is complete.  Prepared by: ARKANSAS PFC Post Office Review Coordinator  Prepared by: ARKANSAS PFC Post Office Review Coordinator (650)	A. Office					
Congressional District EAS Grade:  13  Classified Station  Classified Branch  Classified Branch  CPO  This form is a place holder for number 19. And the verification of new service type is complete.  This form is a place holder for number 19. And the verification of new service type is complete.	Name: OGDEN				Zip Code	: <u>71853</u>
EAS Grade: 13 Finance Number: 046462  Post Office: Classified Station Classified Branch CPO   This form is a place holder for number 19. And the verification of new service type is complete.  Prepared by: Jackie Stubitsch Titie: ARKANSAS PFC Post Office Review Coordinator  (650)						<del></del>
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Prepared by: Jackie Stubitsch Date: 06/16/2011 Title: ARKANSAS PFC Post Office Review Coordinator (600) 000 4774	) Ost Office.	J. Sicosman Siamon				
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Title: ARKANSAS PFC Post Office Review Coordinator  (650)						
(650)	Prepared by:				Date:	06/16/2011
Tele No: (501) 228-4171 Fax No: (650) 577-5059	Title:	ARKANSAS PFC Post Office Review Coordinate	ator			
	Tele No:	(501) 228-4171			Fax No:	(650) 577-5059



05/27/11

OIC/POSTMASTER

SUBJECT: OGDEN Post Office

Enclosed are questionnaires addressed to customers of the OGDEN Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/14/2011 for further review.

Jackie Stubitsch

Post Office Review Coordinator

Enclosures



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May 27, 2011

#### Dear Postal Customer:

The U.S. Postal Service would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

A review of the business activities of the Ogden Post Office revealed the office's workload has declined. This reduced workload suggests the maintenance of an independent office at Ogden may not be warranted.

We are studying the feasibility of providing postal services from the Ashdown Post Office. Post Office box service is also available at this location.

In order to provide feedback regarding this proposed change, please return the enclosed questionnaire by using the pre-addressed envelope provided.

Postal representatives will be at the Ogden Community Center on June 14, 2011, from 5:30 pm - 6:30 pm to answer questions and provide information about our service. The Ogden Community Center is located at 208 Pine Street in Ogden. Questionnaires will be accepted through the date of the meeting, June 14.

If you have any questions, you may contact me at (501) 228-4171.

Sincerely,

Jackie M. Stubitsch Study Coordinator

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#### POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

#### **MAILING PACKAGES**

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### **SPECIAL SERVICES**

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### **HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

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	Postal Services		Daily	Weekly	/ Month	ly Never
	a.	Buying Stamps				匚
	b.	Mailing Letters	匚			Π
	C.	Mailing Parcels	L		П	
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders		Г		П
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	口			
	h.	Sending Express Mail				П
	i.	Buying stamp-collecting material	Γ.	Γ <sub>i</sub>		F:
	Oth	ner Postal Services				
	a.	Entering permit mailings	□ YES	I NO	)	
	a.	Resetting/using postage meter	□ YES	E NO	)	
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	T YES	, □ NO	)	
	b.	Using for school bus stop	YES	T NO	)	
	C.	Assisting senior citizens, persons with disabilities. ect.	Ti YES	L NO	)	
		If yes, please explain:				
	đ.	Using public bulletin board	Г <sub>YES</sub>	Π NO	)	
	e.	Other	□ YES	∏ <sub>N</sub> C	)	
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or shoppir	ng, or for	persona	I needs?
			T: YES	E NO	)	
		If yes, please explain:				

	PAGE
3. For which of the following	do you leave your community? (Check all that apply.) Where do you go to obtain these services?
口	Shopping
	Personal needs
Г	Banking
r:	Employment
<b>r</b>	Social needs
□ <sub>Yes</sub> □ <sub>N</sub>	cal businesses in the community?  o  the possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Name:	
Address:	
Telephone:	
Date:	

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Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr Little Rock AR 72205-9331



06/16/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ogden Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
  challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
  Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
  special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
  more information.
- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses
  generally require regular and effective postal services, and these will always be provided to the community. Since the
  suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire
  responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
  vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
  use of the Community name and ZIP Code in addresses.

If it is determined that a discontinuance of the Ogden Post Office should be pursued, a formal proposal will be posted in the Ashdown Post Office and Ogden Post Office at a later date. If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

DENNIS SCHNEBELEN Manager, Post Office Operations 420 Natural Resources Dr Little Rock, AR, 72205-4100

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Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		Ŋ.	THE STATE OF THE S	T.
b.	Mailing Letters	<b>-</b>	19		Γ
c.	Mailing Parcels	Γ.	$\Box$	a de la companya de l	Π
d.	Pick up Post Office box mail	T.		17	<b>[</b> ]
e.	Pick up general delivery mail			, ID	TE
f.	Buying money orders	П	***	I	Π
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ			17
h.	Sending Express Mail	П			14
i.	Buying stamp-collecting material	<b>-</b>		<b>1</b>	Ti
Ot	ner Postal Services		٠ .	_	
a.	Entering permit mailings	YE	s NO		
a.	Resetting/using postage meter	T YE	s NO		
No	npostal Services		_		
a.	Picking up government forms (such as tax forms)	□ YE	s III NO	)	
b.	Using for school bus stop	T: YE	S NO	)	
C.	Assisting senior citizens, persons with disabilities, ect.	Ti YE	S IC NO	)	
	If yes, please explain:				
d.	Using public bulletin board	Ti YE	s IT N	 9	
e.	Other	□ YE	S F N	D	
	If yes, please explain:				
2. D	you pass another Post Office during business hours while traveling to or from work		ping, or for		I needs?
	If yes, please explain:	<del></del>	<del></del>		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping VALMAKT
IF.	Personal needs WALMAKT
F	Banking REGIONS
T	Employment NANTZE ELECTRIC
Π .	Social needs
Favorable	ssible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Name: JERRY HIC.	
Address: PO.BOX	322, OGDEN, ARK, 71853
Telephone: 903-29	
Date: 6-4-11	

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

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### Postal Service Customer Questionnaire

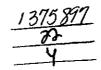
Pos	stal Services	Daily	Weekly	Monthi	y Never
a.	Buying Stamps		口		r:
b.	Mailing Letters	$\Box$	Γ.	W.	Γ
C.	Mailing Parcels		П	<b>T</b>	
d.	Pick up Post Office box mail	I <b>ÿ</b> ,			
e.	Pick up general delivery mail		Ū	巵	
f.	Buying money orders	Π	Ti	A	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Ĩ	Γ.,	I <b>V</b> ∶
h.	Sending Express Mail			Γ	W.
i.	Buying stamp-collecting material	Γ.	<b>[</b> ]	Γ	Γ
Ot	her Postal Services		_		
a.	Entering permit mailings	T YES	s V NO	)	
a.	Resetting/using postage meter	Ti YE	s F N	)	
No	npostal Services		- 4		
a.	Picking up government forms (such as tax forms)	万 YE	s 🙀 N	)	
b.	Using for school bus stop	<b>I</b> ; YE	s K	)	
C.	Assisting senior citizens, persons with disabilities, ect.	T, YE	s V N	5	
	If yes, please explain:		<del></del>	<u> </u>	
d.	Using public bulletin board	∏ <sub>YE</sub>	s V N		
e.	Other	Γ! <sub>YE</sub>	s V N	0	
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work		oing, or fo		al needs?
	If yes, please explain:				

ď	Personal needs Banking
·	Banking .
_	Employment
	Social needs
Name: Sylves ten	r RichARd
Address: 140 BOF 10	3 09don AR 71853
Telephone:	

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

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# Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthl	y Never
· a.	Buying Stamps		1. j		F
b.	Mailing Letters	$\Gamma$		П	Π
C.	Mailing Parcels	Γ.	П	Γ	T
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail			E	
f.	Buying money orders	Γ	П		Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Π	П	Π
h.	Sending Express Mail		1.7	Γ	Π
i.	Buying stamp-collecting material	Γ	F	Г	Γ:
Otl	ner Postal Services				
a.	Entering permit mailings	□ YE	s N	)	
a.	Resetting/using postage meter	TI YE	s n	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	T YE	s 🗆 N	)	
b.	Using for school bus stop	T YE	s T N	0	
C.	Assisting senior citizens, persons with disabilities, ect.	r YE	s [ N	0	
	If yes, please explain:		<del></del>		
d.	Using public bulletin board	∏ <sub>YE</sub>	s N	0	
e.	Other	Ti YE	s T N	0	
	If yes, please explain:	<del></del>		·	
2. De	you pass another Post Office during business hours while traveling to or from work	, or shop	ping, or fo	r person	al needs?
			ES T N		
	If yes, please explain:	<del></del>		. <del></del>	<del></del>

3. For which of the following do	you leave your community? (Check all that apply.) Where do you go to obtain these services?
$\Box$	Shopping
	Personal needs
17	Banking
r	Employment
ri	Social needs
Yes No  5. What is your opinion of the Favorable	Ulliavorable No Opinion
Name: M1	
Name: /// 1 C	10K12
Address: T. O	1 Box 366
Telephone: 90	5-733-2871
Date: M	14 30-2001

Please include any additional comments below:

Completed question naire should be returned to the following address:

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Postal Services			y Weekly Monthly Never			
a.	Buying Stamps		I.J	涿	Γ:	
b.	Mailing Letters	$\Gamma$	人	П	П	
c.	Mailing Parcels	Li	Γ	Γ	Done	
d.	Pick up Post Office box mail	1				
e.	Pick up general delivery mail		K			
f.	Buying money orders	$\Box$		П	17/	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	П	×	- Domed	
h.	Sending Express Mail			Ħ	П	
i.	Buying stamp-collecting material	Γ	Γ.	T	r	
Ot	her Postal Services					
a.	Entering permit mailings	□ YE	s □ Ny	F		
a.	Resetting/using postage meter	TI YE	s F	5.		
No	npostal Services		,	•		
a.	Picking up government forms (such as tax forms)	□ YE	s ₩ N	D		
b.	Using for school bus stop	T YE	s T N	<b>f</b>		
C.	Assisting senior citizens, persons with disabilities, ect.	T. · YE	s T	6		
	If yes, please explain:			·		
d.	Using public bulletin board	<b>∮</b> YE	s F	<b>₽</b>		
e.	Other	Ti YE	s 🎏 N	0		
	If yes, please explain:			<del></del>		
) L	you pass another Post Office during business hours while traveling to or from work	or shop	oinaor fo	r persona	al needs?	
2. U	you pass another rost office during business hours while fielding to or nomination	Υ <u>.</u>		0		
	If yes, please explain:					

3. For which of the following do you	leave your commu	inity? (Check all that apply.	.) Where do you go to obta	in these services?
	Shopping	ashdour Ar	1, + Dela	Con AK )
,	Personal needs		1/	
Γ ,	Banking	1)		
Γ.	Employment		11	
Π	Social needs		1.1	
Name: Como Address: Po Biol	•	ce of the Ogden Post Office	e? <u>)(,</u>	
Please include any additional com  Please Idon  Post Offe	nments below:	continu	N Our	Oglen

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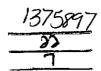
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Postal Services Daily Weekly Monthly Never					
· a. B	Buying Stamps		Tr.		
b. N	Nailing Letters	<b>I</b>	F		ロノ
c. N	Mailing Parcels	П	Π		17
d. F	Pick up Post Office box mail	IV.			
e. F	Pick up general delivery mail		D		<u></u>
f. E	Buying money orders	$\Box$	F		П
	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	П		
h. S	Sending Express Mail		П		
j. <b>E</b>	Buying stamp-collecting material		Γ	Γ	Γ.
Othe	er Postal Services				
a. 8	Entering permit mailings	T YE	S NC	)	
a. I	Resetting/using postage meter	Ti YE	s NC	<b>,</b>	
Non	postal Services			_	
	Picking up government forms (such as tax forms)	□ YE	S I NC	)	
b.	Using for school bus stop	J.T. YE	s ENC	<i>,</i> )	
C. ,	Assisting senior citizens, persons with disabilities. ect.	YE	s Ti NO	)	
_	lifyes, please explain: Pick up Mail for my bunt that can't	Driv	٠٠ ـ		
d.	Using public bulletin board	T YE	s NO	5	
e.	Other	T! YE	s T No	<del>)</del>	
	If yes, please explain:			·	
2. Do y	you pass another Post Office during business hours while traveling to or from work	or shopp	oing, or for	persona	I needs?
		Ti YE	S TON	5	
	If yes, please explain:			<u> </u>	

Please include any additional comments below:  We Need the Post Off, In Ogden, Because  Sas is to high to go to Ashdown, or aby Place  Some People don't have  I way to go any where I Live in Ogden, it don't  Make any sence to go some where else to get mynos  I can't buy Gas on to go some any where else every do  Landisable, the Old People Can't go every day,  We Need Our Post off In Ogden, I go to the  Ost off every day. If it close, I can't because I can't buy		Shopping
Employment  Social needs  4. Do you currently use local businesses in the community?  Yes I No  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Name: Phyllis Day's  Address: P. O. Box 223 Ogden AR 71883  Telephone: 870-898-5011e  Date: 10-1-1  Please include any additional comments below:  We Need the Post Off, In Ogden, Because  Sas is to highto go to Ashdown, or any Place  Some People dant have  way to go any where I Live in Ogden, it dont  I cant buy sas to to 30 some where else everyday.  I cant buy sas to to 30 some any where else everyday.  Je Need our Post off In Ogden, It go to the  Ost off everyday: If it close, I can't because I cant buy	Ti en	Personal needs
5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Name: Phyllis Davis Address: P. O. Box 223 Ogden AR 71883  Telephone: 870-898-5011  Date: 6-1-1  Please include any additional comments below:  We Need the Post Off, In Ogden, Because Sas is to highto go to Ashdown, or any Place Some People dant have  whey to go any where I live in Ogden, it dont I cant buy sas to go some any where else everyte  Lam disable, the Old People cant go everyday.  We Need Our Post off In Ogden, It do the	r	Banking
4. Do you currently use local businesses in the community?  Yes No  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Name: Phyll; 5 Daw; S  Address R, O, BOX 223 Ogden AR 71883  Telephone: 870-898-5011e  Date: 10-1-1  Please include any additional comments below:  We bleed the Post Off, In Ogden, Because  Sas; 5 to highto go to Ashdown, or any Place  Way to go any where I Live in Ogden, it don't  Make any sence to go some where else every do  Lant buy cas as to go some any where else every do  Land isable, the Old People cant go every day.  We bleed our Post off In Ogden, It don't  Ost off everyday: If it alose, I can't because I can't buy	r.	Employment
5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Name: Phyll: Davis  Address: P. O. Box 223 Ogden AR 71883  Telephone: 870-898-5011e  Date: 6-1-1  Please include any additional comments below:  We Need the Post Off, In Ogden, Because  Das: 5 to highto go to Ashdown, or any Place  Some People dant have  I way to go any where I live in Ogden, it dont  Make any sence to go some where else every de  Lant buy cas as to go some any where else every de  Lant buy cas to go some any where else every de  Land disable, the Old People cant go every day;  We Need our Post off In Ogden, It go to the  Ost off everyday: If it alose, I can't because I cant buy	r	Social needs
5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Name: Phyll: Davis  Address: P. O. Box 223 Ogden AR 71883  Telephone: 870-898-5011e  Date: 6-1-1  Please include any additional comments below:  We Need the Post Off, In Ogden, Because  Das: 5 to highto go to Ashdown, or any Place  Some People dant have  I way to go any where I live in Ogden, it dont  Make any sence to go some where else every de  Lant buy cas as to go some any where else every de  Lant buy cas to go some any where else every de  Land disable, the Old People cant go every day;  We Need our Post off In Ogden, It go to the  Ost off everyday: If it alose, I can't because I cant buy		
5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Name: Phyll; SDAW; S  Address: P, O, BOX 223 Ogden AR 71883  Telephone: 870-898-501le  Date: 6-1-1  Please include any additional comments below:  We Need the Post off, In Ogden, Because  SOAS; S to highto go to Ashdown, or any Place  Some People dant have  I vay to go any where I ive in Ogden, it don't  Make any sence to go some where else everyde  I can't buy Gas soos to go some any where else everyde  Lam disable, the Oll People can't go everyday.  We Need our Post off In Ogden, I go to the  Ost off everyday: If it close, I can't because I can't buy		
Name: Phyllis Davis  Address: P. O. Box 223 Ogden AR 71883  Telephone: 870-898-5011e  Date: 6-1-1  Please include any additional comments below:  We Need the Post off, In Ogden, Because  Sas is to highto go to Ashdown, or any Place  way to go any where I live in Ogden, it don't  Make any sence to go some where else everyda  I can't buy cas to go some any where else everyda  L'am disable, the Oll People can't go everyday.  We Need our Post off In Ogden, It go to the  Ost off everyday. If it close, I can't because I can't buy		
Name: Phyllis Davis  Address: P. O. BOX 223 C9den AR 71883  Telephone: 870-898-5071e  Date: 6-1-1  Please include any additional comments below:  We Need the Post off, In Ogden, Because  SOS; 5 to highto go to Ashdown, or any Place  way to go any where I live in Ogden, it don't  Make any sence to go some where else everyda  I can't buy Gas on to go some any where else everyda  L'am disable, the Oll People can't go everyday.  We Weed Our Post off In Ogden, I go to the  Ost off everyday. If it close, I can't because I dant buy	بسبر	,
Address: P. O. Box 223 Ogden AR 71883  Telephone: 870-898-5016  Date: 6-1-1  Please include any additional comments below:  We Need the Post Off, In Ogden, Because  Sas is to highto go to Ashdown, or any Place  Way to go any where I Live in Ogden, it don't  Make any Sence to go some where else to get myn;  I can't buy cas to go some any where else everyde  Lam disable, the Old People can't go everyday,  We Need Our Post off In Ogden, It go to the  Ost off everyday: If it close, I can't because I can't buy	Favorable	Untavorable No Opinion
Address: P. O. Box 223 Ogden AR 71883  Telephone: 870-898-5016  Date: 6-1-1  Please include any additional comments below:  We Need the Post Off, In Ogden, Because  Sas is to highto go to Ashdown, or any Place  Way to go any where I Live in Ogden, it don't  Make any Sence to go some where else to get myn;  I can't buy cas to go some any where else everyde  Lam disable, the Old People can't go everyday,  We Need Our Post off In Ogden, It go to the  Ost off everyday: If it close, I can't because I can't buy	Name: Phulls	Davis
Telephone: 870-898-5011p  Date: 6-1-1/  Please include any additional comments below:  We Need the Post Off, In Ogden, Because  Sas; 5 to highto go to Ashdown, or any Place  Way to go any where I Live in Ogden, it don't  Make any sence to go some where else to get mynn,  I can't buy Gas to go some any where else every do  tam disable, the Old People can't go every day,  We Need our Post off In Ogden, It go to the  Ost off everyday. If it close, I can't because I can't buy		
Please include any additional comments below:  We Need the Post Off, In Ogden, Because  Sas is to high to go to Ashdown, or aby Place  Some People don't have  I way to go any where I Live in Ogden, it don't  Make any sence to go some where else to get mynos  I can't buy Gas on to go some any where else every do  Landisable, the Old People Can't go every day,  We Need Our Post off In Ogden, I go to the  Ost off every day. If it close, I can't because I can't buy		
we need the Post off, In logden, Because  Sas is to highto go to Ashdown, or any Place  way to go any where I Live in Ogden, it don't  make any sence to go some where else to get mynic  I can't buy Gas to go some any where else every de  tam disable, the old people can't go every day,  we need our Post off In Ogden, I go to the  lost off everyday. If it close, I can't because I can't buy	Date: 6 - 1 - 1	
we need the Post off, In logden, Because  Sas is to highto go to Ashdown, or any Place  way to go any where I Live in Ogden, it don't  make any sence to go some where else to get mynic  I can't buy Gas to go some any where else every de  tam disable, the old people can't go every day,  we need our Post off In Ogden, I go to the  lost off everyday. If it close, I can't because I can't buy		
Sous is to highto go to Ashdown, or any Place way to go any where I Live in Ogden, it don't make any sence to go some where else everyda I can't buy Gas on to go some any where else everyda Lam disable, the old people can't go everyday, we weed our Rost off In Ogden, I go to the lost off everyday. If it close, I can't because I can't buy		
Sous is to highto go to Ashdown, or any Place way to go any where I Live in Ogden, it don't make any sence to go some where else everyda I can't buy Gas on to go some any where else everyda Lam disable, the old people can't go everyday, we weed our Rost off In Ogden, I go to the lost off everyday. If it close, I can't because I can't buy	we Need +	the Post Off, In Ogden, Because
Make any sence to 90 50 me where else to get mynder Live in ogden, it don't hake any sence to 90 50 me where else to get mynder tant buy Gas of to 90 50 me any where else every day, tan disable, the oll people cant 90 every day, where we have off In Ogden, I go to the ost off every day It it close, I can't because I can't buy	5as 15 40	highto go to Ashdown, or Mhuplar
Make any sence to 90 50 me where else to get mynder Live in ogden, it don't hake any sence to 90 50 me where else to get mynder tant buy Gas of to 90 50 me any where else every day, tan disable, the oll people cant 90 every day, where we have off In Ogden, I go to the ost off every day It it close, I can't because I can't buy	@ 0/5e	Some People dant house
Lam disable, the Old People Cant go everyday, where else everyday, we need our Post off In Ogden, I go to the Ost off everyday. It it close, I can't because I can't buy	lway to a	30 any Where Tive in 19don is 2.
Lam disable, the Old People Cant go everyday, where else everyday, we need our Post off In Ogden, I go to the Ost off everyday. It it close, I can't because I can't buy	Make and	sence to an some whore elso tracks.
We need Our POSt off In Ogden, I go to the OSt off everyday. It it close, I can't because I can't buy	I count by	AN COURS TO BE SEE OF COUNTY PORO DICO OF CHANGE
OSt Off everyday. If it close, I car't because I can't buy	tam dian	apple of the self to the control of the short of the shor
OSt Off everyday. If it close, I cart because I cantibuy	rio miooy	one because come do mendions.
		our 40 St off In byden, I go to the
/ <b>a</b>	ost off en	eryday. It it close, I caret because I cantibuy
Completed questionnaire should be returned to the following address	he Gas.	

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Pos	tal Services	Daily	Weekly	Monthly	y Never
· a.	Buying Stamps	D	$\Box$	R	Γ
b.	Mailing Letters	V.	П	П	Γ
c.	Mailing Parcels	Γ,		IV.	Π
d.	Pick up Post Office box mail				П
e.	Pick up general delivery mail				
f.	Buying money orders	F.	Г	П	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Π		<u> </u>
h.	Sending Express Mail	Г			П
i.	Buying stamp-collecting material	Γ		T/	
Ot	ner Postal Services		_	•	
a.	Entering permit mailings	□ <sub>YE</sub>	s III NO	)	
a.	Resetting/using postage meter	TI YE	S NO	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YE	s Li No	)	
b.	Using for school bus stop	r: <sub>YE</sub>	s 🗁 N	)	
C.	Assisting senior citizens, persons with disabilities, ect.	T: YE	s <b>rc</b> / <sub>NO</sub>	)	
	If yes, please explain:				
d.	Using public bulletin board	Γ <sub>YE</sub>	s N	)	
e.	Other	☐ <sub>YE</sub>	S IT N	0	
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work	, or shopp		•	il needs?
	If yes, please explain:		·	<del></del>	

Personal needs    Personal needs	<b>V</b> i	Shopping
Employment  Social needs  Do you currently use local businesses in the community?  Figure No  What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  ame: John Brisull  diress: P. O. Brix 22 L  elephone: 903-091-4875  ate: 531-11  ease include any additional comments below:  Please don't close  Whe post office it is the only  business in ogden Cant we  Attend NAS Close  Completed gluestionnaire should be returned to the tollowing address.		Personal needs
Do you currently use local businesses in the community?  The No  What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  ame: John Bruswell  Idress: P.O.BIND 22 (  slephone: 903-691-4875  ate: 5:51-11  ease include any additional comments below:  Please down close  The post office it is the only  business in ogden cant we  Atleast keep that since has close  Completed guestionnaire should be returned to the following address:  Completed guestionnaire should be returned to the following address:	Γ	Banking
Do you currently use local businesses in the community?  I Yes No  What is your opinion of the possible discontinuance of the Ogden Post Office?  I Favorable I Unfavorable I No Opinion  ame: John Briswell  divers: P. O. Bis & 22 (  Belephone: 903-691-4875  ate: 5-31-11  ease include any additional comments below:  Please down close  The post office?  The post office?  All post office?  The post office?  The post office?  The post office?  The post of the post office?  The post office?  The post of the post of the post of the post office?  The post of t	Γ.	Employment
What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Punfavorable No Opinion  ame: John Bruswell  didress: P. O. Brsx 224    elephone: 903-691-4875  ate: 531-11  ease include any additional comments below:  please don't close  the post office it is the only  business in ogden Cant we  wheast keep that since  everything clee the pare has close  the completed questionnaire should be returned to the following address:	П	Social needs
What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Funfavorable Fino Opinion  Ime: John Braswell  Idress: P. O.	Do you currently use t	ocal businesses in the community?
What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Punfavorable Post Office?  Favorable Punfavorable Post Office?  Include any additional comments below:  Please include any additional comments below:  Please Dont Close  The post office it is the only  Business Magden Cant we  When Ast Keep that since  Everything elle 73?  Completed questionnaire should be returned to the following address:		
Intervable Untavorable No Opinion  Same: John Bruswell  Idress: P. O. Bisto 2d (  Plephone: 903-691-4375  ate: 5-31-11  Please don't close  The post office it is the only  Business in ogden cant we  Attend to the following address:  Completed questionnaire should be returned to the following address:		
elephone: 903-691-4875  ate: 5-51-11  ease include any additional comments below:  Please don't close  The post office it is the only  business in ogden cant we  Attend the post keep that since  everything elle the pass close  why us  "Completed guestionname should be returned to the following address."	Favorable	Unfavorable No Opinion
elephone: 903-691-4875  ate: 5-51-11  ease include any additional comments below:  please don't close  the post office it is the only  business in ogden cant we  pheast keep that sinere  everything elle the phas close  why us  "Completed guestionname should be returned to the following address."	ame. John G	3 assured
ease include any additional comments below:  Please don't close  The post office it is the only  business in ogden cant we  Attest keep that since  everything else there has close  completed questionnaire should be returned to the following address:		
ease include any additional comments below:  Please don't close  The post office it is the only  business in ogden can't we  Attend the since  everything else there has close  completed guestionname should be returned to the following address:	elephone: 903-1	091-4275
please don't close the post office it is the only business in ogden cant we wheast keep that since everything elle there has close why us Completed questionnaire should be returned to the following address.	ate: 5-31-11	
business in ogden Cant we perfect the since were thing else that since everything else there has clustered to the following address.	ease include any additi	
business in ogden Cant we Allerst keep that since were thing else there has clusted with the completed question name should be returned to the following address.		
Completed questionnaire should be returned to the following address:	the	post office it is the only
Completed questionnaire should be returned to the following address:	busine	55 m ogden cant we
Completed questionnaire should be returned to the following address:	AtteA	st keep that since
	ever	eithing else zhore has clude
		I they us.
Arkansas District Study Coordinator	်င်ငံ	ompleted questionnaire should be returned to the following address:
420 Natural Resources Dr.	Āi	kansas District Study Coordinator
Little Rock AR 72205-9331	Į. Li	

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Po	stal Services	Daily	Weekly	Monthly	/ Never
a.	Buying Stamps .		ΓŢ	[]	Ľ
b.	Mailing Letters	П	<b>V</b> ≟		T:
C.	Mailing Parcels	$\Gamma_{1}$	Ti-	N.	П
d.	Pick up Post Office box mail	TV.		Li	П
e.	Pick up general delivery mail		Π	D,	
f.	Buying money orders	Π		\\/	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	Π	$\nabla$	П
h.	Sending Express Mail	r	$\Gamma$	V	E,
i.	Buying stamp-collecting material	Γ	<b>~</b>	Γ	abla
Ot	her Postal Services				
a.	Entering permit mailings	□ <sub>YE</sub>	s 🗗 yx	<b>)</b>	
a.	Resetting/using postage meter	T YES	s r√NC	)	
No	enpostal Services				
a.	Picking up government forms (such as tax forms)	L YES	s IT./ NO	)	
b.	Using for school bus stop	LL YE	s No	)	
C.	Assisting senior citizens, persons with disabilities, ect.	VE:	s E NO	)	
	If yes, please explain:				
d.	Using public bulletin board	V YE	s N	)	
e.	Other	Γ YE	s T NO	)	
	If yes, please explain:				
2 F	you pass another Post Office during business hours while traveling to or from work	or shopp	ing or for	nersona	l needs?
2. D	o you pass another Post Office during business hours while traveling to or hom work		s V		ii Needdo.
	If yes, please explain:	<del></del>	•		
			· · · · · · · · · · · · · · · · · · ·	<del></del>	

<b>!</b>	Shopping
<del>/</del> /	Personal needs
14/	Banking .
<del>                                       </del>	Employment
П	Social needs
	<del>.</del>
• /	al businesses in the community?
√ Yes No	
	the possible discontinuance of the Ogden Post Office?
Favorable	Unfavorable No Opinion
Name: Address: Address: Telephone: 5/3	y 6 rimps 130 2050 Ogdpn AR 7(853
Please include any addition	nal comments below:
We have	many handicapped + disabled
people	who are unable to drive
toann	ther post Office for Servi

Completed questionnaire should be returned to the following address.

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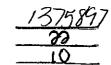


stal Services ,	Daily Weekly Mor	ithly Neve
Buying Stamps		Г
Mailing Letters		Г
Mailing Parcels		
Pick up Post Office box mail		
Pick up general delivery mail		
Buying money orders	п п	$f = \pi$
Obtaining special services, including Certified Mail, Registered Mail, Insur Delivery Confirmation, or Signature Confirmation	ed Mail, Ti , Ti 🗜	
Sending Express Mail	ппк	7 II
Buying stamp-collecting material	г, п	
her Postal Services	/	
Entering permit mailings	T YES NO	
Resetting/using postage meter	TI YES TO NO	
onpostal Services		
Picking up government forms (such as tax forms)	C YES NO	
Using for school bus stop	T YES T NO	
Assisting senior citizens, persons with disabilities, ect.	YES TI NO	
If yes, please explain:		
Using public bulletin board	T YES T NO	
Other	YES T NO	$\cap$ 1
If yes, please explain:	The Orden	tost
IS NEEDED! I DICK my mail up ev	eryday there ar	dal
o you pass another Post Office during business flours while traveling to or	<del></del>	Sonai need
· ·	YES NO	•
If yes, please explain:	<u> </u>	

Shopping Asia language (1947)	
snopping HShwum Levanca	
Personal needs / Shdown Texarkana	
Banking .	
Employment Ashdown	
Social needs	
4. Do you currently use local businesses in the community?  Yes No There are no 1 DCal businesses - the fost Office is a  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion	ll we have.
Name: Melanie & Mett Cobb	-
Address: P.O. BOX 133 Ogden, AR 11853	-
Telephone: 870-648-6249	-
Date: (0-1-1)	-
Please include any additional comments below: The Post Office at Ogden provides a service for the	
residents of Ogden. There are many small communities	
that are allowed to keep their post offices & I believe	•
	,
Ogdenie should as well Every time I have tried to	
Use the again Ashdown post Office it is closed - it is	
not conducive to my work hours and it is always	
packed & crowded-you have to wait forever. This is not	-the
case with the post office at Ogden. The post offices in Te	Xarkano
are inconveniently located and the elderly people would have	e an -
extremely difficult time if the post affice closed.	
Completed questionnaire should be returned to the following address:  Arkansas District Study Coordinator: 420 Natural Resources Dr. Little Rock AR 72205-9331	:

as well!

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Po	stal Services	Daily	Weekly	Monthl	y Never
· a.	Buying Stamps		<b>I</b>		
b.	Mailing Letters	П			Г
c.	Mailing Parcels	П	Γ	7	Γ
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders	Π	П	17/	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Π		Ţ
h.	Sending Express Mail				<b>∠</b> □
i.	Buying stamp-collecting material	Γ	Γ	17	Γ
O	her Postal Services	/			
a.	Entering permit mailings	YE	s D NC	)	
a.	Resetting/using postage meter	YE	s T NC	)	
No	onpostal Services	_			
a.	Picking up government forms (such as tax forms)	YE	s I NO	)	
b.	Using for school bus stop	T. YE	s T NC	)	
C.	Assisting senior citizens, persons with disabilities, ect.	YE	s [] NO	)	
	Mywife HAVE Disabilities				
d.		YE	s <sup>E</sup> NO	)	-
e.	Other	r: <sub>YE</sub>	s <sup>M</sup> NO	)	
	If yes, please explain:	<del></del>	<del></del>		<del></del>
2 D	o you pass another Post Office during business hours while traveling to or from work	, or shopp	ing, or for	persona	al needs?
z. U	you pulse another those office during business there were metalling to an item.	Γ <sub>YE</sub>			
	If yes, please explain:				

	Shopping
	Personal needs
	Banking
-/	Employment
-	Social needs
Yes	
Yes	
Yes N What is your opinion of Favorable	the possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Yes N What is your opinion of Favorable me:	the possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion  A. Streene
Yes N What is your opinion of Favorable	the possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion  A. Streene

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

1375897
2)

# UNITED STATES POSTAL SERVICE

### **Postal Service Customer Questionnaire**

Pos	stal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps		19		r;
b.	Mailing Letters	Г	1		Γ
C.	Mailing Parcels	r,			1-
d.	Pick up Post Office box mail				15
e.	Pick up general delivery mail				
f.	Buying money orders		F	Γ	1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Π	Į.	
ħ.	Sending Express Mail	T.			
i.	Buying stamp-collecting material	1	Γ	Ti	
Ot	ner Postal Services		_		
a.	Entering permit mailings	YE	S TO NO	)	
a.	Resetting/using postage meter	T YE	s IT	)	
No	npostal Services			•	
a.	Picking up government forms – N/12 (such as tax forms)	□ YE	s M	)	
b.	Using for school bus stop	T: YE	S FF NO	)	
C.	Assisting senior citizens, persons with disabilities, ect.	r, YE	s 🖫 N	5	
	If yes, please explain:		<del></del>		
d.	Using public bulletin board	Ti YE	S IF N	 0	
_	,	Γ!	s ref	0	
e.		YE	:5 N	U	
	If yes, please explain:				
2. D:	you pass another Post Office during business hours while traveling to or from work	, or shop	oing, or fo	r person	al needs?
			s F N		
	If yes, please explain:		_		
	·				

3. For which of the following de	o you leave your comm	nunity? (Check all that apply.) Where do you go to obtain these services?
II.	Shopping	TEXZIKANZ
TV.	Personal needs	TEXARKANA
IV	Banking	Ashdown
IT.	Employment	Texarkana
n	Social needs	
4. Do you currently use local Yes No  5. What is your opinion of the Favorable		nnce of the Ogden Post Office?
Name: JONY UECKE	RT	
Address: 315 PIN	E 8t.	
Telephone: 898-3.	363	
Date: 6/2/1	}	

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

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Pos	stal Services	Daily	Weekly	Month	y Never
a.	Buying Stamps		T, I	风	Γ
b.	Mailing Letters	坏	T;	П	a de la companya de l
c.	Mailing Parcels	r,		Π	X
d.	Pick up Post Office box mail	<b>X</b>	<b>.</b>	<b>L</b> i	
e.	Pick up general delivery mail			15	K
f.	Buying money orders	П	Γ	Π	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γį	<b>F</b> i	<b>.</b>	Γ
h.	Sending Express Mail	Γ	$\Box$		Π
i.	Buying stamp-collecting material	Γ	Γ		Γ
Ot	her Postal Services				
a.	Entering permit mailings	∏ YE	s E NO	)	
a.	Resetting/using postage meter	TI YE	s Ti No	)	
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	L YE	s 🗀 N	)	
b.	Using for school bus stop	T: YE	s T N	5	
C.	Assisting senior citizens, persons with disabilities, ect.	II. YE	is E N	<b>o</b>	
	If yes, please explain:				<del></del>
d.	Using public bulletin board	∏ <sub>YE</sub>	S N	0	
e.	Other	Ti YE	s T N	0	
	If yes, please explain:		<del></del>		<del> </del>
2. Do	you pass another Post Office during business hours while traveling to or from work		ping, or fo		al needs?
	If yes, please explain:			<del></del>	

凤	Shopping	
T;	Personal needs	
区	Banking	
T.	Employment	
П	Social needs	
Vame: Favorable  Address: /3 0 F	W. Spackelford	
I like the	Lactivity at the post Ofice. cross the Atrect, I wise a warker I am 95, here Rince 1968.	-

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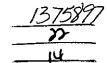


a. Buying Stamps b. Malling Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings a. Resetting/using postage meter  Nonpostal Services Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, ect. If yes, please explain:  d. Using public bulletin board e. Other If yes, please explain:  J. J	Pos	tal Services	Daily	/ Weekl	y Monthi	y Never
C. Mailing Parcels  d. Pick up Post Office box mail  e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, ect.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  TYES  NO	· а.	Buying Stamps		្រ	X	ſŢ;
d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, ect.  If yes, please explain:  d. Using public bulletin board e. Other If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  Figure 1. The properties of the propert	b.	Mailing Letters	K	Π	П	Γ
e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Discrete Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, ect.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  NO  NO  To yes No  NO  YES NO  NO  To yes No  No  No  To yes No  No  No  To yes No  No  To yes No  No  No  To yes No  No  No  To yes No  No  To yes No  No  To yes No  No  No  To yes No  No  To yes No  No  No  To yes No  No  To yes No	c.	Mailing Parcels	П	П	ΙX	T:
f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings a. Resetting/using postage meter  Nonpostal Services a. Entering permit molitings b. Using for school bus stop c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	d.	Pick up Post Office box mail	1XC		П	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  a. [Picking up government forms a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  □ YES □ NO	e.	Pick up general delivery mail	K	D	Γ	
Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	f.	Buying money orders	П	П	Π	K
h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, ect.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	П	7	П
Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, ect.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  The yes is not personal needs?  YES NO	ħ.			$\Box$	DZ	П
a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  Picking up government forms a. (such as tax forms)  D. Using for school bus stop  C. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  Picking up government forms  NO  YES □ NO	i.	Buying stamp-collecting material	Γ		<b>!</b>	X
a. Resetting/using postage meter  Nonpostal Services  Picking up government forms (such as tax forms)  D. Using for school bus stop  C. Assisting senior citizens, persons with disabilities, ect.  If yes, please explain:  D. Using public bulletin board  E. Other  If yes, please explain:  D. YES □ NO  The YES □ NO	Oth	ner Postal Services				
Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, ect.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  7 YES NO  10 NO  11 YES NO  11 YES NO  12 YES NO  13 YES NO  14 YES NO  15 YES NO  16 YES NO  17 YES NO  18 YES NO  19 YES NO  19 YES NO  10 YES NO	a.	Entering permit mailings	II ,	res 🗷 N	10	٠
a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, ect.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  YES NO  YES NO  YES NO  YES NO  YES NO	a.	Resetting/using postage meter	П,	رES اگر ۱	10	
a: (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, ect.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  NO	No	npostal Services				
c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  YES NO  YES NO  YES NO  NO  YES NO	a.		区、	res 🗂	10	
If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  YES NO	b.	Using for school bus stop	Γ: ,	YES T: N	10	
d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  NO	c.	Assisting senior citizens, persons with disabilities, ect.	<b>X</b>	YES []	10	
e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  NO		If yes, please explain:				
If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	d.	Using public bulletin board	<b>X</b> .	YES I	NO	
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?    Compared to the post of the personal needs?   Post of the	e.	Other		YES 🗀	NO	
Ti YES K NO		If yes, please explain:		<u> </u>	<u></u>	
Ti YES K NO	0.0	and the Boot Office during business hours while traveling to or from work	or sho	opping, or f	or person	al needs?
If yes, please explain: That's well that's fait offer.	2. 00	you pass another Post Office during business noors write flavoling to or work meta-				
Jana wer from Jane offers		If yes, please explain:				
λω <sup>*</sup> σ. 1932		1952	4.	1	1	

<del>[4</del>	Shopping Teg	Larkana, AR
	Personal needs	tain cult etc Texantam AR
区	Banking <u>Te</u>	vanto as Tx
r,	Employment	elf Farmer Ransha
П	Social needs	
Yes No	No Sustines in the community  No Sustines  ne possible discontinuance of	. The Community
Yes No 5. What is your opinion of t	No bustien in the possible discontinuance of	the Community
Yes No  5. What is your opinion of t  Favorable	Mo Ausaren in the possible discontinuance of the Unfavorable No.	the Community the Ogden Post Office? Opinion
Yes No  5. What is your opinion of t  Favorable  Name:   Yes No	Mo Susaen in the possible discontinuance of the Unfavorable No.	the Community the Ogden Post Office? Opinion  Blacin form
Yes No  5. What is your opinion of t  Favorable  Name:	Mo Susaum in the possible discontinuance of the Unfavorable No.	the Community the Ogden Post Office? Opinion  Blacin form
Yes No  5. What is your opinion of t  Favorable  Name: Lamet  Address: /309 L	Mo Ausaren in the possible discontinuance of the Unfavorable No.	the Community the Ogden Post Office?  Opinion  Abberio Form  Aukansi

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Postal Services		Daily	Weekly Monthly Never		
а.	Buying Stamps				Γ
b.	Mailing Letters				Г
c.	Mailing Parcels	F;	<b>L</b> j	T"	
d.	Pick up Post Office box mail	П			
e.	Pick up general delivery mail		12	П	
f.	Buying money orders		Γ	15	ſΠ <sub>(</sub>
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ.	Г	Π	IZ.
h.	Sending Express Mail	Γ	П		II.
i.	Buying stamp-collecting material		Γ.	Γ	
Ot	ner Postal Services				
a.	Entering permit mailings	YES IL NO			
a.	Resetting/using postage meter	TI YE	STENO		•
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES TONO			
b.	Using for school bus stop	T YE	S NO		
C.	Assisting senior citizens, persons with disabilities. ect.	r, <sub>YE</sub>	S T. NO	)	
	If yes, please explain:	<u> </u>			
d.	Using public bulletin board	Γ <sub>YE</sub>	s l'		
e.	Other	Ti YE	s T NO	)	,
	If yes, please explain:				
		or shop	ning or for	Derson	al needs?
2. D	you pass another Post Office during business hours while traveling to or from work	r, or snop		Deison	ai Necus!
	If yes, please explain:	-		<del></del>	

3. For which of the following	do you leave your community? (Check all that apply.) Where do you go to obtain these services?
15/	Shopping
IT.	Personal needs
T/	Banking
Ti y	Employment
7	Social needs
· •	the possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Name: Kana	edy Jackson
Name: Kenn Address: Po	Box 361
Telephone:	Private"
Date: 5	une 3 <sup>rd</sup>

Please include any additional comments below:

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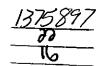
# Postal Service Customer Questionnaire

Postal Services		Daily	Weekly Monthly Never						
a.	Buying Stamps			V	T,				
b.	Mailing Letters			V					
C.	Mailing Parcels	r.	П	П	V				
d.	Pick up Post Office box mail			П	Ū				
e.	Pick up general delivery mail		18	Ü					
f.	Buying money orders			V	П				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	n		IV.				
h.	Sending Express Mail	Г			V				
i.	Buying stamp-collecting material	Γ	Γ.	<b>—</b>	V				
Ot	her Postal Services								
a.	Entering permit mailings	YE	s 🗀 N	0					
a.	Resetting/using postage meter	I⊽ YE	s N	0					
No	Nonpostal Services								
a.	Picking up government forms (such as tax forms)	L YE	s II/ N	0					
b.	Using for school bus stop	T. YE	s V N	0					
C.	Assisting senior citizens, persons with disabilities, ect.	<b>T</b> ₹⁄	s T	10					
	If yes, please explain:		<u> </u>						
d.	Using public bulletin board	ル YE	S T.	10					
e.	Other	Γ! YE	S IEN V	10					
	If yes, please explain:								
2. D	you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal need								
	If yes, please explain:	, 	·						
	·								

	Shopping			
T.	Personal needs			
Γ	Banking ASHDOWN			
Γ;	Employment			
П	Social needs			
Favorable	Operation of the Ogden Post Office?  Unfavorable No Opinion			
Name: Robert E	arl Trammell			
Address: Pro BOX	71 Ogden ark, 71853			
Telephone: 870 - 8	arl Irammell 71 Ogden, ark, 71853 98-6724			
Date:				

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## Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		10		T;
b.	Mailing Letters		D.		П
c.	Mailing Parcels	П	П	F	Г
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders	Π	П		U
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ.		[ <u>`</u>
h.	Sending Express Mail	Γ			E.
i.	Buying stamp-collecting material	Γ	Γ,	Γ	
Ot	her Postal Services				
a.	Entering permit mailings		s 🗹 NO		
a.	Resetting/using postage meter	T YE	s N	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)		ES TO NO	_	
b.	Using for school bus stop		ES NO	)	
C.	Assisting senior citizens, persons with disabilities, ect.	r-, <sub>YE</sub>	ES N	)	
	If yes, please explain:				
d.	Using public bulletin board	Ti y	ES N	0	
e.	Other	Ti Y	ES N	0	
	If yes, please explain:			. <u></u> .	
	o you pass another Post Office during business hours while traveling to or from work	. or shop	ping, or fo	r persona	al needs?
2. U	O you pass another rost Office during business hours while dottoming to at health them.	Г			
	If yes, please explain:	<del></del>			

<ol><li>For which of the following d</li></ol>	o you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
E,	Personal needs
	Banking
	Employment
Γ/	Social needs
Yes	the possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Name: Sanda	Birris
Address: P. O Bok	381
Telephone: 870-89	38-2230
Date: 6-3-11	

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0	stal Services	Daily	Weekly	Month	y Neve
	Buying Stamps		П	N.	Γ
).	Mailing Letters		Γ	F	
<b>.</b>	Mailing Parcels once on twice ayear?	r,	Γ.		<b>F</b>
d.	Pick up Post Office box mail	N.		Γ.	<u> </u>
e.	Pick up general delivery mail				
f.	Buying money orders	T]	Г	П	IV/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	T <sub>1</sub>	Π	I.
h.	Sending Express Mail	Г	П	Γ	1
i.	Buying stamp-collecting material	Γ.	Γ,	T <sub>i</sub>	<b>T</b>
Ot	her Postal Services				
a.	Entering permit mailings	∏ <sub>YE</sub>	s EV N	O C	
a.	Resetting/using postage meter	TI YE	s 🔽 N	<b>o</b>	·
No	npostal Services	e.			
a.	Picking up government forms (such as tax forms)	YE	s D N	0	
Ь.	Using for school bus stop	T: YE	:s 17. N	ο,	
C.	Assisting senior citizens, persons with disabilities, ect.	T, YE	s IV N	0	
	If yes, please explain:		· · · · · · · · · · · · · · · · · · ·		
d.	Using public bulletin board	Ti YE	s T	0	
e.	Other	,Γ! <sub>YE</sub>	SIN	0	
	If yes, please explain:				
		<u>-</u>			- l
D	you pass another Post Office during business hours while traveling to or from work	,			ai neeus
		V YE	ES T N	0	
	If yea, please explain:				
	Muerk 6 Blocks awon for Thyarkona postoffice in 10	י אימי	the		
		•	–/		

	Shopping	Wol-	. mart	State Cinic	
	Personal needs	1 ()	recus	lite luis	<del></del>
V	Banking	0	. 0	7104 104	
√.	Employment	15I	Presbytación	Church	Telon, AR
IV.	Social needs	water	a.		<del> /</del>
					<del></del>
4. Do you currently use local bus	sinesses in the commi	unity?			
Yes No	¢				
5. What is your opinion of the po	مد ـ سو	of the Ogden P	ost Office?		
Favorable	Unfavorable	No Opinion			
vame: Ramiko	S. ( Aut	ū_			<del></del>
Address: 121 (EI	Boy 23	3			
elephone: \$70 - 89	8-5795				<u>_</u>
Date: 06-02-	Įl				<del></del>
Please include any additional co	mments below:				Λ
4 do w	ise the	port	- Office	every	Don
4 ,		0	ersonal		
to rever	Il mi	7- P-	ersonally	rray.	
$\mathcal{L}$		7	112.0	to l	. 0
& home	rever	· qu	appea	NO MOI	
my house	rail	deler	ered ta	one,	or to
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F	os	tal Services	Daily	Weekly	Monthi	y Never
. 2	<b>3</b> .	Buying Stamps	П	1.3	Z	T.
ł	).	Mailing Letters				Г
(	<b>)</b> .	Mailing Parcels	l"i	T.i	IV.	Γ
,	d.	Pick up Post Office box mail		TV.		<b>[</b> ]
,	€.	Pick up general delivery mail		$\Box$	1	
1	f.	Buying money orders	П	E/	Π	Π
!	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	TE	П	<b>.</b>
	h.	Sending Express Mail	F		Г	្រ
	i.	Buying stamp-collecting material	Γ	Γ.		
	Oth	er Postal Services				
	a.	Entering permit mailings	□ <sub>YE</sub>	s W NC	)	
	a.	Resetting/using postage meter	Ti YE	s NO	)	
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	TZ∕ YE	s 🗀 NO	)	
	b.	Using for school bus stop		s W NO		
	C.	Assisting senior citizens, persons with disabilities, ect.	T, YE	s 🗹 NO	)	
		If yes, please explain:				
	d.	Using public bulletin board	∏ <sub>YE</sub>	s F/N	)	
	e.	Other	r: <sub>YE</sub>	s Till No	)	
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from work	, or shopp	oing, or for	person	al needs?
		· · ·	T: YE			
		If yes, please explain:				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?				
TV	Shopping - Texarkana				
$\Gamma$	Personal needs				
Γ	Banking				
r,	Employment				
П	Social needs				
Favorable	sible discontinuance of the Ogden Post Office?  Unfavorable No Opinion				
Name: Everlois Kee					
	Ogden, ar 11853				
Telephone: 870-898-61	o56				
Date: 6 10 11					
• •					

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Pos	tal Services	Daily	Weekly	Monthly	
a.	Buying Stamps		X	П	r.
b.	Mailing Letters	Γ,	K		
c.	Mailing Parcels			П	
d.	Pick up Post Office box mail				P.
e.	Pick up general delivery mail	<u>.</u>	Г	K	
f.	Buying money orders		Π	Γ.	K
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Ė		K	Г
h.	Sending Express Mail	Г			K
i.	Buying stamp-collecting material	Γ	Γ	Γ	Ŕ
Ot	ner Postal Services				
a.	Entering permit mailings	T YE	s K NO	)	
a.	Resetting/using postage meter	T YE	s X N	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	□ YE	is 🔯 N	)	
b.	Using for school bus stop	T YE	es 📈 N	)	
c.	Assisting senior citizens, persons with disabilities, ect.	K YE	s Till No	)	
	If yes, please explain:  as a Fastor - volunteer	<del></del> _			
d.	10 1 10 1 10 10 10 10 10 10 10 10 10 10	₽Ç- YE	ES T: N	<b>o</b>	
е.	Other	⊅ <del>∏</del> Yi	ES N	0	
	If yes, please explain:		<del> </del>		
	Church mailouts				al poods?
2. D	you pass another Post Office during business hours while traveling to or from work	c, or shop	es IX	r person O	ai neeus?
	If yes, please explain:  There are out of the war	<del>/</del> "			

<ol><li>For which of the following do you!</li></ol>	eave your community? (Ch	eck all that apply.) Where do you go to obtain these services?
风	Shopping	both
<b>₹</b>	Personal needs	both
又	Banking	tahdown
<del>V</del>	Employment	exarkana
'n	Social needs $N/a$	Working on relations
		here - Pastor
4. Do you currently use local busin	nesses in the community?	st office
5. What is your opinion of the poss	sible discontinuance of the	Ogden Post Office?
Favorable F	Unfavorable No Op	pinion .
Name: Travis	Young	
Address: \\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	rand Ost,	<u>Jogden</u>
Telephone: ( 870) 828	2-0050	' J .
Date: /a = 7 = 11		

Completed questionnaire should be returned to the following address:

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Pos	stal Services	Daily	Weekly	Monthly	y Never
a.	Buying Stamps		N,		Γ
b.	Mailing Letters		N.		Γ
c.	Mailing Parcels	r,	$\Box$	V	Π
d.	Pick up Post Office box mail	Γ.	N,	I.i	П
e.	Pick up general delivery mail		N	E,	
f.	Buying money orders		Π	N	Π
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π		ĬZ,	<b>F</b> i
h.	Sending Express Mail		D <sub>_</sub>	<b>∀</b>	П
i.	Buying stamp-collecting material	Г	V	<b>F</b>	
Ot	her Postal Services		_		
a.	Entering permit mailings	□ YE	s 🗸 NC	)	
a.	Resetting/using postage meter	Ti YE	s M	)	
No	npostal Services	1			
a.	Picking up government forms (such as tax forms)	IX YE	s D NO	)	
b.	Using for school bus stop	T YE			
C.	Assisting senior citizens, persons with disabilities, ect.	Ŋ. YE	s T NO		
	If yes, please explain: I am a senior citizen and I need the po	st 0/4	ace to	stay C	Jose by.
d.	Using public bulletin board	T YE	S IF NO	)	J
e.	Other	T: YE	s T N	)	
	If yes, please explain:		<u>.</u> .	<del></del>	
2. D	you pass another Post Office during business hours while traveling to or from work,	or shop	ping, or for	persona	al needs?
		T YE	ES IN	)	
	If yes, please explain:	<del></del>			

. For which of the following do	you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Texarkana
	Personal needs Texarkang
Ī	Banking Texarkana
r,	Employment
TIF	Social needs Texarkaha
	I businesses in the community?
Yes No	
	e possible discontinuance of the Ogden Post Office?
Favorable	Unfavorable No Opinion
lame: Willie B.	
lame: Wille B.	5/EE/1
Address: P.O. Box	246 Ogden, AR 11853
elephone: 870 - 898	<u>'-2694</u>
Date: 6-7-11	
Please include any additiona	I comments below:
Iamas	enior citizen and I need to keep
my post o	frice close because I don't have far to take care of mailing
Jan Jacobs I	far to take care of mailing
to +1000	ice and and money orders
my bills	off or getting money orders
for my bi	(I ≤ .

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Pos	stal Services	Daily	Weekly	Monthi	y Never
a.	Buying Stamps		it/	<u></u>	Γ,
b.	Mailing Letters		<b>V</b>		, Fi
c.	Mailing Parcels	Γ.		1	Γ
d.	Pick up Post Office box mail	$\Box$	17		
e.	Pick up general delivery mail		<b>\(\sigma\)</b>	П	. 🗆
f.	Buying money orders	r	П	17	<b>∕</b> □
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ;	Γį	TT/	
h.	Sending Express Mail				/ 🗆
i.	Buying stamp-collecting material	Γ	<b>T</b>	17	Γ
Ot	her Postal Services		/		
a.	Entering permit mailings	∏ YE	s 🏹 yo		
a.	Resetting/using postage meter	Ti YE	s No		
No	npostal Services		/		
a.	Picking up government forms (such as tax forms)	□ YE	s TO NO		
b.	Using for school bus stop	IT. YE	s To yo	•	
C.	Assisting senior citizens, persons with disabilities, ect.	YE	s No	<b>)</b>	
	If yes, please explain:		<del></del>		
d.	Using public bulletin board	∏ <sub>YE</sub>	s V NC	)	<del></del>
e.	Other	Ti YE	s N	)	
	If yes, please explain:				
, .	you pass another Post Office during business hours while traveling to or from work	or shore	ning or for	nerson:	al needs?
2. Do	o you pass another Post Office during business hours while travelling to or from work	YE	,	)	, necas.
	If yes, please explain:	<del>:</del>	· ·		

3. For which of the following do you	eave your community? (Check all that apply.) Where do you go to obtain these services?
M	Shopping Fedathana
n /	Personal needs Jesalbana
TT .	Banking Jednichans
IT.	Employment Tekak bana
T/	Social needs Tolorbana
,	sible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Name: Revin ST	4RKS
Address: P.O. BOX	38 ogden AR. 71853
Telephone: (870) 898-	8131
Date: 6-6-1/	

Completed guestionnaire should be returned to the following address:

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Pos	stal Services	Daily	Weekiy	Monthly	y Never
a.	Buying Stamps		П		Г
b.	Mailing Letters	$\Box$	17	Γ.	<u> </u>
c.	Mailing Parcels	Γ,	Γ.)		
d.	Pick up Post Office box mail	П			e e
e.	Pick up general delivery mail		П	Б	
f.	Buying money orders	. П	Γ		V.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	Π		
h.	Sending Express Mail	Γ	Π	Γ	7
i.	Buying stamp-collecting material	Γ	T.	1	P:
Ot	her Postal Services		/		
a.	Entering permit mailings	C YE	1	)	
a.	Resetting/using postage meter	T YE	S LA	)	
No	onpostal Services	/			
a.	Picking up government forms (such as tax forms)	IZ YE	s 🗀 N	0	
b.	Using for school bus stop	T. YE	s 🗷 N	0	
C.	Assisting senior citizens, persons with disabilities, ect.	Ti YE	s . N	0	
	If yes, please explain:				
d.	Using public bulletin board	T Y	s rv N	0	
e.	Other	∏ <sub>Yi</sub>	ES TV/N	0	
	If yes, please explain:	<del></del>			
2. D	o you pass another Post Office during business hours while traveling to or from work	, or shop		r person	al needs?
	If yes, please explain:	·			<u>.                                    </u>
	• .				

M	Shopping
<b>F</b> ∕	Personal needs
	Banking
<del>17/</del>	Employment
<b>17</b>	Social needs
Yes	
Yes	No ion of the possible discontinuance of the Ogden Post Office?
Yes  5. What is your opin  Favora	No ion of the possible discontinuance of the Ogden Post Office?  Die Unfavorable No Opinion
Yes  5. What is your opin  Favora	No ion of the possible discontinuance of the Ogden Post Office?  Die Unfavorable No Opinion
Yes  5. What is your opin  Favora	No ion of the possible discontinuance of the Ogden Post Office? ble Unfavorable No Opinion

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Postal Services			Daily Weekly Monthly Never				
a.	Buying Stamps	4			Π	T.	
b.	Mailing Letters	W	Γ	}			
c.	Mailing Parcels	Γ	77	·	Г	Π	
d.	Pick up Post Office box mail	П		Ĵ			
e.	Pick up general delivery mail		Γ	]			
f.	Buying money orders	П	<b>I</b>		$\Box$	Γ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		<b>-</b> r	1	Б	1.1	
h.	Sending Express Mail	1	· 1.	7	Γ	П	
i.	Buying stamp-collecting material	1	E	_/	Г	Γ	
Ot	her Postal Services						
a.	Entering permit mailings	$\Gamma_{Y}$	ES 🔽	NO			
a.	Resetting/using postage meter		es 🔽	NO			
No	npostal Services	_	_				
a.	Picking up government forms (such as tax forms)		ES []	NO			
b.	Using for school bus stop	J.	ES 🇂	NO			
c.	Assisting senior citizens, persons with disabilities, ect.	Γ,	res 🎞	NO			
	If yes, please explain:						
• d.	Using public bulletin board	Γ: ,	YES IZ	NO		<del></del>	
e.	Other	П,	YES T	NC			
€.			IEO	NC	•		
	If yes, please explain:						
2. D	you pass another Post Office during business hours while traveling to or from work	, or sho	pping,	or for	persona	al needs?	
			YES 7	-	•		
	If yes, please explain:		-				

<ol><li>For which of the following do</li></ol>	you leave your community?	(Check all that apply.)	where do you go to obtain th	ese services?
72	Shopping	exactana	1 Oshdow	1_
No.	Personal needs	5A1	ne	
IT	Banking .	SA	ME	
IV.	Employment	Texarker	20	
П	Social needs		•	
Yes	l businesses in the communi e possible discontinuance of		?	
Favorable	T/ IT	o Opinion		
Name: Manet	le Buris	5		Aina delas
Address: 49 LJ	2 233 C	oden Al	11853, 2.08	义 365
Telephone:	2210-804	H		<del></del>
Date: 5/3/11	_			

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	Pos	tal Services	Daily	Weekly	Monthly		
	a.	Buying Stamps			口	r:	
	b.	Mailing Letters		<b>\</b>		Γ	
	c.	Mailing Parcels	<b>-</b>			Γ	
	d.	Pick up Post Office box mail	1				
	e.	Pick up general delivery mail					
	f.	Buying money orders	П	П	П	17	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π			T.	
	h.	Sending Express Mail	Г	$\Box$	E	П	
	i.	Buying stamp-collecting material	Γ.	Γ,	<b>F</b>	17	
	Oth	er Postal Services					
	a.	Entering permit mailings	□ YE	s IV NO			
	a.	Resetting/using postage meter	T YE	s V NO	+		
	No	npostal Services		,			
	a.	Picking up government forms (such as tax forms)	□ YE	S IC NO	ı		
	b.	Using for school bus stop	T y	s Town	ı		
	C.	Assisting senior citizens, persons with disabilities, ect.	TV YE	ES TO NO	1		
		Ogden is full of Senior citizens & the			flice	is I	rery needed
	ď.	Using public bulletin board	_	ES NC	)		
	ę.	Other	Y	ES NC	)		
•	. D.	If yes, please explain:  Our church information is received you pass another Post Office during business hours while traveling to or from work.	vie d	at or for	Hais nersona	Post	blic
2	. UO	you pass another most Onice during business notifs write traveling to or notif work,		ES NO		معتمد	tty
		If yes, please explain:					young

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
Shopping Orbitalism on Texankane	
Personal needs ashclown on Texaukana	
Banking Cishdown or Texoukana	
Employment n	
	<b>t</b> .
because me husband is the Pastor at FBC Ogdon.	F
4. Do you correctly use local businesses in the continuously:	
Yes No We have a ful Cept of 1000 office.  5. What is your opinion of the possible discontinuance of the Ogden Post Office?	
Favorable Unfavorable No Opinion	
1 avoiable officiable No Opinion	
Name: Christe Young	
Address: 114 Shand Ogden, AR 71853	
Telephone: 870, 828, 0049	
Date: 6 - 7 - 11	
Please include any additional comments below:  Most of the members of our church are elder  this very convenient for them to walk to the  Mice or we volunteer to take them. We have a	g. sort
It is very convenient for take them. We have a	e vera
fice or an outriotic & susporter	ره.
eterans Lour town is very patriotic & supporter	~8 ~
Than Sh. Tourn of While Care	•
for think of community post offices. Our to	2
(1)	
moludi the past office. Ance we only some	
I do t fine desentment I feel morale w	gule
n cluding the past office. Since we only have to soil office the completed questionnaire should be returned to the following address: we also	(410
	-
120 Natural Resources Dr. Olace to 9	
he word out about vacation Bible School the concerts	et

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Postal Services		Weekly Monthly Never
a. Buying Stamps		
b. Mailing Letters		
c. Mailing Parcels	Γ	
d. Pick up Post Office box mail		
e. Pick up general delivery mail		
f. Buying money orders	П	пмп
<ul> <li>g. Obtaining special services, including Certified Mail, Registered Mail, Ins Delivery Confirmation, or Signature Confirmation</li> </ul>	ured Mail, 🦵	
h. Sending Express Mail	Π	
i. Buying stamp-collecting material	Γ	
Other Postal Services	/	
a. Entering permit mailings	I. YE	s <sup>С</sup> NO
a. Resetting/using postage meter	<b>I</b> ₩ YE	es F NO
Nonpostal Services	/	
Picking up government forms a. (such as tax forms)	√ YE	es [] NO
b. Using for school bus stop	C YE	
c. Assisting senior citizens, persons with disabilities, ect.	E, <sub>Yt</sub>	ES NO
If yes, please explain:	·	
d. Using public bulletin board	r Y	ES TO NO
e. Other	Γ <sub>Y</sub>	ES NO
If yes, please explain:		
2. Do you pass another Post Office during business hours while traveling to o	or from work, or shor	ping, or or personal needs?
2. Do you pass another Post Office during business nours write traveling to o	· · · · · · · · · · · · · · · · · · ·	ES NO
If yes, please explain:	<del></del>	

	Shopping Dekarkans
./	Personal needs Departians
	Banking Departana
•	Employment Oaden
	Social needs Dexadiane
	f the possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
e: Natast	ha Starts
ess: <i>P.O.Bo)</i> phone: <i>(8</i> 70 <i>)8</i> 0	x 38 Ogden, AR 11853
10-6-11	10-01-01
<u> </u>	
	onal comments below:
Im se	lf employed in Orden and I use
Ha Pas	A office very often. I am unfavorate
0) 000	auscontinuance of the last
bleause	this House is convenient for us and all be very in convenient to have to travel
· · · · · · · · · · · · · · · · · · ·	101  FW  174/121  1/111  1/11  1/11  1/11  1/11  1/11  1/11
TL LODGE	les just to set you mail: Dank you

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Pos	stal Services	Daily	Weekly	Monthi	
a.	Buying Stamps		LI,	M,	Π
b.	Mailing Letters	Г	N.	V	
c.	Mailing Parcels	Γ1	П	Γ	Π
d.	Pick up Post Office box mail	R)	₽.		
e.	Pick up general delivery mail	₽ <b>Z</b>	V		
f.	Buying money orders		Γ	П	ſď
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	П		∏ <b>/</b>
h.	Sending Express Mail				<b>1</b>
i.	Buying stamp-collecting material	<b></b>	Tį.	Γ	V
Ot	her Postal Services		/		
a.	Entering permit mailings		s 🔽 N	0	
a.	Resetting/using postage meter	Ti YE	s N	0	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	C YE	s 🔀 N	О	
b.	Using for school bus stop	T YE		0	
C.	Assisting senior citizens, persons with disabilities. ect.	Ti YE	s la N	0	
	If yes, please explain:				
d.	Using public bulletin board	T YE	s 📝 N	Ю	
e.	Other	Ti YE	s R	10	
	If yes, please explain:		<u>-</u>		
י ר	o you pass another Post Office during business hours while traveling to or from work	, or shop	ping, or fo	r person	al needs?
2. U	b you pass another rost office during beameter were them.	Ti Y	T.	10	
	If yes, please explain:		<del>.</del>		

V	Shopping
₩,	Personal needs
√,	Banking .
rV.	Employment
	Social needs
5. What is your opinion of the	Post office e possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Varne: ( indy the	pey 0/0/5
Address: P. 6. 13	ox 322 Ogden, ar. 11853
Гelephone:	
Date: 6-3- 201/	

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Pos	stal Services	Daily	Weekly	Month	y Never
а.	Buying Stamps		X		Γ;
ь.	Mailing Letters	Γ	X	П	Γ
c.	Mailing Parcels	r,	T <sub>i</sub>	K	<b>T</b> ;
d.	Pick up Post Office box mail	П	X		T.
e.	Pick up general delivery mail		X		
f.	Buying money orders		П	X	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	T;	×		Γ.;
h.	Sending Express Mail	Γ	X		Ü
i.	Buying stamp-collecting material	Γ	Γ	Γ	次
Ot	her Postal Services				
a.	Entering permit mailings	□ <sub>YE</sub>	s 💢 N	)	
a.	Resetting/using postage meter	Li AE	s 🕅 N	0	
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	□ YE	s 💢 N	0	
b.	Using for school bus stop	YE	s X N	0	
c.	Assisting senior citizens, persons with disabilities, ect.	Ti YE	S X N	0	
	If yes, please explain:		<u></u>		<del></del>
d.	Using public bulletin board	∏ <sub>YE</sub>	s × N	0	
e.	Other	Ti ye	s X N	0	
	If yes, please explain:				
ח כ	o you pass another Post Office during business hours while traveling to or from work	c, or shop	ping, or fo	r person	al needs?
0	o you pada allower that a mark a strong	Ti Y	ES 💢 ,	10	
	If yes, please explain:		<u></u> .		

×	Shopping
<b>X</b>	Personal needs
<b>7</b>	Banking
Γ.	Employment
<b>X</b>	Social needs
F- 10	local businesses in the community?
Yes	local businesses in the community?
Yes Yes (5. What is your opinion of	No of the possible discontinuance of the Ogden Post Office?
Yes Yes 7.  5. What is your opinion of Favorable	No of the possible discontinuance of the Ogden Post Office?

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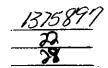




Pos	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps		П	II /	/ <b>[</b> ]	
b.	Mailing Letters	- 5	Л		M	
C.	Mailing Parcels	П	/ n		П	
d.	Pick up Post Office box mail					
e.	Pick up general delivery mail				N	
f.	Buying money orders		Γ			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	-			
h.	Sending Express Mail	Γ				/
i.	Buying stamp-collecting material	Г	Γ.	/ T		
Ot	her Postal Services					
a.	Entering permit mailings	□ Y	es 🗹 yk	5		
a.	Resetting/using postage meter	Li Al	ES N	<b>)</b> ,		
No	npostal Services		/	/		
a.	Picking up government forms (such as tax forms)	□ <sub>Y</sub>	ES N	5		
b.	Using for school bus stop	Γ: Υ	ES N	6		
C.	Assisting senior citizens, persons with disabilities. ect.	T <sub>i</sub>	ES N	)		
	If yes, please explain:				<u> </u>	•
d.	Using public bulletin board	Ti Y	ES N	6		
e.	Other	Ti Y	ES 🔽 N	0		
	If yes, please explain:		······································			-
<b>,</b> L	o you pass another Post Office during business hours while traveling to or from work	, or shor	oping, or fo	person	al needs?	-
<u> D</u>	o you pado anomor i ou ombo daming 225more metale mile a como de como	Ti y	F/	0		
	If yes, please explain:	<del></del>			· <del></del>	_ · -

	Shopping	
₩.	Personal needs	
	Banking	
F//	Employment	
IV.	Social needs	
use 5	ne possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion	
	124 DI 14 200 11	
Address: To how 2	173 Cadame Hak 7/853	

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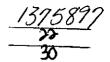


Pos	stal Services	Daily	Weekly	Monthi	y Never
a.	Buying Stamps		ممنعا	11	T.
b.	Mailing Letters		Tu	П	Γ
C.	Mailing Parcels	П		TV.	
d.	Pick up Post Office box mail			Li	
e.	Pick up general delivery mail		П		I G
f.	Buying money orders		T:	Γ.	12
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Tj	IE/	Í lī
h.	Sending Express Mail	Γ	П		F.
i.	Buying stamp-collecting material	Γ	Γ:	Γ	1
Ot	her Postal Services				
a.	Entering permit mailings	YES	s 🗐 NO	•	
a.	Resetting/using postage meter	Ti YES	s Te NC	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)		s III NO	)	
b.	Using for school bus stop	L: YE	s NO	) -	
C.	Assisting senior citizens, persons with disabilities. ect.	YE	s NO		
	If yes, please explain:				
d.	Using public bulletin board	YE	s N		
e.	Other	r <sub>YE</sub>	s T N	)	
	If yes, please explain:	<del> </del>			
	II D - 1 Off - during having to have while traveling to as from work	or shore	oing or for	Detson	al needs?
2. D	you pass another Post Office during business hours while traveling to or from work	YE			
	If yes, please explain:	<del></del> .	· <del>· ·</del> ·		

3. For which of the following do you I	eave your commur	ity? (Check all that apply.	) Where do you go	to obtain these s	ervices?
m/_	Shopping	Temlan, A-	k. Tx	As Ida.	1-K
r/	Personal needs	Tega-kan A	•	1	,
17/	Banking	Texakan TK	,		4
ri	Employment	4-Storkey	hou	Losgin (a	ut-
T-/	Social needs	Texaden Ale	, Tx 1	aldon,	1-K
4. Do you currently use local busing Yes. No.  5. What is your opinion of the possing Favorable  Name: RICHARD	sible discontinuanc Unfavorable		a?		
		OCAK St.	Orders 4.	k 718	<del></del> 53
Telephone: 870 - 80	18-6143	o OA'St.	03-277-	-246L	
Date: 6-10-1/					
Please include any additional com  We have numer  Our Post offici  in our fown. I	ous fat.	. 1	Ha Louis	4562/5	W+ 100

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# Postal Service Customer Questionnaire

Postal Services		Daily	Weekly	/ Monthl	y Never	
a.	Buying Stamps		X	<b></b>	Γ	
b.	Mailing Letters		R	Г		
C.	Mailing Parcels	r,	П		Γ	
d.	Pick up Post Office box mail	K	. 🗅	П		
e.	Pick up general delivery mail	₽.				
f.	Buying money orders	Γ.	Γ		$ \nabla$	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	r,	r.		
ħ.	Sending Express Mail	F		Γ		
i.	Buying stamp-collecting material	Γ	Γ	Γ	<b></b>	
Ot	her Postal Services					
a.	Entering permit mailings	□ YE	ES 🌠 N	0		
a.	Resetting/using postage meter	T YE	ES PE N	10		
No	onpostal Services					
a.	Picking up government forms (such as tax forms)	Ø YI	ES D N	10		
b.	Using for school bus stop	F. YI	ES N	Ю		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ. <sub>Υ!</sub>	ES N	10		
	If yes, please explain:			<u> </u>		
d.	Using public bulletin board	Ø <sub>Y</sub>	ES N	10		
e.	Other	Γ <sub>Y</sub>	ES T	10		
	If yes, please explain:					
^ F	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?					
∠. D	o you pass another Post Office during business flours write traveling to of from work		ES K			
	If yes, please explain:					

B. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?	
<b>X</b>	Shopping Texarkan or Ashdasn	
X.	Personal needs Tetarkam or Ashdan	
R	Banking Ashdown	
Ø	Employment all over South arkansing	
П	Social needs	
4. Do you currently use local busi	inesses in the community?	
Yes No		
5. What is your opinion of the pos	ssible discontinuance of the Ogden Post Office?	
Favorable	Unfavorable No Opinion	
Name: Odam Ward		
Address: 127 Little	River 251 Ogden AR P.a. Box 271	
elephone: 903 278	7429	
Date: June 2, 20	>\\	
Please include any additional con		
I think it	t would not be a good idea to close out office due to the elderly and other cities to have the	
The Ogden to	of utilize due to the elderly and other citis	eh
	the ability to themal to fail.	
Texa-kara fo	of their postal bushess.	<i>t</i> .

Completed questionnaire should be returned to the following address:

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Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		1		T.
b.	Mailing Letters		V		· ·
	Mailing Parcels	П			Ė
C.		T		Г	
d.	Pick up Post Office box mail				<b>V</b>
ę.	Pick up general delivery mail				_
f.	Buying money orders				Π
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail	Π			
i.	Buying stamp-collecting material	Γ	TT	Γ	Γ.
Of	her Postal Services				
a.	Entering permit mailings	–	s III/NO		
a.	Resetting/using postage meter	T YE	s IV NO	)	
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	TT YE		-	
b.	Using for school bus stop	L: AE	s P	o c	
¢.	Assisting senior citizens, persons with disabilities, ect.	T/YE		-	4 ~
	If yes, please explain:	lung	Then	To fa	I oppur
d	Using public bulletin board	T YE	s I N	0	·
е	. Other	Ti Y	ES CON	0	
	If yes, please explain:	<u> </u>			
2. D	o you pass another Post Office during business hours while traveling to or from worl	c, or shop	ping, or fo	r person	al needs?
<del>-</del>			ES K		
	If yes, please explain:				

3. For which of the following d	o you leave your community? (Check all that apply.) Where do you go to obtain these services?
IC.	Shopping
	Personal needs
	Banking
.X	Employment
IX.	Social needs
Yes No	None in Community?  Apple in Community  The possible discontinuance of the Orden Post Office?
Favorable	Unfavorable No Opinion
	+ Willie Stortes
Address: P. D. Bo	11 110-3
Telephone: Ogden	AR 11853
Date:	
Lugira Mon	citizens, and some of the don't drive, of fast office for mailing our lules, yey orders, ste. We have To Pay you see make and some of us living home
mely \$ 600	a month-we're on fired income
and cont o	a Month-We're on Juph income appoid to lay some one to go to a out of Town.
past office	out of Town.
Please, le	oue our fost office open - that 5 we in Ogder,
all we ho	ue en Ogder,

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Pos	stal Services	Daily	Weekly	Monthi	y Neve	er
	Buying Stamps		$\Box$	V	<b>[</b>	
b.	Mailing Letters	_ [	V	AFF.	Γ	
c.	Mailing Parcels	l j	A			OB
d.	Pick up Post Office box mail					
e.	Pick up general delivery mail					
f.	Buying money orders			Ţ.	П	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	<b>)</b> , .:		
h.	Sending Express Mail	Π	П	Γ,	П	
i.	Buying stamp-collecting material	Γ	Γ		Γ	
Ot	her Postal Services					
a.	Entering permit mailings		≣S □ N	<b>@</b>		
a.	Resetting/using postage meter	T YE	ES N	Ø		
No	onpostal Services					
a.	Picking up government forms (such as tax forms)		ES 🍇 N	0		
b.	Using for school bus stop	r YI	ES N	10		
C.	Assisting senior citizens, persons with disabilities, ect.	[: Y	ES N	10		
	If yes, please explain:	<u> </u>	<del></del>			
d.	Using public bulletin board	Ti Y	ES N	10		
e.	Other		ES P	IÓ		
	If yes, please explain:		·		_	
2. D	o you pass another Post Office during business hours while traveling to or from worl	c, or shor	oping, or fo	or persor	nal nee	ds?
		Ti Y	ES V	10		
	If yes, please explain:		<del></del>			

3. For which of the following do yo	ou leave your community? (Check all that apply.) Where do you go to obtain these services?
V	Shopping 2 Conk
ID!	Personal needs  Banking  AMO WONDERS
₩	Banking SWO HOW
10	Employment U
₹	Social needs
	Ossible discontinuance of the Ogden Post Office?  Unfavorable No Opinion  La Hamps  y 380 Ogden, Orlans 71853
Date: 6 - 12 -	
Please include any additional co	
maie n	use the past Office to my Biels & ly Stamps
Mail	Paskages + thy Money orders  Torcasowey

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P	ostal Services	Daily	Weekly	Month	y Never
· a.	Buying Stamps				Γ
b.	Mailing Letters	Γ	V	П	П
C.	Mailing Parcels	Γ,	<u> </u>	IE.	
d	Pick up Post Office box mail				
е	Pick up general delivery mail		П	T	
f.	Buying money orders		П	12	T
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	n	TE	П
ħ				T	П
i.	Buying stamp-collecting material	1	Π	E.	T .
С	ther Postal Services				
а	. Entering permit mailings	∏ <sub>YE</sub>	s No	)	-
а	. Resetting/using postage meter	T YE	ES NO		
N	onpostal Services				
а	Picking up government forms (such as tax forms)	□ YE	s E NO	)	
t	. Using for school bus stop	T. YE	SNO	, )	
c	. Assisting senior citizens, persons with disabilities. ect.	YE	s 🗔 NO	)	
	If yes, please explain:		·		
,	I. Using public bulletin board		S TC NO	`	
·	Oshig public bulletin board			,	
€	e. Other	T YE	S N	)	
	If yes, please explain:		· <del>-</del>		
2. I	Do you pass another Post Office during business hours while traveling to or from work	c, or shopp		person	al needs?
	If yes, please explain:	<del> </del>			

<ol><li>For which of the following do you</li></ol>	leave your community? (Check all that apply.) Where do you go to obtain these services?				
	Shopping				
Personal needs JENANKAWA, LIKSAS, TEXAS 7550					
	Personal needs SEVANKANA, ANKSAS, TEXAS 75501  Banking PShdown ANK 71822				
Employment					
V	Social needs				
Favorable	sible discontinuance of the Ogden Post Office?  Unfavorable No Opinion				
	dunt hinda				
Address: P.1 By 308	2 Oder ARK 71853				
Telephone: 871 - 898 - 21	27				
Date: 06-03-2011					

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Postal Services			Weekly	Monthly	y Never
a.	Buying Stamps		П	E	Γ
b.	Mailing Letters		12		Π
c.	Mailing Parcels	Γ			1
d.	Pick up Post Office box mail	1			
e.	Pick up general delivery mail				
f.	Buying money orders		Γ	Π	III.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	$\Gamma_1$		T.
h.	Sending Express Mail		П	Г	14
i.	Buying stamp-collecting material	Γ		Γ	12
Ot	her Postal Services				
а.	Entering permit mailings	□ <sub>YE</sub>	s NC	)	
a.	Resetting/using postage meter	∏ <sub>YE</sub>	s NC	)	
No	onpostal Services		_		
a.	Picking up government forms (such as tax forms)	□ YE	s IF NO		
b.	Using for school bus stop	YE	s Ti NO	)	
C.	Assisting senior citizens, persons with disabilities, ect.	T, YE	s 🖾 NO	)	
	If yes, please explain:	<del></del>			
d.	Using public bulletin board	Γ <sub>YE</sub>	s N		
e.		Γi·			
-	If yes, please explain:	•		-	
	ii yoo, picado oxpiain.				
2. D	o you pass another Post Office during business hours while traveling to or from work	, or shopp	oing, or for	person	al needs?
			S N		
	If yes, please explain:				

T-	Shopping			
T	Personal needs			
12	Banking			
F	Employment			
П	Social needs			
Favorable				
	FURLOW			
( tr) // 1	30x 237 Ogden, Ar - 898-9015			
dress: P.O. E	- 898-9015			
ephone: $870$				
elephone: 870 ate: 6-/3-//				

∵Completed questionnaire should be returned to the following address

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Pos	stal Services	Daily	Weekly	Monthi	y Never
а.	Buying Stamps			K	Γ
b.	Mailing Letters	X	Π		
C.	Mailing Parcels	Ti V	r.	X	Γ
d.	Pick up Post Office box mail	Х		<b>L</b> i	
e.	Pick up general delivery mail				
f.	Buying money orders	Π	Π	П	X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		r,	X	□ <b>×</b>
ħ.	Sending Express Mail		П	Γ	×
i.	Buying stamp-collecting material		Γ.	Г	X
Ot	her Postal Services	s#			
a.	Entering permit mailings		ES N	0	
a.	Resetting/using postage meter	L A	ES X N	0	
N	onpostal Services		~		
a.	Picking up government forms (such as tax forms)	•	ES 🔨 N		
b.	Using for school bus stop	T: Y	ES LY N	О	
C.	Assisting senior citizens, persons with disabilities, ect.	Γ <sub>Y</sub>	ES N	Ю	
	If yes, please explain:			<del></del>	
d.	Using public bulletin board	X,	(ES I	10	
-	· · · · · · · · · · · · · · · · · · ·				
е	Other	•	res' N	10	
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from work	c, or sho	pping, or fo	or persor	ial needs?
	If yes, please explain:		·		
					·

•	ring do you leave your community? (Check all that apply.) Where do you go to obtain these services?  Shopping
X	Personal needs
X	Banking
Γ.	Employment
П	Social needs
4. Do you currently uso	e local businesses in the community?  No
	of the possible discontinuance of the Ogden Post Office?
Favorable	Unfavorable No Opinion
lame:	ANDRA FURIOU - DEDEN WHTERWORKS
Address:	0. Box 66
elephone:	70-898-6803
Date: 6 -	-1 - 1/
OTU:	itional comments below:  is AN OLDER COMMUNITY - it will be difficult To
OF ASHT	DOWN ON * REGULAR BASIS.  :AL SERVICES WILL BE A PROBLEM.
_	
(3) Your	WILL HAVE TO ADD ANOTHER RURAL CARRIER, WILL H
@ MALLY BEC	AUSE of Security of mail

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

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n	tal Camileon	Daily	Weekly	Monthly	Never
,	tal Services		I		<b>T</b> .;
а.	Buying Stamps ·		· F	Í	
b.	Mailing Letters		**·		/
C.	Mailing Parcels	r,		<u> </u>	
d.	Pick up Post Office box mail				<b>YS</b>
e.	Pick up general delivery mail		K		
f.	Buying money orders		П		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	M		E
ħ.	Sending Express Mail	Γ			N
i.	Buying stamp-collecting material	Γ	Γ.		Г
Ot	ner Postal Services		_	. /	
a.	Entering permit mailings	YE	s DNC	Y.,_	
a.	Resetting/using postage meter	YE	s N	<b>/</b> ·	
Nonpostal Services					
a.	Picking up government forms (such as tax forms)	T YE	s□ w	/	
b.	Using for school bus stop		s I N	8	
¢.	Assisting senior citizens, persons with disabilities. ect.	YE YE	s 🖺 Ņ	Ç,	- 1
	If yes, please explain:	pick	Mone	her yord	man us fort
đ.	Using public bulletin board	T YE	s Z N	0	
e.	Other	Ti YE	s V N	0	
	If yes, please explain:				<u> </u>
2. D	you pass another Post Office during business hours while traveling to or from work	, or shop	ping, or fo	r persona	al needs?
			ES N	10	
	If yes, please explain:		_		

3. For which of the following do you li	eave your community? (Check all that apply.) where do you go to obtain these services?
	Shopping Ashdonin and/or Texarkana
N. C.	Personal needs Texarcana
14	Banking Ashdonin and/or Toxarkana
Γ,	Employment
n	Social needs
y y	JA  ible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Address: 486 L.K	-70
Telephone: 2/70 8	98-6807
Date: 6 // / 20 //	

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Pos	stal Services	Daily	Weekly	Monthly	Never	
а.	Buying Stamps	I.	[]·	12	_ <b>[</b>	
Ь.	Mailing Letters	17.	ĮΠ	Ī.Ē		
c.	Mailing Parcels	<b>1</b>	$\Box$	П	Γ	4.00
d.	Pick up Post Office box mail	Π			Π	OCA
e.	Pick up general delivery mail					/ CM
f.	Buying money orders			П		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	T	i			•
h.	Sending Express Mail	T;		1		
i.	Buying stamp-collecting material	1	Γ	Γ	Γ.	
Otl	ner Postal Services					
a.	Entering permit mailings	وا YE:	s 🗖 NO	)		
a.	Resetting/using postage meter	TI YE	s F NO	)		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	YE	s 🗆 N	)		
b.	Using for school bus stop	T ye	s <sup>F</sup> N	)		
C.	Assisting senior citizens, persons with disabilities. ect.	YE YE	s II N	<b>o</b>		_
	If yes, please explain: fam 82 y Ran & old Thork	1+000	T41	4,6	8 R	galoce
d.	Using public bulletin board	1 YE	s Ti	D		
e.	Other	Li VE	s N	0		
	If yes, please explain: I Read energthing on Be					<del>-</del> -
2. Do	you pass another Post Office during business hours while traveling to or from work	or shopp	ing, or fo	r persona	Il needs	?
		Ti YE				
	If yes, please explain:		····		<del></del>	_

3. For which of the following do you le	eave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Telyarkana Telxas
r:	Personal needs Texan bana Texas
Γ	Banking Rod River Credit Union Tex
r,	Employment Retried.
П	Social needs madicing ashdown anh
4. Do you currently use local busin	
_	Judy To No Opinion
Name: Walliam	Jumom as
Address: Ogden	ank. 115 Pins lo Bo x 52 71853
	-5322
Date: June ()	701(,
Please include any additional com	ments below:
Des Single	100 Dec 100 Killinga Porson Tis
	- not Caranging for any
envices of &	loucloss it in socts got
lad dy my f	home There will be lowsuit
ywis as	8 continue my frez sarvices
& Think it	is disquace quas daafted
into Kon-las	questionnaire should be returned to the following address: williams
Completed Arkansas 420 Natura	guestionnaire should be returned to the following address:  District Study Coordinator  I Resources Dr  AR 72205-9331

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Po	stal Services	Daily	Weekly	Month	y Never
а.	Buying Stamps		<b>1</b> i	1	Г
ь.	Mailing Letters	$\Gamma$			Γ
C.	Mailing Parcels			П	T decaum
d.	Pick up Post Office box mail				<u>r</u>
e.	Pick up general delivery mail			<u> </u>	□ ∠)
f.	Buying money orders		П	1.7	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail	T;			4.
i.	Buying stamp-collecting material	Γ	Γ	Γ	
0	ther Postal Services	<del></del> -	-		
a.	Entering permit mailings	∏ YE		_	
a.	Resetting/using postage meter	□ YE	S N	)	. 0.4.0
N	onpostal Services			4	walste
а	Picking up government forms (such as tax forms)	E YE	_	0 14	ava
Ь	Using for school bus stop	∏ YE	$\sim$	0.	
С	Assisting senior citizens, persons with disabilities, ect.	Ti YE	S Vill N	0	
	If yes, please explain:				<u> </u>
d	. Using public bulletin board	Ti Yi	<sub>ES</sub> rt∕ <sub>N</sub>	Ø	
е	. Other		ES DYN	0	
	If yes, please explain:	<u> </u>			
2. [	to you pass another Post Office during business hours while traveling to or from wor	k, or shop	ping, or fo	or persor	nal needs?
	If yes, please explain:				

Then placing Mail en a Box.  What if a person Cunnot afford the last of a Nail Box. The cunnot afford the last of a nail Box. The person to me, we are going backward initial of progressing.  Opder needs a Post office, I for me would certainly hate to see it closed. I am 81 ye old, Adving lived here all me like.  I sincerely hope you re-consider closing our Post.	•	Shopping
Employment  Social needs  Do you currently use local businesses in the community?  The Yest No J Kerle are Norte, effect Beauty Parlow Quite What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  E. Anga M. Agustle  ess. 103 1st St.  behone: BN-618-6519  Enclude any additional comments below; can not see that classing the VB.  arrived solve any postal problems. It selms that arrived would have more responsibles, all their and the Think action of the part of a please of a postal problems. It selms at a part of a please of a postal problems to me, we are going backward instead of progressing.  Of applies to me, we are going backward instead of progressing.  Office needs a Post bytice, I force would certainly habe to see it closed. I am 81 ye old, Adving lived stee all my life.  I sincerely hope you re-consider clains are four of the part	-	Personal needs
Social needs  Do you currently use local businesses in the community?  If fere are none, effect Beauty Parlow Quive  What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable  Unfavorable  No Opinion  BU-BIS-6519  Bess: 103 1st St.  Whome: BW-BIS-6519  Bess: 103 1st St.  Whome: BW-BIS-6519  Bess: 103 1st St.  But		Banking
Do you currently use local businesses in the community?  The Yes No I here are none, effect Beauty Parlow Quire  What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Shape M. Bull  Ess. 103 1st St.  Annothing By-Bl8-6519  5-21-2011  The include any additional comments below: Can not see that claring the VS.  Town this inf. South problems. It seems that arrave would have more responsibly, all their arrave would have more responsibly, all their and placing mail in a Box.  That if a place of man can not afford the last of a place of appears to me, we are going backward instead of propleming.  Appears to me, we are going backward instead of propleming.  Appears to me, we are going backward instead of place in South Special Robbins of the Century of the South Robbins of the Century of the South Robbins o	<u></u>	Employment
Favorable Unfavorable No Opinion  Favorable Unfavorable Union State State Claring the VB.  For this inf of Can not see that claring the VB.  For out solve any postal problems. It selms that  all truspaction require additions time of the last of a placing mail in a Box.  Fat if a placing mail in a Box.  That if a placing to me, we are going backward initial of progressing.  Of appears to me, we are going backward initial of progressing.  Office needs a Post byfice, I for one would certainly hate to see it closed. I am 81 ye old, Adving lived here all my life.  I sincerely hope you re-consider clasing care Post.	•	Social needs
Favorable Unfavorable No Opinion  PARA M. PRUSTU  Ess: 103 1st St.  hone: BN-818-6519  6-21-2011  e include any additional comments below; can not see that claring the VB.  rown this inf of can not see that claring the VB.  ould solve any postal problems. It selms that  ould solve any postal problems, all their  pull truscaction require additions laine other  Au placing mail in a Box.  It a press to me, we are going backward  initial y progressing.  Often needs a Post bypice, I for one would  certainly hate to see it closed. I am 81 ye  old, Raving lived here all my life.  I sincerely hope you re-consider clasing can Post.	u currently use local busing Yes No	nesses in the community? I here are none, except Deauty Parlow Quive
Enclude any additional comments below; can not see that claring the 88.  Tom this inf of can not see that claring the 88.  Town this inf of can not see that claring the 88.  Touch solve any postal problems, It selms that arraise would have more responsible, all there will transaction require additional time of the fail transaction require additional time of the last of a place of a person can not appear the last of a pail Box. It appears to me, we are going backward enstead of progressing.  Opder needs a Post office, I for me would centuring hate to see it closed. I am 81 ye old, Adving lived here all may like.  I sincerely Rope you re-consider clains can fait.	is your opinion of the pos	sible discontinuance of the Ogden Post Office?
hone: BN-El8-6519  6 include any additional comments below; Can not see that claring the VB.  rown this enf. of Can not see that claring the VB.  rown this enf. of Can not see that claring the VB.  rown this enf. of Can not separately, all their  ail transaction require additional time attent  fair placing mail en a Dec.  but if a serum can not afford the last of a  will box. It a perum can not afford the last of a  pail box. It appears to me, we are going backward  enitad y progressing.  Often needs a Post office, I forme would  certainly hate to see it closed. I am 81 ye  sed, having lived here all my lefe.  I sincerely hope your re-consider claims can four	Favorable	Unfavorable No Opinion
ss: 103 1st St.  hone: BN-El8-6519  5-31-2011  einclude any additional comments below; Can not see that claring the VS.  rown this enf. of Can not see that claring the VS.  ould solve any postal problems. It selms that  arrive coould thave more responsibly, all there and trunsaction require additional time atter  law placing mail ein a Box.  bat if a person Can not afford the last of a  aid box.  It appears to me, we are going backward  enitad y progressing.  Often needs a Post office, I forme would  certainly hate to see it closed. I am 81 ye  old, howing lived here all my lefe.  I sincerely hope you re-consider claims can four	Para Sh C	But to
sinclude any additional comments below: Can not see that classing the V.S. rown this exf. I can not see that classing the V.S. and solve any postal problems. It seems that arrais would blave more responsible, all their will transaction require additional time attend of a placing mail in a Box. but if a placing mail in a Box. but appears to me, we are going backward initial of progressing. Often needs a Post lypice, I forme would centuinly hate to see it closed. I am 81 ye seel, Adving lived there all my life. I sincerely hope you re-consider classing can fort	11/12 01/10	2 PA
include any additional comments below: Can not see that classing the 88.  Town this inf of Can not see that classing the 88.  arrail solve any postal problems. It seems that  arrail could have more responsibly, all their  ail transaction require additional time of the  au placing mail in a Box.  but if a person can not appear the last of a  ail box.  It appears to me, we are going backward  enited of progressing.  Ofder needs a Post life. I for one would  certainly hate to see it closed. I am 81 ye  sed, Adving lived here all my life.  I sincerely hope you re-consider classing can bout	100 121	
e include any additional comments below: Can not see that claning the 88.  rown this enf of can not see that claning the 88.  ould solve any postal problems. It seems that  arrows would thave more responsibles, all their  and trunsaction require additional time other  has placing mail in a Box.  but if a please can not afford the last of a  will box. I we are going backward  instead of progressing.  Opder needs a Post typice, I for me would  certainly hate to see it closed. I am 81 ye  old, Adving lived here all my life.  I sincerely hope you re-consider clains are four	<u> </u>	-6517
price would have more responsibly, all the sail transactions require additions time offer has placing mail in a Box. but if a please to me, we are going backward instead of progressing. Offer needs a Postoffice, I forme would certainly hate to see it closed. I am 81 ye old, having lived here all my life. I sincerely hope you re-consider clasing can Post.	5-21-20	//
enitead y progressing.  Opder needs a Post office, I forme would  Certainly Rate to see it closed. I am 81 ye  old, Adving lived Here all my lefe.  I sincerely Rope you re-consider claims are Post	luge any aggitional con	mments below: Can not see that closing the V.D.
Opden needs a Post office, I for one would Centvinly Rate to see it closed. I am 81 ye old, Reving I will here all my lefe. I sincerely Rope you re-consider clasing are Post.	the reorder of the placent	mail en a Box.
Centvinly Rate to see it closed. I am 81 ye old, Reving lived Here all my lefe. I sincerely Rope you re-consider clasing are Post.	the reover the placent to the placen	thave more responency, all there the require additional time other mail in a sox.  eran cannot afford the last of a to me, we are going backward.
I sincerely Rope you re-consider claire are Post	toppens	thave more responsibly, all there the require additioned there of the mail in a Box. It was a sport the last of a to me, we are going backward aroselesing.
I sincerely Rope you re-consider claire are Post	transach Deung i differen de Box. I appear	to me, we are going backward erogressing.
I sincerely Kope you re-consider cloudy our Con	the server of th	thave more responsibly, all there the require additioned there of the mail in a Box. I want afford the last of a to me, we are going backward erogressing.  A Postoffice, I forme would hate to see it closed. I am 81 year
of the contract of the contrac	transach placing to the placing to appears appears appears appears appears appears appears appears appears appears appears appears appears appears appears appears appears	thave more responsibly, all there the require additioned there ofther mail in a Box.  erson cannot afford the last of a to me, we are going backward erogressing.  A Post office, I forme would hate to see it closed. I am 81 year
BANKER HERE BEET CONTROL OF SHEET AND SHEET SHEET AND SHEET	transach placing to the placing to appears appears appears appears appears appears appears appears appears appears appears appears appears appears appears appears appears	thave more responsibly, all there the require additional time other mail in a Box.  Tran Cannot afford the last of a to me, we are going backward.  erogressing.  Le Postoffice, I forme would have to see it closed. I am 81 year lived here all my life.  Page your re-consider closing our Port of
Arkansas District Study Coordinator  420 Natural Resources Dr	transach placing to the place of the place of the plac	thave more responsible, all there there will en a Box.  The Cannot afford the last of a to me, we are going backward.  A Postoffice, I forme would hate to see it closed. I am 81 year lived here all my life.  Rope you re-consider claims see Post of Mare Comis

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Pos	tal Services	Daily	Weekly	Monthly	y Never
	Buying Stamps		F	1	Ţ.
b.	Mailing Letters		Γ	E-	Γ
	Mailing Parcels	Γ	П	Π	14
	Pick up Post Office box mail	N	r.		
	Pick up general delivery mail		Г		
f.	Buying money orders	П		П	T
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	Π		II/
h.	Sending Express Mail	Γ			Tild I
i.	Buying stamp-collecting material	Γ	Π	Γ	
Oth	ner Postal Services		,		
a.	Entering permit mailings	√ YE	s N	0	
a.	Resetting/using postage meter	∏ <sub>YE</sub>	s TV N	0	
No	npostal Services		_	-	
a.	Picking up government forms (such as tax forms)	T YE	s N	0	
b.	Using for school bus stop	IT: YE	SIN	o o	
C.	Assisting senior citizens, persons with disabilities. ect.	Ti YE	s TV N	0	
	If yes, please explain:				
d.	Using public bulletin board	T y	s P	10	
•				/	
e.	Other	Y	ES V	10	
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work	c, or shop		or person	al needs?
	If yes, please explain:				

IS.	Shopping
N	Personal needs
	Banking
r/	Employment
r	Social needs
Yes No	ne possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
vame: ROY L. Bu	rris, VANESSA GAINES
Address: P.O. Box	34
「elephone: (963) <i>≨</i>	44-7171
70to: 1.15/11	

Completed questionnaire should be returned to the following address:

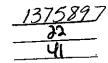
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Postal Services		Daily	Weekly	Monthl	y Never
a.	Buying Stamps		N		r:
b.	Mailing Letters	V	П		
C.	Mailing Parcels	Г	V	П	Π
d.	Pick up Post Office box mail	IV.			
е.	Pick up general delivery mail				Z
f.	Buying money orders	10	П	П	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	TV.		Γ.
h.	Sending Express Mail		V	Γ	T.
i.	Buying stamp-collecting material	<b>I</b>	Ti	V	Γ:
Ot	her Postal Services				
a.	Entering permit mailings	YE	s E N	)	
a.	Resetting/using postage meter	₩ <sub>YE</sub>	s F N	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	□ YE	s T N	<b>o</b>	
b.	Using for school bus stop		s LY N	0	
C.	Assisting senior citizens, persons with disabilities, ect.	I. YE	s II N	0	
	If yes, please explain:		<del></del>	<del>-</del> -	
d.	Using public bulletin board	T YE	s Fe N	0	
e.	Other	∏ <sub>YE</sub>	s Ti N	0	
	If yes, please explain:		<del></del>		
2. D	you pass another Post Office during business hours while traveling to or from work		,	r person	al needs?
	If yes, please explain:	Γ : YE	S'N	o — <u> </u>	

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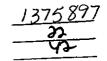


Boo	tal Sarvicas	Daily	Weekly	Monthly	/ Never	
Postal Services		$\Box$	$\Box$		T.	
	Buying Stamps	Г	17	П	Г	
b.	Mailing Letters	• •	• •			
c.	Mailing Parcels	<u> </u>	1	1		
d.	Pick up Post Office box mail		Z		Ti -	
e.	Pick up general delivery mail					
f.	Buying money orders	П	П	V	Π	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	n		Ī. :	
h.	Sending Express Mail	Г				
i.	Buying stamp-collecting material	<u> </u>	T		T:	
Ot	ner Postal Services					
a.	Entering permit mailings	YE	s NO	)		
a.	Resetting/using postage meter	T YES NO				
Nonpostal Services						
a.	Picking up government forms (such as tax forms)	YES NO				
b.	Using for school bus stop		S PN			
c.	Assisting senior citizens, persons with disabilities, ect.	T; YE	S N	)		
	If yes, please explain:					
d.	Using public bulletin board	IT: YE	S F N	)		
		Γ! ν,	es IT/ N	0		
e.	Other	Y t	:9 IV	J		
	If yes, please explain:					
2. D	o you pass another Post Office during business hours while traveling to or from work	, or shop	ping, or fo	r person O	al needs?	
	If yes, please explain:					

<ol><li>For which of the following do you!</li></ol>	eave your community? (Check all that apply.) Where do you go to obtain these services?
TE -	Shopping Degarkan
	Personal needs Jacarkan
TV	Banking LegarRem
r-	Employment January
П	Social needs Jayanforo
	sible discontinuance of the Ogden Post Office?
Favorable	Unfavorable No Opinion
Name:   Jellie	Richard
Address: P.O. Box/	Ś4
Telephone: Oyden SR	7/854
Date: 6-8-2011	
Please include any additional com	ments below:
The only frames Some of the reisoper	place is in Orghen, So were need our fast office - a Cours go any where else, - that is the only business officer
it is the agen fast	Poier

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Postal Services		Daily	Weekly	Monthly	Never
a.	Buying Stamps		П		
b.	Mailing Letters	Ľ	√/		<u></u>
C.	Mailing Parcels		Π		
d.	Pick up Post Office box mail	<b>₹</b>			
e.	Pick up general delivery mail				C E
f.	Buying money orders		14	Γ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				<b>7</b>
h.	Sending Express Mail				
i.	Buying stamp-collecting material	Γ	Γ	P	r
Of	her Postal Services		_/		
a.	Entering permit mailings	YE YE	s L.V NO	)	
a.	Resetting/using postage meter	YE	s N	)	
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	YE YE	s DNO	)	
b.	Using for school bus stop	YE YE	es P	)	
C.	Assisting senior citizens, persons with disabilities, ect.	I. t YE	ES 12 NO	)	
	If yes, please explain:				
d	Using public bulletin board	V	ES	5	
е	Other	T Y	ES N	0	
	If yes, please explain:				
۰.	o you pass another Post Office during business hours while traveling to or from worl	c, or shop	ping, or fo	r person	al needs?
2. L	to you pass another Post Office during business hours while associated to the second s	1 .	7.7	0	
	If yes, please explain:		<del></del>		

3: For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?  Shopping
	Personal needs
Г	Banking
IV:	Employment
П	Social needs
Yes No  5. What is your opinion of the pos  Favorable  Name: Mandy Alas.	sible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Address: 298 LL 39	
Telephone: 903 949-	1902
Date: (1-7-1)	

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i. i	. Please check the appropriate box to indicate whether you used the Ogden Post Office for each of the following:						
	Pos	tal Services	Dail	ly V	Veekly	Monthly	Never
	a.	Buying Stamps				II.	T.
	b.	Mailing Letters .	Γ,			Γ:	T <sup>1</sup>
	C.	Mailing Parcels			T.		П
	d.	Pick up Post Office box mail	II.				
	e.	Pick up general delivery mail		,	T <u>e</u>	IJ	
	f.	Buying money orders	П		Γ	П	14
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г		П	D;	T .
	h.	Sending Express Mail	П		·D		T
	i.	Buying stamp-collecting material	, T	1,3			Ti
	Oth	er Postal Services				1	
	a.	Entering permit mailings		YES	NC		
	a.	Resetting/using postage meter		YES	NC NC	)	
	Not	npostal Services			,		
	a.	Picking up government forms (such as tax forms)		YES	NO	)	
	b.	Using for school bus stop		YES	NC NC	)	
	C.	Assisting senior citizens, persons with disabilities. ect.	Γ.,	YES	TT NO	)	
		If yes, please explain:					
	d.	Using public bulletin board	IV.	YES	T: NO	<del> ,</del> O	
	e.	Other		YES	m No	)	
		If yes, please explain:					
2.	. Do	you pass another Post Office during business hours while traveling to or from work,	or sh	oppin	g, or for	personal	needs?
		•		YES	NO NO	0	
		If yes, please explain:					

3. For which of the follow	ving do you leave your community? (Check all that apply.) Where do you go to obtain these services?  Shopping
rv/	Personal needs
TT.	Banking
₹.	Employment
F :	Social needs
Yes	No n of the possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Name: Blan	des bakert
Address: 20	Strappe BP xalo. AR
Telephone: 90	B-11 60 876-1818
Date:	1105,8,00

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Postal Services		Weekly	Monthly	Never	
a. Buying Stamps		<b>1.</b> J	II.		
b. Mailing Letters	1		I.		
c. Mailing Parcels	$\Gamma_{i}$	П	T <sub>i</sub>	П	
d. Pick up Post Office box mail					
e. Pick up general delivery mail					
f. Buying money orders	П		П	Π	
<ul> <li>g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail Delivery Confirmation, or Signature Confirmation</li> </ul>	T,		<b>5</b>	П	
h. Sending Express Mail	Γ		Γ	П	
i. Buying stamp-collecting material	Γ.	Γ	Γ	Γ	
Other Postal Services					
a. Entering permit mailings	□ <sub>YE</sub>	s E N	)		
a. Resetting/using postage meter	Π <sub>YE</sub>	s Ti NO	)		
Nonpostal Services					
Picking up government forms a. (such as tax forms)	□ YE	□ YES □ NO			
b. Using for school bus stop	L. AE	T YES NO			
c. Assisting senior citizens, persons with disabilities, ect.	T. YE	T YES T NO			
If yes, please explain:					
d. Using public bulletin board	ſ <sub>YE</sub>	s T	<del>-</del> 0		
e. Other	Γ <sub>YE</sub>	s 🖺 N	0		
If yes, please explain:			· ·		
2. Do you pass another Post Office during business hours while traveling to or from wor	k, or shopp	oing, or fo	persona	l needs?	
If yes, please explain:	r <sub>YE</sub>		<u> </u>	<del>_</del>	

3. For which of the follow	ring do you leave your community? (Check all that apply.) Where do you go to obtain the Shopping	nese services?
1	Personal needs	
F-	Banking	
Γ.	Employment	
17	Social needs	
Favorable	of the possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion	
	mc Doubles	
Address: 560		
Telephone: 8 7	10 898 6066	
Date: 6-8		

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Pos	stal Services	Daily	Weekly	Monthly	/ Never
· a.	Buying Stamps		∇,	Ī!	T,
b.	Mailing Letters	<b>F</b>	√		
c.	Mailing Parcels	Ti /		Π	<b>\</b>
d.	Pick up Post Office box mail	T-			
e.	Pick up general delivery mail				4
f.	Buying money orders	Π	Γ	<b>N</b>	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	T;	<b>F</b> j	√	П
h.	Sending Express Mail	F		$\nabla$	П
i.	Buying stamp-collecting material	Γ	Π	V	Γ:
Ot	her Postal Services				
a.	Entering permit mailings	ΛÉ	s 🗖 📈	•	
a.	Resetting/using postage meter	T YE	s LA NC	•	
No	onpostal Services	1			
a.	Picking up government forms (such as tax forms)	$\mathbb{Z}\sqrt{_{YE}}$	s 🗆 🖯	)	
b.	Using for school bus stop	TT /YE	s V NC	)	
C.	Assisting senior citizens, persons with disabilities ect.	₩ YE			
	If yes, please explain:  Mrs. whise, to mail, Its comet make it to ash	bun m	y m	LIDIVEN.	voes
d.		I√ <sub>YE</sub>	s Fi	)	
<b>e</b> .	Other	T YE	S IT NO	)	
	If yes, please explain:		<del>.</del>		··· <u></u>
2. D	o you pass another Post Office during business hours while traveling to or from work	or shopp			al needs?
	If yes, please explain:	<u> </u>			<u></u>

3. For which of the following do yo	u leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
Ti .	Personal needs
r /	Banking
n/	Employment
П	Social needs
4. Do you currently use local bu  Yes No  5. What is your opinion of the portable  Favorable	Unfavorable No Opinion
Address: 298 LL 39	ogdon AR 71853
Telephone: 903 244 -	3736
Date: (1-7-11	

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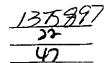


Pos	tal Services	Daily	Weekly	Monthly	y Never
a.	Buying Stamps			D.	Γ
b.	Mailing Letters		VY		-
C.	Mailing Parcels	Γ	П	IT.	Π
d.	Pick up Post Office box mail	Γ.	<b>₹</b>		<b>[</b> [
e.	Pick up general delivery mail	V			
f.	Buying money orders		Γ	IV.	Π
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		П	N/	
h.	Sending Express Mail				<b>.</b>
i.	Buying stamp-collecting material	Γ	Γ.		
Ot	ner Postal Services				
a.	Entering permit mailings	T. YE	s E NO		
a.	Resetting/using postage meter	T YE	s Ti NO	)	
No	npostal Services	1			
a.	Picking up government forms (such as tax forms)	K YE	s 🗀 N	)	
b.	Using for school bus stop	∏: <sub>YE</sub>		)	
C.	Assisting senior citizens, persons with disabilities, ect.	Ti YE	s V	)	
	If yes, please explain:				
d.	Using public bulletin board	Ti ye	s N	0	
e.	Other	Γī <sub>Y</sub> ε	s V N	0	
	If yes, please explain:				
ים י	2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?				
D.	, ou para anoma, casa anna an	T: Y	ES V N	0	
	If yes, please explain:	· ·			<del></del>

	Shopping Texarkana	
P	Personal needs Texarkanac	
	Banking Texarkana + Akhdawa	
<b>D</b> /	Employment Templana	
Pi	Social needs	
	ocal businesses in the community?	
Yes  5. What is your opinion of Favorable	of the possible discontinuance of the Ogden Post Office?  Unfavorable  No Opinion  We Really Read Out Post office?  Is Usey Important documents	Ll Vor
Yes  5. What is your opinion of Favorable	o f the possible discontinuance of the Ogden Post Office?	Ll Vor
Yes  5. What is your opinion of Favorable	of the possible discontinuance of the Ogden Post Office?  Unfavorable  No Opinion  We Really Read Out Post office?  Is Usey Important documents	20 102 -
Yes  5. What is your opinion of Favorable  Name: Vecroita	of the possible discontinuance of the Ogden Post Office?  Unfavorable  No Opinion  We keally need our Post off  We levy Important down on the Shape	.co ror - -

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If yes, please explain:

#### **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the Ogden Post Office for each of the following:

Weekly Monthly Never Daily **Postal Services**  $\prod$ a. Buying Stamps  $\Box$ b. Mailing Letters Г  $\Gamma$ c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail  $\Gamma$ f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail,  $\Gamma$ Γ. Delivery Confirmation, or Signature Confirmation  $\Gamma$ h. Sending Express Mail 

I.	Buying stamp-collecting material	
Oth	ner Postal Services	
a.	Entering permit mailings	□ YES □ NO
a.	Resetting/using postage meter	T YES T NO
No	npostal Services	
a.	Picking up government forms (such as tax forms)	□ YES □ NO
b.	Using for school bus stop	T YES NO
C.	Assisting senior citizens, persons with disabilities, ect.	Ti YES NO
	If yes, please explain:	
d.	Using public bulletin board	Γ <sub>YES</sub> Γ <sub>NO</sub>
е.	Other	T YES NO
	If yes, please explain:	
2. Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopping, or for personal needs?
		T YES T NO

Personal needs  Banking  Employment  Social needs  4. Do you currently use local businesses in the community?  CASTASCICA IS MY think we have last to Use	•	g do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
Employment  Social needs  4. Do you currently use local businesses in the community?  Yes No POST OSTICLE IS CMY thing we have LEST to US  5. What is your opinion of the possible discretinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion OPIN No Opinion OPIN Address: PO BN 153 Oadeh PV 1853		Shopping	
Employment  Social needs  4. Do you currently use local businesses in the community?  Yes No PS+OSTIC & 15 CMY thing we have left to US  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion OPIN!  No Opinion OPIN!  Address: PO BN 153, Ogden, AR 71853		Personal needs	
Social needs  4. Do you currently use local businesses in the community?  Yes No POST OFFICE IS CMY thing we have left to UK  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion OPIN!  No Opinion OPIN!  Address: PO BN 163, Ogden FIC 71853	Γ	Banking	
4. Do you currently use local businesses in the community?  Yes No POST OSTICLE IS ONLY Thins we have left to UR  5. What is your opinion of the possible discretinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion OPIN!  Name: ON No Strice OPIN!  Address: PO BN 153, Ogden PR 71853	Γ,	Employment	
5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable  Unfavorable  No Opinion  No Opinion  Opln  Address: PO BN 153, Ogden PR 71853	П	Social needs	
Date: 5-31-11	5. What is your opinion of Favorable  Name: Control  Address: P.O. Bo  Telephone:	to PS+OFFICE IS ONLY thing we have left to use for the Ogden Post Office?  Unfavorable No Opinion Open Open Open Open Open Open Open Ope	50 O

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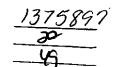


Pos	stal Services	Daily	Weekly	Monthly	y Never
7 a.	Buying Stamps		1.1	X	T,
b.	Mailing Letters	-17	K	П	
c.	Mailing Parcels	r <sub>i</sub>	X	П	Г
d.	Pick up Post Office box mail	TX			U
e.	Pick up general delivery mail		AZ.	D	
f.	Buying money orders	Γ	X	П	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	75	F <sub>1</sub>	D	Г
h.	Sending Express Mail			Γ	X
j.	Buying stamp-collecting material	Γ	Γ.		Г
Ot	her Postal Services	_			
a.	Entering permit mailings	Zí YE	s 🗀 NO	)	
a.	Resetting/using postage meter	Ti YE	s / NO	)	
No	npostal Services		-		
a.	Picking up government forms (such as tax forms)	Z YE		)	
b.	Using for school bus stop	YE	s Ti No	)	
C.	Assisting senior citizens, persons with disabilities. ect.	YE	s Ti NO	)	
	If yes, please explain:				
d.	Using public bulletin board	A YE	S N	)	<del>-</del>
e.	Other	Ti YE	S N	)	
	If yes, please explain:		<del></del> .		<u> </u>
2. Do	you pass another Post Office during business hours while traveling to or from work	or shop	ping, or for	persona	al needs?
	If yes, please explain:	••		_	
					<del></del>

3. For which of the following do ye	ou leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
J	Personal needs
- puer	Banking
۲.	Employment
	Social needs
Yes No  5. What is your opinion of the property of the propert	cossible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Name: LAPCVI	
000	39/
Telephone: 8/0/878	-003)
Date: 26/2/2	0/

Completed questionnaire should be returned to the following address

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ITEM NO.
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Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		П	IV.	T.
b.	Mailing Letters		<b>F</b>	T.	T i
C.	Mailing Parcels	Γ		П	17
đ.	Pick up Post Office box mail			T.	<b>.</b> .
ę.	Pick up general delivery mail			T.	
f.	Buying money orders		П	V	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	$\Gamma_{j}$	П	П	T
h.	Sending Express Mail	Γ	; ;	Г	1
i.	Buying stamp-collecting material	Γ.	<b>,</b>	Γ	Time
01	her Postal Services				
a.	Entering permit mailings	T YES	s M	)	
a.	Resetting/using postage meter	TI YES	s IV NO	)	
N	onpostal Services			-	
a.	Picking up government forms (such as tax forms)	□ YE	s IF NO	)	
b.	Using for school bus stop	T. YE	S IT NO	)	
C.	Assisting senior citizens, persons with disabilities, ect.	T <sub>i</sub> YE	SIN	)	
	If yes, please explain:		<del></del>		
d.	Using public bulletin board	Ti ve	SIV	- <del></del>	
		_	IT	7	
e.		' YE	S N	)	
	If yes, please explain:		<del></del>		
2. D	o you pass another Post Office during business hours while traveling to or from work	, or shopp	ing, or for	personal	needs?
		Ti YE	S N	0	
	If yes, please explain:			<del></del>	

	Shopping Texankana
T.	Personal needs Testana
Г	Banking
<b>T</b> .	Employment
T	Social needs
5. What is your opinion of Favorable	f the possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
· ,	
Name: The Mid	latala
	071 1 01 7/002
Address: 1,1, SR	2.71 Orden Arkansas 71853.
1 . 0	2.71 Orden Arkansas 7/853.

Completed questionnaire should be returned to the following address:

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Pos	stal Services	Daily	Weekly	Month	y Never
· a.	Buying Stamps			区	T.
b.	Mailing Letters	$\Box$	₽.	<u> </u>	$\sqcap$
C.	Mailing Parcels	Γ,	П		17
d.	Pick up Post Office box mail	E,			T.
e.	Pick up general delivery mail	되			□.
f.	Buying money orders	П	Π	П	₽\
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	r,	Π	d	П,
h.	Sending Express Mail	F			N,
i.	Buying stamp-collecting material	Γ	Γ		N
Ot	her Postal Services		1		
a.	Entering permit mailings	□ YE	s d	)	
a.	Resetting/using postage meter	TT YE	es N	)	
No	onpostal Services	1			
a.	Picking up government forms (such as tax forms)	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	ES N	D	
b.	Using for school bus stop		ES T: N	0	
C.	Assisting senior citizens, persons with disabilities, ect.	L. At	ES N	0	
	If yes, please explain:	<del></del>		<del> </del>	
d.	Using public bulletin board	<b></b> N	ES N	o	
e.	Other	Γ ,	ES TE N	0	
٥.	- · · · · · · · · · · · · · · · · · · ·	• • • • • • • • • • • • • • • • • • • •		O	
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from work			r person IO	al needs?
	If yes, please explain:				

Personal needs	Texarkona,	li
Banking	Sc	Ti.
Employment	W	h
Social needs	l (	
ousinesses in the con	nmunity?	
		st Office?
Unfavorable	No Opinion	
. live		
	da DR	71.853
17/2 - 1413	den, MC	, , , , , , , , , , , , , , , , , , , ,
comments below: Let Confr Carriers.	tuble gett	ing mail delivered by a decident road. Wou
~ ~ ~ ~ ~ ~ 1	n steam	my man
0 ('D\ 0	15 5 mi	165 /10/Th 04 05001. I
indso t	he Asheli	un post office dues not
HUZI	1.100	a. e tomers
for 100	+ Ogaen	Usin II. naden
1 our Con	monty 1	really use the usual
Carlain	1108 6000	lives
to made	y and soften	
		to the following address
	Employment Social needs  Dusinesses in the compossible discontinual Unfavorable  158 00 76-1413  Comments below: eel Confirments Somours  Who office Exchange  Also, the for low	Employment  Social needs  Dusinesses in the community?  possible discontinuance of the Ogden Post  Unfavorable  No Opinion  Now  158  05den  AR  276-1413

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Pos	stal Services	Daily	Weekly Monthly Never				
a.	Buying Stamps		T.j	N/	Γ.		
b.	Mailing Letters	Г	₩.	Γ			
C.	Mailing Parcels	П	Π	<b>7</b>	Γ:		
d.	Pick up Post Office box mail	N.					
e.	Pick up general delivery mail	abla					
f.	Buying money orders			Γ	П		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	П		
h.	Sending Express Mail	Γ			1		
i.	Buying stamp-collecting material	Γ	Ti.	Г			
Ot	Other Postal Services						
a.	Entering permit mailings	□ <sub>YE</sub>	s N	0			
a.	Resetting/using postage meter	YE	s N	0			
Nonpostal Services							
a.	Picking up government forms (such as tax forms)	F YES □ NO					
b.	Using for school bus stop	∏: YE	s N	0			
C.	Assisting senior citizens, persons with disabilities, ect.	T YE	s T N	0			
	If yes, please explain:	<del></del>	<u> </u>				
d.	Using public bulletin board	Ti Yi	s N	0			
e.	Other	T. YI	ES TIN	10			
	If yes, please explain:						
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
2. D	o you pass another Post Office during business nours while travelling to of Itom work		ES (N				
	If yes, please explain:				<del></del>		
					<del></del>		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
陌	Shopping TexarkaNa
17/	Personal needs - wal- mart
To the state of th	Banking Texarkand Texas
IT/	Employment wal-Mart- Ashdown
П	Social needs
Yes No  5. What is your opinion of the pos  Favorable  Name: Pinkie M Sta	
• • • • • • • • • • • • • • • • • • •	09der, AP 71853
Telephone: 870 - 89	
Date: 6-9-//	

Completed guestionnaire should be returned to the following address:

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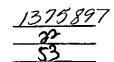
# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	Γ
b.	Mailing Letters	<b>F</b>	7		
C.	Mailing Parcels			Γ	Γ.
d.	Pick up Post Office box mail	r:			G
e.	Pick up general delivery mail		Γ	V-	
f.	Buying money orders	.   \[ \begin{align*} \tau \end{align*}	П	-	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<b>F</b> j		<b>17-</b>	Γ
h.	Sending Express Mail		7	1	
i.	Buying stamp-collecting material	Г	<b>[</b> ]	Γ	
0	ther Postal Services				
a.	Entering permit mailings	□ YE	s D N	Ö	
a.	Resetting/using postage meter	T YE	s N	0	1
N	onpostal Services				
а	Picking up government forms (such as tax forms)	C YE	s N	0	
b	Using for school bus stop	T YE		0	
С	Assisting senior citizens, persons with disabilities. ect.	Ti YE	ES [] N	0	
	If yes, please explain:			. <u></u>	
d	. Using public bulletin board	l Y	s F	0	
е	. Other	Ti Y	ES TI N	10	
	If yes, please explain:		<del></del> _		_ <del></del>
2. [	o you pass another Post Office during business hours while traveling to or from work	c, or shop	ping, or fo	r persona	al needs?
			ES T		
	If yes, please explain:		<u> </u>		<u></u>

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?					
	Shopping				
12	Personal needs				
1	Banking				
Γ,	Employment				
	Social needs				
5. What is your opinion of the pos	sible discontinuance of the Ogden Post Office?  Unfavorable No Opinion				
Name: Alice F. Crockett					
Address: 173 L.R. 39					
Telephone: \$90- 898	Telephone: 270-898-8501				
Date: 6 - 2 - //					

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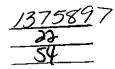


Postal Services		Daily	Weekly Monthly Never		
a.	Buying Stamps		$\Box$	E.	T.
b.	Mailing Letters			V	
c.	Mailing Parcels	r;	П		Γ
d.	Pick up Post Office box mail		7		
e.	Pick up general delivery mail				
f.	Buying money orders		1	Γ	19
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	П	Ī	
h.	Sending Express Mail	$\Gamma$	П	Γ	
i.	Buying stamp-collecting material	Γ	Γ	1	
Ot	her Postal Services				
a.	Entering permit mailings	∏ <sub>YE</sub>	s 🗀 N	0	
a.	Resetting/using postage meter	r <sub>YE</sub>	s N	0	
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	C YE	s N	o	
b.	Using for school bus stop	IT YE	s N	0	
c.	Assisting senior citizens, persons with disabilities, ect.	Ti YE	s 🗀 N	0	
	If yes, please explain:	·			
d.	Using public bulletin board	T YE	s Ti	10	
e.	Other	T YE	ES □ N	Ю	
	If yes, please explain:	<del></del>			<del> </del>
~ <b>-</b>	o you pass another Post Office during business hours while traveling to or from work	or shop	pina, or fo	or person	al needs?
2. D	o you pass another Post Office during business flours write traveling to or north versi		ES N		
	If yes, please explain:		<u></u>		
			<del></del>		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
T.	Personal needs
Γ	Banking
Γ,	Employment
T	Social needs
4. Do you currently use local bus Yes No 5. What is your opinion of the post Favorable	ssible discontinuance of the Ogden Post Office?
Name: Deloces	Bunis
Address: DO BOY L	
Telephone: 47 0 - 999	- 4729
Date: 6-5-11	

Completed questionnaire should be returned to the following address:

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Pos	etal Services	Daily	Weekly	<b>Month!</b>	y Never	
a.	Buying Stamps				Γ	
b.	Mailing Letters	Г			/Π	
C.	Mailing Parcels	<b>"</b>	, П		Π	
d.	Pick up Post Office box mail	V.			Π	
e.	Pick up general delivery mail	NZ.				
f.	Buying money orders			IV/	<b>/</b> П	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	1	r)	IV.		/
h.	Sending Express Mail	Fi		1		
i.	Buying stamp-collecting material	Γ	Γ.	Г	T	
Ot	ner Postal Services		./			
a.	Entering permit mailings	Ti YE	s M	)	-	
a.	Resetting/using postage meter	η γΕ	s No	)		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	I YE	s 🏹 yo	)		
b.	Using for school bus stop	T YE	is r√ No	)		
C.	Assisting senior citizens, persons with disabilities, ect.	L AE	s L	)		
	If yes, please explain:	<u></u>				
d.	Using public bulletin board	Ti YE	S N	 ວ		
e.	Other	Ti Y	ES TO N	0		
	If yes, please explain:			<del>-</del>		
	you pass another Post Office during business hours while traveling to or from work	or shop	ping, or fo	r persor	al need:	 s?
2. D	o you pass another Post Office during business hours write traveling to or from work			0		
	If yes, please explain:		·	<del></del>		

3. For which of the following of	to you leave your community? (Check all that apply.) Where do you go to obtain these services?  Shopping
rt	Personal needs
rt	Banking
IT.	Employment
H	Social needs
· /	al businesses in the community?
Yes No	·
5. What is your opinion of the	ne possible discontinuance of the Ogden Post Office?
Favorable	Unfavorable No Opinion
Name: Miking T	rotter
Address: P 0 B	ox 363 Ogden, AR 71853
Telephone: 🐰 7() - 39	78-8098
Date: 6/1/11	
7	
Please include any addition	al comments below:
The onle	y way this would work if Ogder post of and mails a rural mails
constant close	ied, provide everyone
wants to	get mail in Ogder with a rural mails

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Postal Services		Daily	Weekly	Monthly	y Never
· a.	Buying Stamps	Ti /	П	V.	T,
b.	Mailing Letters	<b>V</b>		Π.	Γ
c.	Mailing Parcels	П		Γ	1
d.	Pick up Post Office box mail	IV	Ņ	$\Box$	T.
e.	Pick up general delivery mail				n.
f.	Buying money orders	Π	F	П	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Ti.	<b>F</b> j	П	
h.	Sending Express Mail			Γ	I.
i.	Buying stamp-collecting material	Γ	Γ	Γ	
Of	her Postal Services		_		
a.	Entering permit mailings	∏ <sub>YE</sub>	s N	)	
a.	Resetting/using postage meter	□ YE	s TN	)	
No	onpostal Services	,			
a.	Picking up government forms (such as tax forms)	YE	s 🗖 N	)	
b.	Using for school bus stop	r: YE	s D	)	
C.	Assisting senior citizens, persons with disabilities. ect.	Ti YE	SIN	)	
	If yes, please explain:				
d.	Using public bulletin board	T: YE	s V N	<b>D</b>	
e.	Other	Γi <sub>YE</sub>	s Ti N	0	
	If yes, please explain:				
2. D	you pass another Post Office during business hours while traveling to or from work  If yes, please explain:	, or shopp	. /		Il needs?
	) oo, p.e.aa arpianii				

	eave your community? (Check all that apply.) Where do you go to obtain these services?						
	Shopping ash lown- Ilyankana						
	Personal needs ashawn_Slikarkanal						
	Banking Ylyaykana						
Γ.	Employment Ashlawn						
<b>D</b> ₁	Social needs Osh Down						
4. Do you currently use local businesses in the community?  Yes No  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Name:							
Address: 102 PR 24	44 P.O. BOX 266						
Telephone: 870 898	222						
Date: 6-4-20	)						

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If yes, please explain:

#### **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the Ogden Post Office for each of the following: Weekly Monthly Never Daily Postal Services Γ K a. Buying Stamps **Mailing Letters** X П **\_**\_\_\_ Mailing Parcels  $\Box$ d. Pick up Post Office box mail e. Pick up general delivery mail 区 Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, \_\_\_ X Delivery Confirmation, or Signature Confirmation K Sending Express Mail X Γ Buying stamp-collecting material Other Postal Services YES X Entering permit mailings TI YES K NO Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) T YES X NO Using for school bus stop Y YES NO c. Assisting senior citizens, persons with disabilities, ect. If yes, please explain: ∏ YES ♥ .d. Using public bulletin board TI YES X NO Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? T YES NO

	leave your community? (Check all that apply.) Where do you go to obtain these services?
×	Shopping ASHABULU DR TEXARKANA
X	Personal needs AShdawN
文	Banking AShdauN
X	Employment AShdown - TEXARRAMA, TX
X	Social needs ASh down
Favorable X	Sible discontinuance of the Ogden Post Office?  Unfavorable No Opinion  PAT (FANZH) RS  Ud PD BAX 208  8 ~ 8152
Please include any additional con	
The Post	Office in Opden is The last
busines	shere. It will A lot of
People	5 here. It will A lot of To lose Towah with Each other
SO MANY	Ally Need it here because ART elderly AND HAVE A HARD ETTING ARDUND
Time g	Thank How.

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Postal Services		Daily	Weekly Monthly Never		
a.	Buying Stamps		X	<b>I</b> 1	Γ
b.	Mailing Letters	$\Gamma$	×	П	
C.	Mailing Parcels	П	Γ.	Π	<b>7</b>
d.	Pick up Post Office box mail	×			
e.	Pick up general delivery mait	3		裹	
f.	Buying money orders			<b>X</b>	Π
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	[-]		F	Π
h.	Sending Express Mail	Γ	$\Box$	Γ:	<b>5</b> 4
i.	Buying stamp-collecting material	<u> </u>		Г	D
Ot	her Postal Services				
a.	Entering permit mailings	TI YES K NO			
a.	Resetting/using postage meter	r YE	s 🏹 N	0	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	□ YE	s 环 N	0	
b.	Using for school bus stop	T <sub>YE</sub>	s 🕏 N	0	
C.	Assisting senior citizens, persons with disabilities, ect.	Ti YE	s 🌠 N	0	
	If yes, please explain:				
d.	Using public bulletin board	Ti YE	s Fy N	0	
e.	Other	∏ <sub>YE</sub>	s Till	0	
	If yes, please explain:				
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?					al needs?
			<sub>Es</sub> 下⁄ N		
	If yes, please explain:				

3. For which of the following	ng do you leave your community? (Check all that apply.) Where do you go to obtain these services?
序	Shopping Illarkanna
	Personal needs Deferkense
Γ	Banking Derkerkana & ashbawa
Γ,	Employment N/A
<b>-</b>	Social needs Typarkana
Yes Yes 5. What is your opinion	No of the possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Address: 1/5	LR 237, OGGEN, ANK71853
Telephone:	370-898 3122
Date:	6-1- 2011

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Postal Services		Daily	Weekly	Monthly	/ Never
a. Buying Stamps			ार		T.
	Mailing Letters	IV.	Π	П	
	,	j į	П	P	П
	Mailing Parcels	17	Ē		
d.	Pick up Post Office box mail	[Z		15	
e.	Pick up general delivery mail		1 <del>-</del>		П
f.	Buying money orders	Π	• •		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<b>[</b> ]		E'	
h.	Sending Express Mail		$\square$	V	
i.	Buying stamp-collecting material		Γ.	Γ	
Otl	ner Postal Services				
a.	Entering permit mailings	YE	s 🗖 N	0	
a.	Resetting/using postage meter	YE	s N	0	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	□ YE	•	>	
b.	Using for school bus stop	YE		0	
с.	Assisting senior citizens, persons with disabilities, ect.	YE	s 🗔 N	0	
	Because the Closest Pastab Service so 8	to 12	miles	awa	sed_
d.	Using public bulletin board	T Y	ES F: N	10	•
e.	Other	Ti YI	ES M	Ю	
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from wor	k, or shop	ping, or fo	or person	ał needs?
		Г	ES T. (	40)	
	If yes, please explain:				

ार्ग	Shopping
17.	Personal needs
<b>I</b>	Banking
Γ,	Employment
П	Social needs
Yes  5. What is your opin  Favora  Name: Luc  Address: P.D.  Telephone: 270	nion of the possible discontinuance of the Ogden Post Office?
Date: 6 - 6 -	
We he the Mo	ed the fast Office in Ogdin, because ust of us dan't line on the fastal Route have a Bap at the Past office.

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Pos	stal Services	Daily	Weekly	Monthly	y Never
a.	Buying Stamps		17		T.
b.	Mailing Letters		TV		
C.	Mailing Parcels	r,	TC/	Γ	<b>-</b>
d.	Pick up Post Office box mail		<b>√</b>	<u></u>	Ō
e.	Pick up general delivery mail		TE	ΓØ	П
f.	Buying money orders			T	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	Π	Ŋ	<u> </u>
h.	Sending Express Mail	Γ	TQ	Γ,	Π
i.	Buying stamp-collecting material	Γ	Γ,	17	Γ.
Ot	her Postal Services		ſ		
a.	Entering permit mailings		s 📂 N	b	
a.	Resetting/using postage meter	T YE	s N	0	
No	onpostal Services		ſ		
a.	Picking up government forms (such as tax forms)	□ YE		0	
b.	Using for school bus stop	r <sub>ye</sub>		0	
c.	Assisting senior citizens, persons with disabilities, ect.	L. Af	ES IZ N	0	
	If yes, please explain:				
d.	Using public bulletin board	T YI	ES N		
e.	Other		nv/.	10	
	If yes, please explain:				
					al paode?
2. D	o you pass another Post Office during business hours while traveling to or from worl	k, or shop	ES F	or person	ai neeus :
	If yes, please explain:				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?		
IS .	Shopping		
T.	Personal needs		
Γτ⁄	Banking		
14	Employment		
الم	Social needs		
Favorable	sible discontinuance of the Ogden Post Office?  Unfavorable No Opinion		
Name: Dalon Gra	У		
Address: 149 LR 24	4 09dan, Ar. 11833		
Telephone:			
Date: 6-6-11			

Completed questionnaire should be returned to the following address:

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Postal Services		Daily	Weekly	Monthl	y Never
a.	Buying Stamps		4		T,
b.	Mailing Letters	Π	Π		
C.	Mailing Parcels	<b>F</b>	Γ.	Γ	П
d.	Pick up Post Office box mail	7		П	
e.	Pick up general delivery mail			$\Box$	
f.	Buying money orders	Г	Π		П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π		П	<u> </u>
h.	Sending Express Mail	Г	, D	Γ	
i.	Buying stamp-collecting material	Г	Ti	Γ.	
01	her Postal Services				
a.	Entering permit mailings	□ YE	s E N	0	
a.	Resetting/using postage meter	TT YE	s n	0	
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	II YE	s C	0	
b.	Using for school bus stop	Ti YE	ES TIN	О	
C.	Assisting senior citizens, persons with disabilities. ect.	T, YE	es C	О	
	If yes, please explain:	_		<u>.</u>	<del></del>
d.	Using public bulletin board	—————————————————————————————————————		 IO	<del></del>
e.		Li Al	<sub>Es</sub> □ ,	10	
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from work	, or shop	ping, or fo	or person	al needs?
		T; Y	ES [	10	
	If yes, please explain:				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Jopan Konsan & Ashdown
I. T	Personal needs
Γ	Banking Ashidows
Γ;	Employment
	Social needs
Favorable D	nesses in the community?  sible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Address: 0, 2 Box 384	Ogden Ack
Telephone: 220-898-6	9/3
Date: 6-6-10//	
	<del></del>

Completed questionnaire should be returned to the following address:

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Po	stal Services	Daily	Weekly	Month	y Never
· a.	Buying Stamps		1]	. II	Γ
b.	Mailing Letters		IC/	Î 🗖 ]	ノロ
C.	Mailing Parcels	Γī.	Π	. "	Π
d.	Pick up Post Office box mail	<b>F</b> .;		<b>.</b>	
e.	Pick up general delivery mail		E		
f.	Buying money orders	Γ			П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	and the same of th		
h.	Sending Express Mail		Π		1
i.	Buying stamp-collecting material	Γ	<b>[</b>	Г	4
0	ther Postal Services				
a.	Entering permit mailings	∏ <sub>YE</sub>	S NO	)	
a.	Resetting/using postage meter	T YE	SENC	•	
N	onpostal Services	_			
a.	Picking up government forms (such as tax forms)	YE	s 🗆 NG	)	
b.	Using for school bus stop	T. YE	S NO	) •	
C.	Assisting senior citizens, persons with disabilities. ect.	r, <sub>YE</sub>	s no	<b>&gt;</b>	
	If yes, please explain:				
d	Using public bulletin board	T YE	s N		
е	. Other	∏: YE	s Ti No	)	
	If yes, please explain:			<u> </u>	
			-inaf	DOLGOG	al nacda?
2. D	o you pass another Post Office during business hours while traveling to or from work		eing, or for		ai needs?
	If yes, please explain:				

	rou leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
5/	Banking
T/	Employment
Ti-	Social needs
Yes No	possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Name: Acorpto	Elkins
Address: P-08002	264 Daven #27/853
Telephone: $(\$ v)' \$	18-158 -
Date: 5/3/1)	

Completed questionnaire should be returned to the following address:

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Pos	stal Services	Daily	Weekly	Monthly	Never	
· a.	Buying Stamps				r (F	
b.	Mailing Letters	7	Π		/T	
C.	Mailing Parcels	Ti /	/ 🗀		Γ	
d.	Pick up Post Office box mail				/ <b>[</b> ]	
e.	Pick up general delivery mail	17		Z		
f.	Buying money orders	Π	П	$\Box$	/Π	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	F <u>i</u>	IV.	-17	/
h.	Sending Express Mail	F	Γ	Г	TT/	_
i.	Buying stamp-collecting material	Γ	Π	1	T	
Ot	her Postal Services			-		
a.	Entering permit mailings	□ YE	s IC	)		
a.	Resetting/using postage meter	TI YE	S TO NO	)		
No	npostal Services		_	/		
a.	Picking up government forms (such as tax forms)	□ YE	S N	0/		
b.	Using for school bus stop	T y	S W	Ó		
C.	Assisting senior citizens, persons with disabilities, ect.	TV: YE	s Ti N	0		
	If yes, please explain: Can I lift heavy Box as - Summed onwer	15,	-Har	e PI	sa	
d.	Using public bulletin board	Π <sub>YE</sub>	ES I	0	·	
e.	Other	∏ <sub>Yl</sub>	ES IN	0		
	If yes, please explain:	<del></del>	<del>-</del>	<del></del>	<del></del>	
2 D	b you pass another Post Office during business hours while traveling to or from work	, or shop	ping, or fo	r persona	al needs?	
			ES N	0		
- 0	If yes, please explain:	<del>}</del>	.000	Hia	<u> </u>	
///y	summaziones asses portorio - raio posmino	·	- 1	) 4,100	<u> </u>	
Wb	If yes, please explain: Similations area perious - Have perman Uking, standing, driving is very &	mil.	الك			
		des	1 000	SS :		

	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
Γ	Banking
r.	Employment
r	Social needs
Do you currently use local bus Yes No  What is your opinion of the po	inesses in the community? Part office & Fire department is  buly think in Ogden  ssible discontinuance of the Ogden Post Office?  Unfavorable No Opinion It would be a very bad  in Con vien co.
Favorable	Unfavorable No Opinion of vience
Name: Sue Miller	<u>)</u>
Address: fo Boy 13	٧
Telephone: 870 - 898	-9398
Date: 5-30-11	
Please include any additional co	Reserve do not close P. Office, alot on of have care here, very der Dy.  am demited on every day duties.  Thanks

Completed question haire should be returned to the following address:

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Pos	tal Services	Daily	Weekly	Monthl	y Never
	Buying Stamps		П	X	Ti.
b.	Mailing Letters	Γ.	Π	X	
C.	Mailing Parcels	Γ,	Γ	Γ	П
d.	Pick up Post Office box mail	X			П
е.	Pick up general delivery mail		П	匚	<b>)</b> X
f.	Buying money orders	$\Box$		П	<b>X</b>
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<b>T</b> ;	n	X	Γ
h.	Sending Express Mail	Г			ÍΚ
i.	Buying stamp-collecting material	Γ	T;	Г	<b>V</b>
Otl	ner Postal Services		<b>.</b> (		
a.	Entering permit mailings	□ <sub>YE</sub>	s iy no	)	
a.	Resetting/using postage meter	∏ <sub>YE</sub>		)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)		s <b>iX</b>		
b.	Using for school bus stop	T YE	es rX N	0	
C.	Assisting senior citizens, persons with disabilities, ect.	Ti YE	<sub>∈s</sub> r∕k Ν	0	
	If yes, please explain:				
			<del> \ ,</del>		
d.	Using public bulletin board	Ti Yi	<sub>≘s</sub> λ ν	0	
e.	Other	Ti Y	ES X N	0	
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from worl		ES N		ai neeus?
	If yes, please explain:	L \ \ \ \ 1	0111	7 F	WO S
	Jwork in Texarkana; it		<u> </u>	1 WX	30.>>
	DE My way to visit who the	161,		r U (	301CC.

Shopping Texarkana / Ashdown  Personal needs Texarkana / Ashdown  Banking Texarkana / Ashdown  Employment Texarkana / Ashdown  Employment Texarkana  4. Do yeu currently use local businesses in the community?  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Name: Melissa Obenosker  Address: POBOX 74 Ogden AR 71853  Telephone: 903-701-SSR2  Date: 6-[-11]  Please include any additional comments below: I may do a lot of activities  Outside the Community, but I do not do  all of those things outside the Community  everyday. I work grave yard and anity  everyday. I work grave yard anity  outside out of my way would mean I  would have to leave earlier before my shipt  at Sor I would get nome later from my shipt  fours, have you taken a look at sas prices  Completed questionaire should be returned to the following address.  Arkansas District Study Coordinator  Azonatral Resources Dr.	3. For which of the following do you l	eave your community? (0	Check all that apply.) Where	do you go to obtain these s	ervices?
Personal needs Texan Kana/Ashdown  Banking Texan Kana/Ashdown  Employment Texan Kana Ashdown  Employment Texan Kana  Ashdown  Employment Texan Kana  Ashdown  Employment Texan Kana  Ashdown  Employment Texan Kana  Ashdown  Employment Texan Kana  Ashdown  Ashdown  Employment Texan Kana  Texan Kana  Ashdown  Employment  Texan Kana  Ashdown  Ashdown  Ashdown  Ashdown  Ashdown		Shopping Te	xarkana/	Ashdown	
Employment Social needs  Texankana  4. Do you currently use local businesses in the community?  Need No  Social needs  Texankana  1. Do you currently use local businesses in the community?  Need No  Social needs  Texankana  1. Do you currently use local businesses in the community?  Social needs  Texankana  1. Do you currently use local businesses in the community?  Name: Molissa Obenoskey  Address: PO Box 74 Ogden AR 71853  Telephone: 903-701-SS83  Telephone: 903-70		Personal needs	texarkan	a/Ashdou	un
4. Do you currently use local businesses in the community?  **Yes No  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  **Favorable** **No Opinion**  Name: Melissa Obenoskey Address: Po Box 74 Ogden AR 71853  Telephone: 903-701-5582  Date: 6-1-11  Please include any additional comments below: T may do a lot of activities outside the Community, but I do not do all of those things outside the Community outside outside the Community outside outs	<del> </del>	Banking	Texarkar	nal Ashdo	JUN
4. Do you currently use local businesses in the community?  Nest No  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable X Unfavorable No Opinion  Name: Melissa Obenoskey  Address: POBOX 74 Ogden AR 71853  Telephone: 903-701-SSB2  Date: 6-1-11  Please include any additional comments below: T may do a lot of adivities  Outside the Community, but I do not do  all of those things auside the Community  everyday. I work grave yard (nights)  when I get off I do not want to  alive out of my way to check my mail.  To drive out of my way would mean I  would have to leave earlier before my shipt  plus, have you taken a look at sas prices  Gas is expensive  Completed questioninaire should be returned to the following address.  Arkansas, District Study Coordinator.		Employment	Texark	ana	<del></del>
5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable X Unfavorable F No Opinion  Name: Molissa Obenoskey  Address: PO BOX 74 Ogden AR 71853  Telephone: 903-701-5582  Date: 6-[-11  Please include any additional comments below: I may do a lot of activities  Outside the Community, but I do not do  all of those things outside the Community  everyday. I work grave yard Cnishts)  When I set off I do not want to  alive out of my way to check my mail.  To drive out of my way would mean I  would have to leave earlier before my shift  at or I would set nome later from my shift  plus, have you taken a look at sas prices  Completed questioniaire should be returned to the following address:  Arkansas District Study Coordinator:		Social needs	Texa	rkana	<u>-:</u>
Address: PO BOX 74 Ogder AR 71853  Telephone: 903-701-SSB2  Date: 6-1-11  Please include any additional comments below: I may do a lot of cidivities outside the Community, but I do not do all of those things outside the Community everyday. I work grave yard (nishts)  When I set off I do not want to chive out of my way to check my mail. To drive out of my way would mean I would have to leave earlier before my shipt of I would set nome later from my shipt plus, have you taken a look at sas prices Gas is expensive  Completed questionnaire should be returned to the following address.  Arkansas, District Study Coordinator.	Yes No  5. What is your opinion of the poss	sible discontinuance of the	e Ogden Post Office?		
Telephone: 903-701-SS82  Date: 6-1-11  Please include any additional comments below: I may do a lot of activities outside the Community, but I do not do all of those things outside the Community everyday. I work grave yard anishts)  When I get off I do not want to a drive out of my way to check my mail.  To drive out of my way would mean I would have to leave earlier before my shipt at I would get nome later from my shipt plus, have you taken a look at sas prices Gas is expensive  Completed questionnaire should be returned to the following address:  Arkansas District Study Goordinator:	Name: Molissa				
Please include any additional comments below: I may do a lot of activities outside the Community, but I do not do all of those things outside the Community everyday. I work grave yard (nishts) when I get off I do not want to drive out of my wax to check my mail. To drive out of my way would mean I would have to leave earlier before my shipt at I would get nome later from my shipt plus, have you taken a look at sas prices Gas is expensive  Completed questionnaire should be returned to the following address.  Arkansas, District Study Goordinator.	Address: PO BOX	<u>74 09</u>	der ART	1853	
Please include any additional comments below: I may do a lot of activities outside the Community, but I do not do all of those things outside the Community everyday. I work grave yard anishs when I set off I do not want to drive out of my way to check my mail. To drive out of my way would mean I would have to leave earlier before my shift of I would set nome later from my shift plus, have you taken a look at sas prices Gas is expensive  Completed questionnaire should be returned to the following address.  Arkansas District Study Goordinator:	Telephone: 903 -	01-558	<u>a</u>	· · · · · · · · · · · · · · · · · · ·	<del></del>
Outside the Community, but I do not do all of those things outside the Community everyday. I work grave yard Cnights) when I get off I do not want to drive out of my way to check my mail. To drive out of my way would mean I would have to leave earlier before my shift plus, have you taken a look at sas prices Gas is expensive recently?	Date: 6 - [-[]				
15.420.Ndtulal NCSOULGGS D1689640 566655 15156 1524 56 56675 15155 566 661	Outside the all of those outside the everyday.  Outside the everyday.  When I completed the control outside the control outside the completed	e Comme things thought the total source to le the total source to le the total source diestionnaire should total source diestionnaire	iunity, busides of source of the state of the source of th	e the con e the con of want of want check n cold med ater Evon ater Evon accord	otdo nmunity ishts) to ny mail. an I my ship

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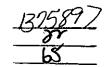
## **Postal Service Customer Questionnaire**

				14.		. Massan	
F	ost	tal Services	Dail		dy Monthly		
8	a. I	Buying Stamps			×	Γ	
ŀ	b. I	Mailing Letters	X	Γ			
(	s. I	Mailing Parcels	Γ,	П	X	Γ:	
•	d.	Pick up Post Office box mail	X			П	
,	e.	Pick up general delivery maíl				X	
1	f.	Buying money orders	П	Π	X	П	
!	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X	П	П	
		Sending Express Mail	F			×	
	i.	Buying stamp-collecting material	Γ	Π	ī	X	
	Oth	er Postal Services		١.,			
	a.	Entering permit mailings		YES	NO		
	a.	Resetting/using postage meter	Π.	YES 🏹	NO		
	Nor	npostal Services					
	a.	Picking up government forms (such as tax forms)		YES	NO		
	b.	Using for school bus stop	Γ.:	YES X	NO		
	c.	Assisting senior citizens, persons with disabilities. ect.	<b>1</b> . i	YES TX	, NO		
		If yes, please explain:					
		·	П				
	d.	Using public bulletin board	1 ;	YES	NO		
	e.	Other		YES 🎞	NO	1006	۱۳۸۵ میر د
	1	Myes, please explain: Duld love to use bulletin board	, 10	utl	YUL	OUV OUC Separate	N N
2.	Do	you pass another Post Office during business hours while traveling to or from work,				ai necus:	
			<b>5</b> . i	YES X	NO		
		If yes, please explain:		<del></del>		<del>_</del>	-
					_		-

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
×	Shopping
	Personal needs
	Banking
	Employment - 1
	Social needs Augustian Social needs
4. Do you currently use local bus  Yes No  5. What is your opinion of the port  Favorable  Name: Address: No  Telephone: 93-29  Date: No  Address:	inesses in the community?  Why hing has Closed, ssible discontinuance of the Ogden Post Office?  Unfavorable No Opinion Highly Unfavorable  4 May Closed, Suilly  235 Ogden, Ou 1853

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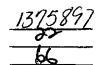
### **Postal Service Customer Questionnaire**

Pos	stal Services	Daily	Weekly	Month	y Never
a.	Buying Stamps		$\Box$	A	
b.	Mailing Letters	Г	大	17	Г
c.	Mailing Parcels	r,		· <b>5</b> 2i	Γ
d.	Pick up Post Office box mail	环		П	ſ.
e.	Pick up general delivery mail	17C			
f.	Buying money orders		П	火	Π
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	. 「i	П	<i>y</i> *
ħ.	Sending Express Mail			区	П
i.	Buying stamp-collecting material	Γ	T;	Γ:	<b>X</b>
Ot	ner Postal Services				
a.	Entering permit mailings	□ YE	s <b>F</b> N	)	
a.	Resetting/using postage meter	T YE	s 17 NO	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	L YE	s 🗷 N	)	
b.	Using for school bus stop	IT: YE	s P N	o	
c.	Assisting senior citizens, persons with disabilities, ect.	∏. YE	s K N	0	
	If yes, please explain:	<del></del>			
d.	Using public bulletin board	YE	s N	0	<del></del>
e.	Other		s 🕅 N		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work	, or shop	oing, or fo	r person	al needs?
	· ·		s 🍢 N		
	If yes, please explain:		r	_	

3. For which of the following do	you leave your comm	nunity? (Check all that apply.) Where do you go to obtain these sen	vices?
	Shopping	Deflekana	
<b>6</b>	Personal needs	Defectua	
P	Banking	Defarcana + Ushdas	<u></u>
7-	Employment	Retained	
T	Social needs	Texurana	_
4. Do you currently use local l	ousinesses in the con	nmunity?	
F Yes No			
5. What is your opinion of the	possible discontinua	nce of the Ogden Post Office?	
Favorable	Unfavorable T	No Opinion	/
Name: Cuche		hompson	<i>'</i>
Address: P.D. Bo	ex 172	Ogden, ANK 71853	<u>.</u>
Telephone: 870	- 898-	6222	
Date: 10-1=	3011		
	,		

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Postal Services		Daily	Weekly	Monthl	y Never
a.	Buying Stamps			冢	T.
b.	Mailing Letters	Γ	戍	П	
c.	Mailing Parcels	Γ <sub>i</sub>		K	П
d.	Pick up Post Office box mail	X	П		
e.	Pick up general delivery mail		X		
f.	Buying money orders	П	Г	ΓX	Π
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г		又	T,
h.	Sending Express Mail			攵	П
i.	Buying stamp-collecting material	Γ	Π		Ŋ
Ot	her Postal Services				
a.	Entering permit mailings	∏ YE	s 🔀 N	0	
a.	Resetting/using postage meter	Ti YE	s TX N	0	
No	onpostal Services				
a.	Picking up government forms (such as tax forms)		ES IX N	10	
b.	Using for school bus stop		ES 🖾 N	10	
C.	Assisting senior citizens, persons with disabilities. ect.	T <sub>i</sub> Y	ES 17 N	Ю	
	If yes, please explain:		<del></del>		
d.	Using public bulletin board	T v	ES 17 N	10	
u.	Comp pagne vancar :		ES 15 N		
e.	Other	' Y	ES '/~ N	10	
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from work	c, or shor	oping, or fo	or persor	nal needs?
				<b>10</b>	
	If yes, please explain:		<del></del>		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?					
	Shopping Stherkana					
	Personal needs Jefankana					
Γ	Shopping Olfkraana  Personal needs Olfarkana  Banking Olfarkana					
r.	Employment pla Social needs Superface					
П	Social needs Defarkank					
Do you currently use local businesses in the community?  Yes No  What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Jame: Alma Starts						
Address: Oglen an,						
Telephone: 870-89846	148					
Date: 6-3-2011						

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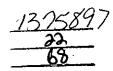
Po	estal Services	Daily	Weekly	Monthly	/ Never	
· a.	Buying Stamps	Į.	П		_ [- -	
b.	Mailing Letters	<u> </u>	Γ	i.	Г	
C.	Mailing Parcels	<b>5</b>	Π		Γ	
d.	Pick up Post Office box mail					-
e.	Pick up general delivery mail	12	' D	<u>.</u>	П	
f.	Buying money orders	П	Г			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	Γ	П	1	
ħ.	Sending Express Mail					
i.	Buying stamp-collecting material	Γ.	Π	Γ		
0	ther Postal Services					
а	Entering permit mailings	C YE	s D N	)		
а	Resetting/using postage meter	T YE	s N	<b>o</b>		
N	onpostal Services	_				
а	Picking up government forms (such as tax forms)	YE	s 🗖 N	0		
b	Using for school bus stop	r. <sub>YE</sub>	SIN	0		
С	. Assisting senior citizens, persons with disabilities, ect.	YE	s N	0		
	If yes, please explain:					-
d	Using public bulletin board	Ti YE	s N	0		•
e		Ti YE		^		
-		1 =	.5 14	U		
	If yes, please explain:					- -
2. [	oo you pass another Post Office during business hours while traveling to or from work	c, or shopp	ing, or fo	r persona	al needs?	
			:S   F-N			
	If yes, please explain:		· · · · · · · · · · · · · · · · · · ·			-
						-

1.	Shopping TEXARKANA Ar.
4. T	Personal needs TEXARKANA Ar.
Γ	Banking TEXARKANA ACE TEXAS
n	
П	Social needs Ashdown As.
	Unfavorable No Opinion
Name: DARRYL	L. STARKS
Address: 321 Elm	
Telephone: Home RZ	0 898-7711 (CELC) 903 276-8024
Date: 6-3-2011	

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YES 17 NO





d. Using public bulletin board

# Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Ogden Post Office for each of the following: Weekly Monthly Never Daily **Postal Services Buying Stamps** Γ 7 Γ **Mailing Letters** Ŗ. Mailing Parcels Z. d. Pick up Post Office box mail 夢 区 e. Pick up general delivery mail K  $\Box$ Γ Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, K Delivery Confirmation, or Signature Confirmation Г Γ. Sending Express Mail 尽 Г Buying stamp-collecting material Other Postal Services 及 YES D NO Entering permit mailings T YES Y NO a. Resetting/using postage meter **Nonpostal Services** □ YES 摩 Picking up government forms (such as tax forms) 厂 YES 反 Using for school bus stop C YES 🏂 c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain:

e.	Other	T YES NO
	If yes, please explain:	
2. Do	you pass another Post Office during business ho	urs while traveling to or from work, or shopping, or for personal needs?
		TI YES TO NO
	If yes, please explain:	
	•	

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
F	Shopping Telarkano.
<del>1</del>	Personal needs Octar Renae
7	Personal needs Operations  Banking Derankana
r.	Employment V/4
<b>5</b> .	Social needs Defarkana
	nesses in the community? sible discontinuance of the Ogden Post Office? Unfavorable No Opinion
Name: Vahomo (	Gold
Address: Odden 1	nd
Telephone: 470-59	\$6148
Date: 6-3-9011	

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If yes, please explain:

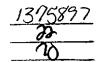
#### **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the Ogden Post Office for each of the following: Daily Weekly Monthly Never **Postal Services** П a. Buying Stamps Mailing Letters Mailing Parcels  $\Gamma$ d. Pick up Post Office box mail e. Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Г Buying stamp-collecting material Other Postal Services FYES NO Entering permit mailings TI YES NO Resetting/using postage meter **Nonpostal Services** Picking up government forms YES I NO (such as tax forms) T YES NO b. Using for school bus stop TYES TO NO c. Assisting senior citizens, persons with disabilities, ect. Mother don't drive And PARHOLLY blind Using public bulletin board T YES T NO e. Other If.yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

Texarkana, TX P. D. n. Robinson Rt.

3. For which of the following d	o you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking TEXARKANA
Ti-	Employment
Ti	Social needs
Favorable	We don't have Awy DUSINESS Dut the Post Office?  Unfavorable No Opinion  Charles Gulley  3, Oglen, AR. 71853  2-9633
Please include any additional Please Re-	Consider keeping the Post Office Open Consider keeping the Post Office Open for our elders And disable, because of their Ausportation And Dersonal help.
IACK Of to	Ausportation And personal neigh

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1. Please check the appropriate box to indicate whether you used the Ogden Post Office for each of the following: Weekly Monthly Never Daily **Postal Services** · a. Buying Stamps Г b. Mailing Letters **Mailing Parcels** d. Pick up Post Office box mail Γ e. Pick up general delivery mail V П Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Γ T Γ Buying stamp-collecting material Other Postal Services Entering permit mailings Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) b. Using for school bus stop YES I c. Assisting senior citizens, persons with disabilities, ect. If yes, please explain: d. Using public bulletin board Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES ! NO If yes, please explain:

X	Shopping	
X X X X X	Personal needs	
1X	Banking	
×	Employment	
X	Social needs	
,	No of the possible discontinuance of the Ogden Post Office? Unfavorable No Opinion	
Name: Ronsh	d P. VINES	
Address: 222 C	Oak St Ogden, Ark. 71853	
Telephone: 903-	733-0187	
Date: 6 -/ -/	/	

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If yes, please explain:

#### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Ogden Post Office for each of the following: Weekly Monthly Never Daily **Postal Services** Γ \_ 3 **Buying Stamps**  $\Box$ П Mailing Letters b. П Mailing Parcels П Pick up Post Office box mail T; Pick up general delivery mail Γ Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation **.** Sending Express Mail Γ i. Buying stamp-collecting material Other Postal Services Entering permit mailings a. Resetting/using postage meter **Nonpostal Services** Picking up government forms (such as tax forms) Using for school bus stop T YES c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: Using public bulletin board YES 🗂 e. Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? TI YES NO

Personal needs  Personal needs  Banking  F. Employment  Social needs  Do you currently use local businesses in the community?  Tyes No  5. ", our opinion of the possible discontinuance of the Ogden Post Office?  Favorable  Unfavorable  No Opinion  Jeanse include any additional comments below:  Jeanse inclu	r.	ou leave your community? (Check all that apply.) Where do you go to obtain these services?
Employment  Social needs  Do you currently use local businesses in the community?  Yes No  The year opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  arme: Milance Haswell  differs: 4D. Boff 84  eleptrone: 9D.3-277-905 3D63  ate: 7-11-1  lease include any additional comments below:  The Mally Ashame to Close take orely  Important for all purplet lighter me  endedly A Lof of purple of lighter me  bind of nurseing flower the allow the are  bind of nurseing flower the allow the are  we to help them with shopping the		Shopping
Do you currently use local businesses in the community?  I. Yes I. No  5. Sour opinion of the possible discontinuance of the Ogden Post Office?  I Favorable Interpretate No Opinion  ame: Mulanus Hawell  address: I.D. Boul 184  delegione: 903-217-2053063  ate: 7-11-1  ease include any additional comments below:  Are Maly ashame to close take only  amportant for plunething that is so  important for all people of logaries me  a cliderly of for the people of logaries me  behal of museing Home Health of the are  we to help them with shopping of		Personal needs
Do you currently use local businesses in the community?  Fig. No  Social needs  Do you currently use local businesses in the community?  Fig. No  Social needs  No  Social nee	<u></u>	Banking
Do you currently use local businesses in the community?  The Yes No  5. No our opinion of the possible discontinuance of the Odden-Post Office?  Fravorable Untaystable No Opinion  arme: Milance Hawell  address: 40. Box/84  deleptione: 903-277-905 3063  ate: 7-1/-1  rease include any additional comments below:  Afe Mally Ashame to Close take only  comperfant for all people of Ogalem me  englished for all people of Ogalem me  builderly of Aff Groupe are on Dome  buildy nursing Home Health of the Odd  we to help them with shopping to	Γ.	Employment
To your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Jame: Melance Hawell  ddress: L.D. Boy 184  elephone: 903-277-905 3063  ate: 7-11-11  lease include any additional comments below:  Particular as plant and close take only  Conventine of something that is so  important for all people of legalen me  elederly of for years are on some  biology newsing Home Health of the are  are to help them with shopping to	Π ,	Social needs
To yes No		
Favorable Unfavorable No Opinion  The Warrendster No Opinion  The Manual Rawell  Address: 10. Boy 84  Alei 7-11-1  The Mally ashame to close take only  Comportant for all peoplet Warrends Some  And Alei Aley Ashame to peoplet are on some  Chally A for the people are on some  Chally nursing Home Health & the are  The them with shopping the some of the people are one some  Control of the people are on some  Chally nursing Home Health & the are  The them with shopping the some of the people are one some  Control of the people	Do you currently use local bu	sinesses in the community?
Exercise Inflamentation of the possible discontinuance of the Ogden-Post Office?  Favorable Inflamentation No Opinion  Ame: Milanus Dawell  Address: I.D. Boyl 84  Belephone: 903-277-905 3063  ate: 7-11-1  ease include any additional comments below:  I fa Mally ashame to close take only  Important for all peoplet lighter me  I fally of the people are on some  brought museing Home Health & the are  we to help them with shopping the	∏ Yes No	
ame: Melance Deswell  dires: 4.0. Box 184  eleptone: 903-277-20532063  ate: 7-11-11  ease include any additional comments below:  And really ashame to close take only  conventine of something that is so  important for all people of lighter me  e clarify of for people are on some  briefly of for years are on some  briefly messing from Health of the are  ever to help them with shopping of	Name of the last o	ossible discontinuance of the Ogden Post Office?
ame: Melance Delaswell  diress: I.D. Box/84  eleptone: 903-277-9053063  ate: 7-11-11  ease include any additional comments below:  It's really as have to close take only  conventine of something that is so  important for all people of lighter me  e clarify of for people are on some  know of newsing Home Health of the are  ever to help them with shopping of	Favorable T	Violanda No Oninion
eleprone: 9.03-277-2033063  ate: 7-11-11  lease include any additional comments below:  Conventince of schame to close take only  Conventince of schame to c	Pavorable	Onlaworable No Opinion
eleprone: 9.03-277-2033063  ate: 7-11-11  lease include any additional comments below:  Conventince of schame to close take only  Conventince of schame to c	mila	For well
eleptione: 903-277-2053063  ate: 7-11-11  ease include any additional comments below:  She really ashame to close take only  Constrained of solmething that is so  important for all people of lighter me  e closerly of Sport people are on some  brief of nursing Home Health of the are  ever to help them with shopping of	ame: // lance	Thank of the state
ease include any additional comments below:  It's really ashame to close the only Contentine of something that is so Emportant for all people of lighten me e clarry of Soft people are on some bird of newsing Home Health of the are are to help them with shopping of	ddress: Y.O. Be	24/84
ease include any additional comments below:  It is really ashame to close the only  and intended of something that is so  important for all people of lighten me  e closely of Sof of people are on some  bird of nursing Home Health of the are  eve to help them with shopping of	elephone: 903-2	77-903-8063
lease include any additional comments below:  It is really ashame to close the only  Contentine of something that is so  important for all people of lighten me  e closely of Sof of people are on some  bird of nursing Home Health of the are  are to help them with shopping of		7
e elderly & Let & people are on som. End of nursing Home Health & the are we to help them with shopping &		
e elderly & Let & Diople are on Dom. God of nursing Home Health & the are we to help them with shopping &	ease include any additional co	omments below:
e elderly & Let & Diople are on Dom. End of nursing Home Health & the are we to help them with shopping &		
e elderly & Let & Diople are on Dom. God of nursing Home Health & the are we to help them with shopping &	te re	ally ashame to close the only
e elderly & Let & people are on som. End of nursing Home Health & the are we to help them with shopping &	70 44 4	) of an elicities of
e elderly & Let & people are on som. End of nursing Home Health & the are we to help them with shopping &	Invenience	of Demething that to DO
e elderly & Let & people are on som. End of nursing Home Health & the are we to help them with shopping &	moost a 1	To all world Caden m
e Malry & Lot of George are on Dom. End of nursing Home Health & the are we to help them with shopping of ricking up mail "I	al land	y de que fermante de la companya della companya della companya de la companya della companya del
we to help them with shopping of ricking we was mail "I	e Malrly	A Lof of people are on som
we to help them with shopping of	Shal Mil m.	wie Ilm Hald the Old
we to help them With shopping &	1	cong Home i sacco y and ove
ricking cup mail "	we to he	lp them With shopping T
nicking cup mail		7 11 1
	Dickens C	pmail &

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۱.	Plea	se check the appropriate box to indicate whether you used the Ogden Post Office for	or each of				LASION
	Pos	tal Services	Daily	Weekly	Monthl	y Never	Cacan
	a.	Buying Stamps	D	П	N.	T.	
	b.	Mailing Letters	IV:	N	П		
	c.	Mailing Parcels	Γ	П	П	Γ	
	d.	Pick up Post Office box mail	IV.				
	e.	Pick up general delivery mail				P	
	f.	Buying money orders	ī		IV.	Г	•
		Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	<b>F</b> j	D	<b>1.</b> 1	
	h.	Sending Express Mail			Γ		,
	i.	Buying stamp-collecting material	1	Γ.	Ti	Γ	Ø
	Oth	er Postal Services					
	a.	Entering permit mailings	□ YE	s 🗖 NO	)		
	a.	Resetting/using postage meter	Ti YE	s N	)	•	
	Noi	npostal Services					in and
	a.	Picking up government forms (such as tax forms)	□ YE	s E No	o *		
	b.	Using for school bus stop	T YE	s Ti No	)		
	c.	Assisting senior citizens, persons with disabilities, ect.	r YE	s C N	)		
		If yes, please explain:			_		-
	d.	Using public bulletin board	Ti YE	S N	0		_
	e.	Other	T. YE	s T N	0		
		If yes, please explain:					_
2	2. Do	you pass another Post Office during business hours while traveling to or from work  If yes, please explain:	, or shopp			al needs'	?

<ol><li>For which of the following do y</li></ol>	you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Jesparkana
	Personal needs
<b>~</b>	Banking
T, j	Employment
F	Social needs Jevarlana
4. Do you currently use local by Yes No  5. What is your opinion of the	ousinesses in the community?  There are none yeight post office possible discontinuance of the Ogden Post Office?
Favorable TV	Unfavorable No Opinion
Name: Billy	MOORE / GAIL MOORE
Address: P. O. B	0 × 111 / Ogden, AR 7/853
Telephone: <u>870 - 8</u> 9	78-63-58
Date: 6-14-11	
round trip	is greatly made up of head.  I will have to drive appro. 18 mls.  To purchase stamps, mail packages  will be a hardship on most.  to raise relevue why not Charge  relivery Post offices Charge for  elivery Jost offices Charge for  - especially for anyone within
Mis Cing x	

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Postal Services		Weekly	Monthl	y Never		
a. Buying Stamps		T.		T,		
b. Mailing Letters	$\Gamma$	F				
c. Mailing Parcels	Г	$\Box$	П	Г		
d. Pick up Post Office box mail	V					
e. Pick up general delivery mail		口	n			
f. Buying money orders	Γ	Γ	IF.	Π		
<ul> <li>g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation</li> </ul>	Π		· 🗔	<b>1</b>		
h. Sending Express Mail		П	Γ	П		
i. Buying stamp-collecting material	Γ	Γ.		Γ		
Other Postal Services						
a. Entering permit mailings	T YES NO					
a. Resetting/using postage meter	T YE	s n	)			
Nonpostal Services						
Picking up government forms a. (such as tax forms)	C YE	s D N	0			
b. Using for school bus stop		T YES T NO				
c. Assisting senior citizens, persons with disabilities. ect.	Ti YE	s E N	0			
If yes, please explain:						
d. Using public bulletin board	∏ <sub>YE</sub>	s N	0			
e. Other	T! YE	s n	0			
If yes, please explain:						
2. Do you pass another Post Office during business hours while traveling to or from work	, or shop		r person	al needs?		
If yes, please explain:	Y ! 	=8 N				

3. For which of the follow	ving do you leave your community? (Check all that apply.) Where do you go to obtain these services?
E	Shopping TEXARKANA
T.	Personal needs TEXARKANA
T	Banking TEXARKANA
<del>-</del> ;	Employment $\mathcal{N}/\mathcal{A}$
П	Social needs N/A
	se local businesses in the community?
IV Yes	No
5. What is your opinio	n of the possible discontinuance of the Ogden Post Office?
Favorable	Unfavorable No Opinion
Name: New C	ANAAN BAPTIST CHURCH
Address: P.D. /	BOX 82 OGDEN AR 71853-0082
Telephone: ルA	<u>'</u>
Date: 06-01-	//
through th	his Dost office and Durchase all our Money and
1 1 st	this excelition It would be an
una Gran	ips through this gate
impositio	n to have to drive to asknown as significant
to Pick-e	his Past office and furchase all our Money order the Past office and furchase all our Money orders through this facility. It would be and to have to drine to ashdown or Jefachan or to have to drine to ashdown or Jefachan ap our Mail or to Make these other Trans
daily.	
() 3,	

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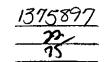


Pos	tal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps		П	The second second	
b.	Mailing Letters		K		Γ
c.	Mailing Parcels	Γ,		7	Γ
d.	Pick up Post Office box mail			<b>L</b> i	风
e.	Pick up general delivery mail				X
f.	Buying money orders	П	П		17
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	Ţ.	Б	4
h.	Sending Express Mail	П			<b>P</b>
i.	Buying stamp-collecting material		Γ	Γ	风
Otl	ner Postal Services				
a.	Entering permit mailings		ES 💢 N		
a.	Resetting/using postage meter	T Y	ES 📉 N	0	
No	npostal Services		•		
a.	Picking up government forms (such as tax forms)		ES 🔀 N	0	
b.	Using for school bus stop	T. Y	es 🏹 N	0	
C.	Assisting senior citizens, persons with disabilities, ect.	Ti Y	ES 📈 N	0	
	If yes, please explain:			· <del></del>	
d.	Using public bulletin board	Г	ES K	0	
e.	Other	П,	ES K	10	
٠.	If yes, please explain:				
2. De	you pass another Post Office during business hours while traveling to or from work		pping, or fo		al needs?
	If yes, please explain:			· · · · · · · · · · · · · · · · · · ·	

V.	Shopping .
7	Personal needs
<b>V</b>	Banking
Z	Employment
FK.	Social needs
- T	local businesses in the community?
Yes	
Yes What is your opinion	local businesses in the community?  No  of the possible discontinuance of the Ogden Post Office?
Yes What is your opinion Favorable	No of the possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion

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1. Please check the appropriate box to indicate whether you used the Ogden Post Office for each of the following: Daily Weekly Monthly Never **Postal Services** 17 Γ a. Buying Stamps Π W Mailing Letters b. 1 Mailing Parcels C. V d. Pick up Post Office box mail e. Pick up general delivery mail  $\Box$ П Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, V  $\cdot \Box$ Delivery Confirmation, or Signature Confirmation 1 Sending Express Mail \_\_ Buying stamp-collecting material Other Postal Services YES NO Entering permit mailings TI YES NO Resetting/using postage meter Nonpostal Services Picking up government forms F YES (such as tax forms) T YES b. Using for school bus stop F YES F NO c. Assisting senior citizens, persons with disabilities, ect. If yes, please explain: d. Using public bulletin board Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES T NO i'n Post Offis.

3. For which of the following do you	leave your commu	nity? (Check all that apply.) Where o	do you go to obtain these services?
	Shopping	ashdown	Texarlana
E-	Personal needs	ashdown	Texarkana
	Banking	ashdown	
F.	Employment	ashdown	
ति	Social needs	ashdown	Texankan
5. What is your opinion of the pos  Favorable	Sible discontinuand Unfavorable	er Businesses	in commuity ut Down Drug Ocaler
	rrver	1.001 718	<u></u>
Address: Po Box 11	1	den ark 718	3 ~
Telephone: No V	1 hours		
Date: Jue	1 201		
Please include any additional com	oments below:  do not	. Close the	Ogden

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# Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		码		
b.	Mailing Letters	Γ	V.	П	П
C.	Mailing Parcels	П	r.i	D'	П
d.	Pick up Post Office box mail	<b>D</b> .		Г	į
e.	Pick up general delivery mail	Te de			
f.	Buying money orders	$\Gamma$	П	Γ.	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	T;	П	П	
h.	Sending Express Mail	3	Π		
i.	Buying stamp-collecting material		Γ	Γ	r
Ot	ner Postal Services	. //			
a.	Entering permit mailings	YE	s 🗆 NO	)	
a.	Resetting/using postage meter	T YE	s N	)	
No	npostal Services	_			
a.	Picking up government forms (such as tax forms)	YE	s 🗖 N	)	
b.	Using for school bus stop	T YE	s N	)	
C.	Assisting senior citizens, persons with disabilities. ect.	T YE	s Ti N	)	
	If yes, please explain:		<del></del>		
d.	Using public bulletin board	YE	s N	0	
e.	Other	T YE	s Time	0	
	If yes, please explain:	<del></del>	<del></del>		
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?					
2. D	o you pass another Post Oπice during business hours while flaveling to of from work			O	
	If yes, please explain:			·	·
•					

	Shopping IEXANDANA
T.	Personal needs
<b>*</b>	Banking TuxauKaNA
Γ.	Employment
	Social needs Toward A
4. Do you currently use	local businesses in the community?
□ <sub>Yes</sub> □	No
	of the possible discontinuance of the Ogden Post Office?
Favorable	Unfavorable No Opinion
Name:	12.T. Furlow
Address:	PO BOX 15-8 Oadon, ANK 1185
Telephone:	870-898-6803
Date:	6-1-11
	· ·
Please include any addit	ional comments below:  I NEED OUR POST OFF, EE

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P	ostal Services	Daily	Weekly	Monthly	/ Never
· a.	Buying Stamps	R		Z	<b>.</b>
b	Mailing Letters	<b>1</b>	T;	Ī	Γ
С.	Mailing Parcels	Г	П	W	Π
d	Pick up Post Office box mail	F			T_i
е	Pick up general delivery mail		口		
f.	Buying money orders	Π	П	TV.	П
g	<ul> <li>Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation</li> </ul>		T <sub>1</sub>	17/	1
h	Sending Express Mail		П	<b>—</b>	1
j.	Buying stamp-collecting material	Γ.	Γ.	Г	
C	ther Postal Services				
а	. Entering permit mailings	T YES	s□ <sub>NC</sub>		
а	. Resetting/using postage meter	TI YES	, T NC	)	
N	lonpostal Services				
а	Picking up government forms (such as tax forms)	T YES	NC NC	)	
b	. Using for school bus stop	YES	S L NO	)	
c	. Assisting senior citizens, persons with disabilities, ect.	TT/ YES	NC NC	)	
•	If yes, please explain: Leveral Lever Citypus with will only	Pay B	eles lu	1 More	y order
c	Using public bulletin board	Ti YES	s N	)	,
€	. Other	T! YES	s T NO	)	
	If yes, please explain:				
2. [	o you pass another Post Office during business hours while traveling to or from work	, or shoppi	ing, or for	persona	l needs?
	If yes, please explain:	YES	s T NO		

<ol><li>For which of the following do you</li></ol>	leave your community? (Check all that apply.) Where do you go to obtain these services?
П	Shopping Telbekara
	Personal needs , (
Γ	Banking 1
Γ,	Employment Ogden
П	Social needs
4. Do you currently use local bus Yes No	
<u> </u>	ssible discontinuance of the Ogden Post Office?
Favorable	Unfavorable No Opinion
Name: There C.	Fields & Lewis B. Fields 2 OGDEN, AR 71853-0002
Address: P.O. BOX	2 agred, AR 7/853-0002
Telephone: 870 - 898	
Date: 06-01-11	
Please include any additional cor	nments below:
We Nec.	our fast office - Thany of our Mesidents
already have.	to get transportation into ashdown & refacha
for Grocerys	to get transportation into askdown & Residents etc, but this would be a hard ship on they can still reach to the fait office
then while	they can still reall to the fact office
and Clays a	Money Order & Stamps to Pay their Suls
I use the	Past office to pay one Church Bells - and
Many of us	Money order & stamps to pay their Sills Past office to pay one Church Bills - and do not even own Computers - Now one we
on line t	a Computer - Please Spare our Past
Ofice - If	a Computer - Please Spare our Past there were signs on Hwy 71 - We Could
	ato More revenue
Arkansas 420 Natur Little Roc	I questionnaire should be returned to the following address:  District Study Coordinator al Resources Dr k AR 72205-9331

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<b>77</b> ~
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Postal Services		Daily	Weekly Monthly Never		
a.	Buying Stamps		区	Π	
b.	Mailing Letters	Г	<b>∏</b>	Г	
c.	Mailing Parcels	П	Π	X	Π
d.	Pick up Post Office box mail	Π.	Π.		K
e.	Pick up general delivery mail			口	区
f.	Buying money orders	Π		X	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	П	K	Ī. i
ħ.	Sending Express Mail	Γ		Γ	灰
i.	Buying stamp-collecting material	Γ	Π	<u></u>	尺
Ot	ner Postal Services				
a.	Entering permit mailings	T YE	T YES T NO		
a.	Resetting/using postage meter	Ti YE	s 「	3	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	T YE	~	9	
b.	Using for school bus stop	YE	s <sup>厂</sup> (N	9	
C.	Assisting senior citizens, persons with disabilities, ect.	Ti YE	S N	0	
	If yes, please explain:				
d.	Using public bulletin board	Γ <sub>Y</sub>	s F	<u> </u>	
e.	Other	Ti Y	es 🎞 (N	10)	
	If yes, please explain:				
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?					
		T Y		10)	
	If yes, please explain:				

<ol><li>For which of the following do</li></ol>	you leave your commi	unity? (Check all that apply.) Whe	ere do you go to obtain these services
	Shopping	ASHdow N	& TEXALRANA
口	Personal needs		
Γ	Banking	TEXACKANA	·
Γ.	Employment	Retire	d
П	Social needs	TEXAPRANA	ASHGONN
- ·	e possible discontinuan	ce of the Ogden Post Office?	
5. What is your opinion of the Favorable	Unfavorable	No Opinion	
7 avoiable	Comprehensio	0	A
Name:	activ >	tella Dl	oss
Address: 72	0 /17/10	Riverso 1	Oaden, ARR
Telephone: 870 -	898-6	069	
Date: 19 - 71	- 2111		

Completed questionnaire should be returned to the following address:

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Dee	tal Candiago	Daily	Weekly	Month	ý Never	
	tal Services Buying Stamps		/ II.	N.	T.	
<b>a</b> .		5/	П		Г	
b.	Mailing Letters	<b>V</b> ′	-		, ·	
C.	Mailing Parcels	Π,				
đ.	Pick up Post Office box mail	<b>V</b>			П	
e.	Pick up general delivery mail	<b>∇</b>		[□		
f.	Buying money orders	Π	П	Γ.		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	V			
ħ.	Sending Express Mail	Γ			7	
i.	Buying stamp-collecting material	Γ		5	1	
Otl	ner Postal Services					
a.	Entering permit mailings	∏ YE	s T NO	)		
a.	Resetting/using postage meter	T YE	s V NO	)		
No	npostal Services		/			
a.	Picking up government forms (such as tax forms)	□ YE	s V			
ъ.	Using for school bus stop	To YE	s M	)		
c.	Assisting senior citizens, persons with disabilities, ect.	F YE	s 🔽 N	)		
	If yes, please explain:					
d.	Using public bulletin board	T YE	s V y	)		
e.	Other	T. YE	is IC/ N	ס		
	If yes, please explain:					
ים י	. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?					
U	you pass another rost office during basiless floors from the coloring to at well well.	Γ <sub>YE</sub>	,			
	If yes, please explain:		<del></del> .	···		

₩ /	Shopping
V	Personal needs
F	Banking
r,	Employment
П	Social needs
4. Do you currently use local bus Yes No 5. What is your opinion of the po	sinesses in the community?  stible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Name: Delra	Baldee W
Address: POB	945
Telephone: 321-7	20-4174
Date: 6/2/11	
Please include any additional co	mments below:
Worl	I have to drive cell the way
to ask	down or letoukana -

30 miles round trop energolog - 700 expersion

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Completed questionnaire should be returned to the following address:

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1. Please check the appropriate box to indicate whether you used the Ogden Post Office for each of the following: Weekly Monthly Never Daily **Postal Services** Γ a. Buying Stamps Mailing Letters Γ X **Mailing Parcels** d. Pick up Post Office box mail X Γ. e. Pick up general delivery mail ×  $\Box$ Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, X П П Delivery Confirmation, or Signature Confirmation Sending Express Mail K Γ Buying stamp-collecting material **Other Postal Services** T YES X NO Entering permit mailings T YES NO a. Resetting/using postage meter **Nonpostal Services** C YES X NO Picking up government forms (such as tax forms) T YES X NO b. Using for school bus stop T. YES X NO c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: T YES NO d. Using public bulletin board TI YES NO Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? X YES T NO If yes, please explain, landown Post Off

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
X	Shopping Jedarkana
X	Personal needs Jekarkana)
×	Banking Jordan Sana
*	Employment Entire 4 States area
×	Social needs 10 Kark and
أمنية مسد	sible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Pavolable	Onavorable No Opinion
Name: Mame:	Word
Address: P.D. Box	25 Daden, ar. 71853
Telephone: 903-293	
Date: 5-31-11	

Completed questionnaire should be returned to the following address:

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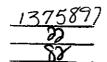
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Po	Postal Services		Daily Weekly Monthly		
· a.	Buying Stamps		1.5	#/	<b>/</b> [
b.	Mailing Letters	$\Gamma$	Γ	IF:	
c.	Mailing Parcels	Ti/	-1	F	<b>∇</b> :
d.	Pick up Post Office box mail	17:/			G
e.	Pick up general delivery mail	区			
f.	Buying money orders	Π	Γ	<b>1</b> /-	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	<b>1</b>	<b>.</b> i	₹!
h.		F	$\Box$	Γ	V/
i.	Buying stamp-collecting material	<u>L.</u>	Γ.	Γ	IV.
Ot	her Postal Services	(			
a.	Entering permit mailings	∏ <sub>YE</sub>	s 🗸 ng	×	
a.	Resetting/using postage meter	T YE	s TINC	),	
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	口 YE	s TTV ye	5	
b.	Using for school bus stop	T: YE	s Til Ng		
C.	Assisting senior citizens, persons with disabilities. ect.	r YE	s I N	)	
	If yes, please explain:		<del></del>		
d.	Using public bulletin board	YE	s Ti/yu	5	
e.	Other	Ti YE	s Til No	)	
	If yes, please explain:			<del>/                                    </del>	
2 D	o you pass another Post Office during business hours while traveling to or from work	or shopp	ing, or for	persona	I needs?
2. U	o you pass another took office during admired them.	∏ YE	17-7		
	If yes, please explain:		•	<del></del>	<del></del>

3. For which of the following do	you leave your community? (Check all that apply.) Where do you go to obtain these services?
TO /	Shopping
√/	Personal needs
₹ / /	Banking .
t//	Employment
rt/	Social needs
Yes No	possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Name: MORRIS	STOPE Dade AR MISS
Address: () Telephone: ()	898-8778
Date	

Completed questionnaire should be returned to the following address:



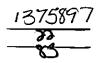


Postal Services Daily Weekly Month	nly Never
a. Buying Stamps	T.
b. Mailing Letters	П
c. Mailing Parcels	. 「
d. Pick up Post Office box mail	
e. Pick up general delivery mail	
f. Buying money orders	Г
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	IV.
h. Sending Express Mail	$\nabla$
i. Buying stamp-collecting material	16
Other Postal Services	
a. Entering permit mailings	
a. Resetting/using postage meter	
Nonpostal Services	
Picking up government forms  a. (such as tax forms)  YES NO	
b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  YES NO  NO  YES NO	
c. Assisting senior citizens, persons with disabilities, ect.	
If yes, please explain:	
d. Using public bulletin board	<del></del>
e. Other	
If yes, please explain:	
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for person YES NO	nal needs?
If yes, please explain:	

n	Shopping	Texal	Kana Av	K. IX, Ash	down
I <b>T</b> √	Personal needs	•	· PL · CI	16	i,
n <del>d</del>	Banking	<u>L</u> )	11 11	1611	((
r <del>d</del> ,	Employment	i l	11 11	ti ii	il
N	Social needs	19	ıιι	1 1111	.t (
Yes No			on Post Office?		,
Yes No	)	nce of the Ogde			
Yes No. What is your opinion of Favorable	the possible discontinua	nce of the Ogde			
Yes No. What is your opinion of	the possible discontinua	nce of the Ogde		,ArK.7	1853

Completed questionnaire should be returned to the following address:

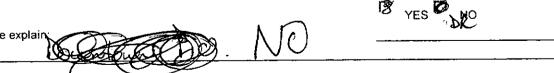
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1.	Please check the appropriate box to indicate whether you used the Ogden Post Office for	each of	the follow	ing:	
	Postal Services	Daily	Weekly	Monthly	Never
	a. Buying Stamps		The same		

a.	Buying Stamps	1 <sub>4</sub> 3	MAR	12	1 .'	
b.	Mailing Letters	r:	<b>7</b>			
c.	Mailing Parcels	Γ	F	П	П	
d.	Pick up Post Office box mail	iē.			$\Box$	
e.	Pick up general delivery maif	ale.			П	
f.	Buying money orders	П	П	RE	Γ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	6	<u></u>	Γ	
h.	Sending Express Mail		$\Box$	$\Box$		
i.	Buying stamp-collecting material	Γ	Γ.	E	Γ	
Ot	her Postal Services					
a.	Entering permit mailings	T YES	D/ NO	ı		
a.	Resetting/using postage meter	T YES	NC NC	ı		
No	onpostal Services					
a.	Picking up government forms (such as tax forms)	YES	□ <sub>NC</sub>	)		
b.	Using for school bus stop	T. YES	ाङ् <sub>NC</sub>	)		
C.	Assisting senior citizens, persons with disabilities, ect.	T YES	NC.	)		
	If yes, please explain:			<del></del>	<del></del>	_
d.	Using public bulletin board	Ti YES	NC NC	)		-
e.	Other	T: YES	NO NO	)		
	If yes, please explain:					
2. De	you pass another Post Office during business hours while traveling to or from work	, or shopping	ng, or for	persona	l needs'	<del>-</del> ?
		Ø YES				
	If you please explain:	- YES	PR	,		



<ol><li>For which of the following do you</li></ol>	ı leave your communi	ty? (Check all that apply.) Where do you go to obtain these services?
	Shopping	Texaskana
F-	Personal needs	΄,
<b>F</b>	Banking	. , , ,
e	Employment	ι (
<b>F</b>	Social needs	Home + Texarkano
Yes No  No  The policy of the		•
Address: 1870 1 R. 2	30	
Telephone: \$70 898	6497	,
Date: Mey 31	2011	

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Pos	tal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps		IV.		
b.	Mailing Letters	Γ	ĪV.		Π
c.	Mailing Parcels	Г	17	Γ	
d.	Pick up Post Office box mail		$\Box$	П	P
e.	Pick up general delivery mail				
f.	Buying money orders	$\Gamma$	Ti-		Π
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<b>F</b> j	П	1	7 🖺
h.	Sending Express Mail	Γ	Π	L	` D
i.	Buying stamp-collecting material	٢	Γ	Γ	
Ot	ner Postal Services				
a.	Entering permit mailings	□ YE	S NC	)	
a.	Resetting/using postage meter	Γ΄ <sub>-YE</sub>	s TE NO	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YE	s 🗖 No	)	
b.	Using for school bus stop	T YE	S NO	)	
C.	Assisting senior citizens, persons with disabilities, ect.	T. YE	SIEN	)	
	If yes, please explain:		<del></del>		
d.	Using public bulletin board	ITI YE	S NO	)	
e.	Other	Ti YE	ES PENO	)	
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work	, or shop			al needs?
	If yes, please explain:	-			

	Shopping
I.	Personal needs
L	Banking .
<u> </u>	Employment
TL	Social needs
Favorable Vame:	e possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion  Dunce  230 Dadeh Ap 7/853
Telephone:	

Completed questionnaire should be returned to the following address.

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Pos	tal Services	Daily	Weekly	Monthly	y Never
	Buying Stamps		1.3	<u>r</u> ;/	Ti-
b.	Mailing Letters	П		ľX	Γ .
C.	Mailing Parcels	Γ		П	[ sometimed
d.	Pick up Post Office box mail	Γ,	<b>17</b> \$\infty		10 sometimes
e.	Pick up general delivery mail		Г		[ sometimes
f.	Buying money orders		П	П	<b>1</b> /2
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	П	П	4
h.	Sending Express Mail	F	$\Box$		<del>"</del>
i.	Buying stamp-collecting material	Γ.	Π)	Γ	**
Oti	ner Postal Services				
a.	Entering permit mailings	□ YES	s P NO	)	
a.	Resetting/using postage meter	Ti YES	of no	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	C YES	s∯ NO	<b>o</b>	
b.	Using for school bus stop	T YE	s the No	0	
C.	Assisting senior citizens, persons with disabilities, ect.	T, YE	s Ti N	0	
	If yes, please explain:				
d.	Using public bulletin board	∏ <sub>YE</sub>	s n	0	<del></del>
e.	Other	Ti YE	s Til	0	
	If yes, please explain:	·			<del></del>
					<del></del>
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?					al needs?
		L: AE	s N	0	
	If yes, please explain:		<u></u>	•	<del></del>

3. For which of the following do you	I leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Asklown ANT, + Delalara AUC. + 2e
t/	Personal needs
abla	Banking
T T	Employment
7	Social needs
Yes No  5. What is your opinion of the po  Favorable  Name: Lost  Address: Po Des  Telephone:	Sample of the Ogden Post Office?  Unfavorable No Opinion  Ogden Atles Aux.  244 Ogden Aux.  71853

It is recessary to keep our Oddin Post office

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Pos	tal Services	Daily	Weekly	Monthi	y Never
· a.	Buying Stamps		$\Box$	7	<b>□</b>
b.	Mailing Letters	$\Gamma$	<b>X</b>	П	Γ
c.	Mailing Parcels	П	i <del>y</del>	П	П
d.	Pick up Post Office box mail	Γ.	7	C	
e.	Pick up general delivery mail				[ Som
f.	Buying money orders	Π	П	Π	ĽΧ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	T <sub>2</sub>	Π	Π	Ī. ī
h.	Sending Express Mail	Π	<u> </u>	Γ	[ Don
i.	Buying stamp-collecting material	Γ	Π	Γ	又
Oti	ner Postal Services				r
a.	Entering permit mailings	□ <sub>YE</sub>	s 🗗 N	0	
a.	Resetting/using postage meter	L AÉ	s F	Ø.	
No	npostal Services		•		
a.	Picking up government forms (such as tax forms)	L YE	s 「N	ø	
b.	Using for school bus stop	T YE	s T	6	
C.	Assisting senior citizens, persons with disabilities, ect.	T. YE	s Ei	<b>\$</b>	
	If yes, please explain:	<del></del>		·	
d.	Using public bulletin board	T: YE	s T N	<u> </u>	
e.	Other	TI YE	s Till	10	
	If yes, please explain:		<u> </u>		
• •	you pass another Post Office during business hours while traveling to or from work	or shops	ning or fo	or person	al needs?
Z. D(	you pass another rost Office during business floors while traveling to or from work	Fi YE		10	
	If yes, please explain:			·	<del></del>

_	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Ishlown Aux, + Ielandono HU. + 2el
	Personal needs (
<b>I</b> C/	Banking
r.	Employment
	Social needs
	sinesses in the community? ssible discontinuance of the Ogden Post Office?
Favorable	Unfavorable No Opinion
Name: Clikbord	R Dimphier
Address: DD Bou_	358"
Telephone:	
Date: 6 — 2 —	
Please include any additional co	mments below:
	nt Discontinue our post Oblice
Everyone	Don't Rose Cois to go
Out of	Touh,

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Pos	stal Services	Daily	Weekly	Monthi	y Never
¬ а.	Buying Stamps				T.
b.	Mailing Letters	<b>5</b>	1	<b>.</b> :	<b>_</b>
C.	Mailing Parcels	<b>–</b>	Γ.		[]Some
d.	Pick up Post Office box mail	<b>1</b> .7		I,	<b>L</b> i
e.	Pick up general delivery mail		T ,	1/	
f.	Buying money orders	П	T/		Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<u> </u>	П		
h.	Sending Express Mail	Γ			
i.	Buying stamp-collecting material	۳	Γ.	T	
Ot	her Postal Services				
a.	Entering permit mailings	T YE	s 🗀 N	).	
a.	Resetting/using postage meter	Ti YE	s M	<b>✓</b>	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	□ YE	s Ti		
b.	Using for school bus stop	YE	s L		
c.	Assisting senior citizens, persons with disabilities, ect.	Ti YE	ES LI N		
	If yes, please explain:				
d.	Using public bulletin board	T Y	es F	p/	
e.	Other	∏. <sub>YI</sub>	ES N	0	
	If yes, please explain:				
	you pass another Post Office during business hours while traveling to or from work	or shop	ning or fo	r person	al needs?
2. D	o you pass another Post Office during business hours write travelling to or horn work		ES E		
	If yes, please explain:				

3. For which of the following do you I	eave your community? (Check	k all that apply.) Where do you go	to obtain these services?
12	Shopping Askla	un AN & 2	elavana Aux +
7	Personal needs		
TV	Banking .	11	
12	Employment		1_/
17	Social needs		1/
4. Do you currently use local busing Yes No  5. What is your opinion of the posses Favorable  Name: Kenneth Address: Po B  Telephone: 903  Date: Co Co 1	Sible discontinuance of the Ogunfavorable No Opini  E PL  A 125  748 6414	imphrej	
Please include any additional com	nments below:	/ .	_
Please h	elf us	To leep	0
our pos	it office		

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Po	stal Services	Daily	Weekly	Monthly	y Never
· a.	Buying Stamps		1.3	TZ/	/ F
b.	Mailing Letters	ī		1	<u>Г</u>
C.	Mailing Parcels	П	_ []		П
d.	Pick up Post Office box mail				Ū
e.	Pick up general delivery mail			口	
f.	Buying money orders	Γ	Π	П	E/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	П		
h.		F			Ta
i.	Buying stamp-collecting material	Г	r:	F	
Of	her Postal Services		_	_	
a.	Entering permit mailings	□ YE	s V		
a.	Resetting/using postage meter	Ti YE	s TN	)	
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	□ YE	S P. N	)	
b.		T YE	SIT	)	
C.	Assisting senior citizens, persons with disabilities, ect.	YE	s C	<b>o</b>	
	If yes, please explain: Seff explowatory				
d.	Using public bulletin board	Γ <sub>YE</sub>	S EN	0	
e.	Other	Ti YE	ES IZIN	0	
	If yes, please explain:				<del> </del>
a r	o you pass another Post Office during business hours while traveling to or from work	. or shop	ping, or fo	r person	al needs?
Z. D	o you pass another Post Office during business hours write daveling to or north work	T YI		0	
	If yes, please explain:		<u> </u>		<u></u> <del>.</del>
			<del> </del>		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
TC	Shopping Texarkava AR, TX
	Personal needs
T	Banking AShdowN/TEXARKANATX-AR
r,	Employment //A
П	Social needs VA
5. What is your opinion of the pos	NONE AVAI / sible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Name: MT. PLES	BANT BAPTIST CHURCH
Address: Po, Box	1274, OGVEN
Telephone: 870 89	28 8149 · · · · · · · · · · · · · · · · · · ·
Date: 3 ( MA Y	11

Completed questionnaire should be returned to the following address:

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Pos	etal Services	Daily	Weekly	Monthi	y Never
· a.	Buying Stamps			X	
b.	Mailing Letters	Γ	X		Г
c.	Mailing Parcels	Γ	П	Γ	
d.	Pick up Post Office box mail	K	· 🗀		口
e.	Pick up general delivery mail	K			
f.	Buying money orders	П	П	Γ	X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	r,	Г.	
h.	Sending Express Mail	Γ	П	Γ	
i.	Buying stamp-collecting material	Γ.	Γ.	Ę	
Otl	ner Postal Services		_		
a.	Entering permit mailings	□ <sub>YE</sub>	s 🔀 N	)	
a.	Resetting/using postage meter	T YE	s X N	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	II YE	sK N	)	
b.	Using for school bus stop	T YE	s K N	<b>o</b>	
C.	Assisting senior citizens, persons with disabilities. ect.	T. YE	s K	0	
	If yes, please explain:	-	-	<del></del>	
d.	Using public bulletin board	∏ <sub>YE</sub>	s $\nabla$ N	0	
e.	Other	Ti YE	sХи	0	
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work	, or shop			al needs?
	If yes, please explain:  TEXNAKANA, TX, NASh, TX, Hooks, TX				

反	Shopping TEXARKAMA	+ Beyond	
×	Personal needs		
K	Banking		
K	Employment	A S	
<b>K</b>	Social needs		
. What is your opinion of th	e possible discontinuance of the Ogden of Unfavorable No Opinion	Post Office?	
ame: IOMNIE	LI. GREENE		
dress: $P-O$	0x 241, 06	DEN	

Completed questionnaire should be returned to the following address:

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_		Daily	Weekly	Monthi	y Never
	tal Services		П	IT/	
· a.	Buying Stamps			<del>     </del>	
b.	Mailing Letters .	Г	Γ		16/
c.	Mailing Parcels	<b>1</b>	П	Γ	
d.	Pick up Post Office box mail	Γ.			
e.	Pick up general delivery mail				7
f.	Buying money orders	Γ	Π	П	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	T <sub>j</sub>	П	D	17
h.	Sending Express Mail	T <sub>i</sub>		Γ	
i.	Buying stamp-collecting material	r			11
Ot	ner Postal Services				
a.	Entering permit mailings	□ YE	s M	၁	
a.	Resetting/using postage meter	T YE	S N	O	
No	npostal Services		/		
a.	Picking up government forms (such as tax forms)	L YE	s 🖳 N	0	
b.	Using for school bus stop	T YE	SIT	0 .	
C.	Assisting senior citizens, persons with disabilities. ect.	L. AE	s 🗹 N	0	
	If yes, please explain:	<del></del>			
d.	Using public bulletin board	T YE	s N	6	
e.	Other	Ti yı	ES 🎷 N	10	
	If yes, please explain:				
2 5	you pass another Post Office during business hours while traveling to or from work	or shoo	ping, or fo	or person	al needs?
2. D	you pass another rost Office during business floors write davening to or norm wort	14√	FS T , N	ല	1
	If yes, please explain:		Ash	lown	n dala

	Shopping
	Personal needs
Γ	Banking .
r. /	Employment
V	Social needs
	at businesses in the community?
Yes No	
<ol><li>What is your opinion of the</li></ol>	ne possible discontinuance of the Ogden Post Office?
Favorable	Unfavorable No Opinion
lame: Bash	ara Stenson
Address: 4/3	2 Sittle River 70 Odden, Ar. 71853
elephone: 870-	700-4477
Date: /p-/-/	
Please include any addition	al comments below:
How W.	ill this do the mail on route In mail boxes? Will we have to our address?
felks wit	h mailboxer? Will we have to
Change	our addres?

Completed questionnaire should be returned to the following address:

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Postal Services Daily Weekly Monthly Ne				y Never	
a.	Buying Stamps	E			Γ.
ъ.	Mailing Letters	7	П		Γ
c.	Mailing Parcels	l'i			Γ
d.	Pick up Post Office box mail	T)			
e.	Pick up general delivery mail	2			
f.	Buying money orders	F	П		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	F;	П		1
h.	Sending Express Mail	Γ.	П		
i.	Buying stamp-collecting material		Γ		Γ.
O	her Postal Services				
a.	Entering permit mailings	YE		)	
a.	Resetting/using postage meter	YE	s N	)	
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	II YE	ES 🗀 N	0	
b	Using for school bus stop	T YE	ES T N	0	
С	Assisting senior citizens, persons with disabilities, ect.	r, Y	≘s 🗔 N	0	
	If yes, please explain:				
d	Using public bulletin board	R: Y		0	
е	. Other	T Y	ES N	10 .	
	If yes, please explain:				
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?					
۷. ۱	you padd and their sate a time a series a series as a series a	<b>F</b>		10	
	If yes, please explain:				

<ol><li>For which of the following do you</li></ol>	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
П	Personal needs / CS
Γ	Banking .
r /	Employment Y C 5
Tel.	Social needs /c S
4. Do you currently use local bus Yes No 5. What is your opinion of the port Favorable  Name: Charles	ussible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Address: POBOX10	
Telephone: 870 898	
Date: 1 2	601

Completed questionnaire should be returned to the following address:

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Po:	Postal Services		aily Weekiy Monthly Never			
a.	Buying Stamps		IV.	<b>.</b>	T.	
b.	Mailing Letters	Γ			, Г	
C.	Mailing Parcels	Г	F.i	1 <sup>2</sup>	Π	
d.	Pick up Post Office box mail	TZ:		1	r.	
e.	Pick up general delivery mail		D			
f.	Buying money orders		Г	P	Γ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	П	E/		
h.	Sending Express Mail	Γ		Γ.	TU	
i.	Buying stamp-collecting material	Γ	It.	Γ	Г	
Ot	her Postal Services		/			
a.	Entering permit mailings	T YE	s NO	)		
а.	Resetting/using postage meter	YE	s No	)		
No	onpostal Services					
a.	Picking up government forms (such as tax forms)	TZ YE	s 🗖 yo	)		
b.	Using for school bus stop	T. YE	s TV NO	)		
C.	Assisting senior citizens, persons with disabilities, ect.	YE	s 🖺 NO	)		
	If yes, please explain:		<del> </del>			
ند	Lieisa public bullotin board	T YE	S IE NO			
d.	Using public bulletin board			,		
e.	Other	I ! YE	ES N	)		
	If yes, please explain:					
ם כ	o you pass another Post Office during business hours while traveling to or from work	, or shop	ping, or for	person	al needs?	
~. <i>D</i>			ES IF N			
	If yes, please explain:	<del></del>				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
IT.	Shopping LEDALKANA
IT.	Personal needs THARKA NA
IT	Banking TOURKANA+ASALOWN
IT:	Employment Retire 1
IF	Social needs TOXARKANA
4. Do you currently use local bus Yes No  5. What is your opinion of the post Favorable	ssible discontinuance of the Ogden Post Office?
Name: ASbelly 1	00150N
Address: Ro. Box 57	Ogden, ARK 71853
Telephone: 903 - 244 - 0	· · · · · · · · · · · · · · · · · · ·
Date: 6 ~9-//	

Completed questionnaire should be returned to the following address.

DOCKET NO. ITEM NO. PAGE 1375897 **32** 93



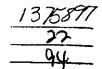
# Postal Service Customer Questionnaire

Postal Services		Daily	Weekly	Monthi	y Never
а.	Buying Stamps	D	13		r:
b.	Mailing Letters		14	1.	Γ
C.	Mailing Parcels	<b>1</b>		Г	T;
d.	Pick up Post Office box mail	1		Г	
e.	Pick up general delivery mail				
f.	Buying money orders	П	14	П	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Π	<b>「</b>	П	Ī. i
h.	Sending Express Mail	Γ		Γ	
i.	Buying stamp-collecting material	. 「		<b>,</b>	<b>F</b>
Ot	her Postal Services				
a.	Entering permit mailings	YE	s 🗀 NO	)	
a.	Resetting/using postage meter	T YE	s N	)	
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	r YE	s D NO	)	
b.	· · · · · · · · · · · · · · · · · · ·	T YE	ES TI NO	)	
C.	Assisting senior citizens, persons with disabilities, ect.	T. YE	ES T. NO	)	
	If yes, please explain:				
d.	Using public bulletin board	II YI	ES N	0	
e	Other	Ti YI	ES N	0	
	If yes, please explain:		<u> </u>		
2. D	o you pass another Post Office during business hours while traveling to or from world	c, or shop	oping, or fo	r persor	nal needs?
	If yes, please explain:				

<ol><li>For which of the following do you</li></ol>	u leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping >
	Personal needs
12	Banking
<u> </u>	Employment
Fi.	Social needs
	esinesses in the community?  Describe discontinuance of the Ogden Post Office?  Unfavorable No Opinion  Char
Address: P. U. B	97 Odlan. orn, 7/853
Telephone: 8 70- 8	98-2036
Date: 6 3 2	v 11

Completed questionnaire should be returned to the following address:

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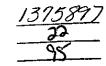


Pos	tal Services	Daily	Weekly	Monthly	y Never
a.	Buying Stamps		$\Box$	IV.	Γ
b.	Mailing Letters			<b>∀</b>	
C.	Mailing Parcels	П	П	<b>√</b>	
d.	Pick up Post Office box mail			\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	
e.	Pick up general delivery mail	口		⊠ ✓	
f.	Buying money orders	П	Π	\(\sigma\)	Π
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	j	П	Ω̈́,	Π
h.	Sending Express Mail		П	V	. 17
i.	Buying stamp-collecting material	Γ	Π	Į <b>√</b>	
Oti	ner Postal Services				
a.	Entering permit mailings	N/ YE	s 🗀 NO	)	
a.	Resetting/using postage meter	YE	s IV NC	)	
No	npostal Services	1			
a.	Picking up government forms (such as tax forms)	AE	s DNO	)	
b.	Using for school bus stop	L. AE	es <b>¶</b> ti Mo	)	
c.	Assisting senior citizens, persons with disabilities. ect.	T YE	es IIV	)	
	If yes, please explain:				
d.	Using public bulletin board	T YE	S N	)	
e.	Other	LN A	ES N	)	
	If yes, please explain:				. <del> </del>
2. De	you pass another Post Office during business hours while traveling to or from worl	c, or shop	ping, or for		al needs?
	If yes, please explain:				

Personal needs  Banking  Employment  Social needs  4. Do you currently use local businesses in the community?  Yes No  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Name: Ost Ogden Post Office?  Favorable Unfavorable No Opinion  Name: Para Ogden Post Office?	1.	ing do you leave your community? (Check all that apply.) Where do you go to obtain these services  Shopping
Employment  Social needs  4. Do you currently use local businesses in the community?  Yes No  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Name: OSA Dala Park.  Address: Dala Book 1933	It	Personal needs
Social needs  4. Do you currently use local businesses in the community?  Yes No  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Name: Ost Ogden Post Office?  Address: D. Bood M. Address: D. Bood M.	rt ·	Banking
4. Do you currently use local businesses in the community?  Yes No  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Name: OSA Ogden Post Office?  Address: OSA Ogden Post Office?	IV	Employment
Yes No  5. What is your opinion of the possible discontinuance of the Ogden Post Office?  Favorable Unfavorable No Opinion  Name: OS Ogden Post Office?  Address: D. Bool 43	T	Social needs
Address: p. 1. 1800 / 43	Favorable	
		143
	70-	898-6610
Date: 6/10/28//		1 2811

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Posta	al Services	Daily	Weekly	Monthly	/ Never
· a. B	uying Stamps		NZ.	IJ	T.
b. N	lailing Letters	$\Box$	17		Π
c: N	lailing Parcels	Γ,		17	П
d. P	ick up Post Office box mail	<b>F</b>			
e. P	ick up general delivery mail		N/		
f. B	uying money orders	Π		1	Г
g. C	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Pelivery Confirmation, or Signature Confirmation		V		Γ
	ending Express Mail	T		M	$\Box$
i. E	Buying stamp-collecting material	Γ	17	Г	Γ
Othe	r Postal Services	/			
	ntering permit mailings	YE	s [] Mo	)	
a. F	Resetting/using postage meter	TT YE	s NC	•	
Non	postal Services				
	Picking up government forms such as tax forms)	YE	s II NC	)	
b. l	Jsing for school bus stop	A YE	s Tiyno	)	
c. <i>i</i>	Assisting senior citizens, persons with disabilities, ect.	NA VE	s V NC	)	
1	f yes, please explain:			<u> </u>	
d. 1	Jsing public bulletin board	T YE	s No	)	
е. (	Other	Θ <sub>M</sub> , ΑΕ	s V	)	
ı	f yes, please explain:				
2. Do y	ou pass another Post Office during business hours while traveling to or from work		oing, or for	persona	ıl needs?
	If yes, please explain:				

TA.	ing do you leave your community? (Check all that apply.) Where do you go to obtain these services Shopping
T.	Personal needs
$\overline{\smile}$	Banking
	Employment
П	Social needs
Yes	No of the possible discontinuarice of the Ogden Post Office?
· /	
Yes Yes 5. What is your opinion	
Yes  5. What is your opinion  Favorable	No of the possible discontinuance of the Ogden Post Office?
Yes  5. What is your opinion  Favorable	No of the possible discontinuarice of the Ogden Post Office? Unfavorable No Opinion
Yes Yes 5. What is your opinion	No of the possible discontinuarice of the Ogden Post Office? Unfavorable No Opinion

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Postal Services Daily			Weekly	Monthly	Never
a.	Buying Stamps		1.5		
b.	Mailing Letters		Γ		Γ
c.	Mailing Parcels	m		Γ	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				1
f.	Buying money orders	$\Box$	Г	<b>_</b>	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	T <sub>j</sub>	Π	Б	
h.	Sending Express Mail				F-
i.	Buying stamp-collecting material		П	Γ:	
Ot	her Postal Services				
a.	Entering permit mailings	□ YE	s No	)	
a.	Resetting/using postage meter	TI YE	s TNO		
No	npostal Services			_	
a.	Picking up government forms (such as tax forms)	L YE	s II		
b.	Using for school bus stop	IT: YE	SIN	)	
c.	Assisting senior citizens, persons with disabilities, ect.	r YE	S T-NO	)	
	If yes, please explain:				
d.	Using public bulletin board	I i YE	S I	0	
e.	Other	Ti YE	S T-N	0	
	If yes, please explain:	<del></del> -	<del></del>		
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?					
2. ยเ	s you pass another Post Office during business flours write traveling to or from work	YE YE			
	If yes, please explain:	-11		<del></del>	
	Work in Ashaaun-Shapin Texa	ieka	na		
	V				

Date:

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Postal Services		Daily	Weekl	Monthly	y Never
a.	Buying Stamps		П	īX	Γ
b.	Mailing Letters	Ti-	Π	Īχ	Γ
c.	Mailing Parcels	17	Γ.		17
d.	Pick up Post Office box mail	<b>1</b> . i			<b>⊠</b>
e.	Pick up general delivery mail				IX.
f.	Buying money orders		Г	П	N
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		П	D	<b>15</b> :
h.	Sending Express Mail				IX.
i.	Buying stamp-collecting material	Γ	Γ:	Γ	1X
Ot	her Postal Services				
a.	Entering permit mailings	∏ <sub>YE</sub>	s 🔀 N	0	
a.	Resetting/using postage meter	Ti YE	s K	10	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	□ YE	s 🏋 r	10	
b.	Using for school bus stop	∏: <sub>YE</sub>	s lȳ: N	10	
C.	Assisting senior citizens, persons with disabilities, ect.	T. YE	s 17,	10	
	If yes, please explain:				
d.	Using public bulletin board	IT YE	s 1½	10	
e.	Other	T! YE	s R	10	
	If yes, please explain:				<del></del>
2. De	you pass another Post Office during business hours while traveling to or from work	, or shopp	oing, or fo	or persona	al needs?
		Ti YE	:s 🕅 ,	10	
•	If yes, please explain:				

ou leave your community? (Check all that apply.) Where do you go to obtain these services?
Shopping
Personal needs
Banking
Employment
Social needs
We have none, possible discontinuance of the Ogden Post Office?  Unfavorable No Opinion
Tirrito by 7150 Ashdown, AR 71822
y 1130 ASNOOWA, AR 11022
ŗ

Completed questionnaire should be returned to the following address:

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## Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the OGDEN Post Office on 05/27/2011. Additionally, during the survey period, questionnaires were available at the OGDEN Post Office to walk-in retail customers.

### 1. Number of Questionnaires

Total Questionnaires distributed	259
Favorable to proposal	3
Unfavorable to proposal	79
Expressing no opinion	13
Total questionnaires received	95

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#### Postal Concerns

The following postal concerns were expressed

Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable):

Customers were concerned about having to travel to another Post Office for service.

Pernonse

2.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (UnFavorable):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

#### Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response:

1.

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Concern (UnFavorable):

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

ostal Service Respresentive (N ennis Schnebelen, MPOO eisa Tolliver-Gay,	ames and Titles):		Date: 06/14/201 Time 5:30 PM
otal Number of Customers Pres	sent:107	Place: Ogden Com	munity Center
his document will be placed i ublic inspection.	in an administrative record that	, if discontinuance goes forw	ard, becomes available for
lames of Customers Present:			
Name	Mailing Address (optional)	Zip Code	Phone Number
priseking	186 Lf 230	71853	870 898 649
liking Trotter	POBOX 363	71853	870-898-809
or a Burs	P.O. BW 415	11853	903-748-38
Luin Bells	P.O. BW28	71853	903-244-30
Mary Greene	DO BOX 241	71853	903-293-82
ALEX HALE	SEN. BOOZMA	N	
DIKE WHITBELL	SEN. PRYOR	_	
GENE LIBBING	THAM COWG. 1	Ross	
Ruly Robinson	PO.DA 83	71353	870-648-895
EDFELETRAND DE	My PoBot 335	71953	
Betty Roth Red	1 165 Elm St.	71853	870898 839
So Nidella		75501	965-794-331
archi Stong		71852	870-898-62
andel Kenn	1	71853	898-6055
Hice & Crocket	173 L.R.39	11853	898-8501
ur L. Keener	#158	7/853	898-6656
			·

Postal Service Respresentive (Names and Titles): Dennis Schnebelen, MPOO		14/2011 5:30 PM
Leisa Tolliver-Gay,		
Total Number of Customers Present:	Place: Ogden Community Center	
This document will be placed in an administrative republic inspection.	ord that, if discontinuance goes forward, becomes available for	r

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
GAIL MOORE	D.O. Pox III- Or	71853	870 898 6358
Bille R Moore	DOBOK 11 Far	71853	890-898-6358
Bues A Picho		7,853	903,331.7086
May Yun	Box 366	71853	903-733-783
Sue Miller	POBOX 132	7/853	870-648-8358
Christ Young	114 Grand	71853	870,828,0049
Donna Myers	159 LR 236	71853	903-277-1311
Gurgeen Still	P.O. BOX 142 01/2	7185 3	870-898-3686
Gereldbuster	Box 19/09denAik	71853	870-898-6519
Margaret Twite	1020 Hwy 71 50 Ashdown	71822	870-898-5407
Janaie Turino	9.0 Bay 237	71853	870-898-9015
Diany Slack	3603 Water Oak Q. Deyartona ar	71854	870-772-4873
MORRI 5 ADNER	6 9 LEN ARK	71853	570898-8778
Sullin Stras	PO#6709002	11053	870-898-6658
alliche States	P.O. Boy 61	71853	870-898-6658
Den A. Liere	P. Box 27	71853	870-898-6487
Dan Seminous	1515. TAYLOR	7/822	810-898-3093
Pat Surine	1515, TAYLOR	71822	870-898-3093
Julie Juntar	PO. B.x 158 Ogden	71853	870-898-6803
()			

Postal Service Respresentive (Names and T	itles):	•	Date: 06/14/2011
Dennis Schnebelen, MPOO			Time 5:30 PM
Leisa Tolliver-Gay,			
Total Number of Customers Present:	<del>-</del>	Place: Ogden Community (	Center
This document will be placed in an admin	istrative record that, if	discontinuance goes forward, be	comes available for

Names of Customers Present:

public inspection.

Name	Mailing Address (optional)	Zip Code	Phone Number
DARRYL STARKS	PO BOX31	71853	903 276 8024
Stranne Ward	45a Brodie Lane	71822	903-276-7652
Debbie ward	P.O. BOX 232	71853	870-878-6143
RICHARD WARD	P.O. Box 232	71853	870-898-6143
James Oden	850 DAKSt.	71822	870-898-6323
DON HALE JR	P.O.Box 45	71822	870-898-7203
Min Crantos	P.O. B 0 2009	71836	870-142-7146
J. P9/10		71853	670-599-9391
Raymond Hotridge		71822	870.898 3873
Rusell Hattidge	449 E N. H. St Ashdoun	71822	903-293-0318
Ray Robinson	p6 Bet 351	71853	903-4960429
Willy Rolina	poporaha	71 P63	8708986610
Lobelt SwillEX	PUBOL 235	71853	903-490565)
Kita Siglley	PDB1x 235	71853	903-2463
Melanie Cobb	PO Box 133	71853	870-648-6249
Shannon Morron	(0 6 ) 6 10 1	71853	903-276-0469
Patrick Meruson	Po Box 164	71853	903-748-4052
Cendy Hickey	POBOX 322	-71853	903-293-6912
Veotispoluson	POBOX 36	71853	
-			

Postal Service Respresentive (Names and Titles): Dennis Schnebelen, MPOO	Date: 06/14/2011 Time 5:30 PM
Leisa Tolliver-Gay,	•
Total Number of Customers Present:	Place: Ogden Community Center
This document will be placed in an administrative record that, it public inspection.	f discontinuance goes forward, becomes available for

Names of Customers Present:

	Name	Mailing Address (optional)	Zip Code	Phone Number
۷	Sherry GriMS	POBW 304	71853	963 490 2050
A	ARON HOLDS	P.O.Box 308	71853	870/898-2127
	Model Theat	DOBOX53	Cale Cup	
ç	Hures Develule	Parox35	71853	898-1369
(	Janes C Fail ils	P.O. Box 2	7/853	870-878-6753
_	CPUIDS.		71831	870-983-2905
7	Pomber 2 Care	DESEM AN	71855	870-983-2361
4	Starte Oci	37) F. main 1956 down, Ar.	7/822	903-277-0620
/,	State Brin	P6130 X 195	71863	870-896 2600
(	laylor Castleman	351 N. 2nd Ashdom	71822	
_	Steve Harrelson	300 State Lingfor	71854	870-772-0300
<u> </u>	Dephie Grauch	BBXddeYJShdby A	P 7182	870-898-2758
	MAX Turner	PO Box 1/20gdeu	71853	no phone
)	arimowan	POBOX 153	71853	870-888-4763
1	Seniel Vines	222 GallST,	71853	903 824 3192
7	Come Vivos	narod Ark	71853	Sp3 733 0187
۔ ' <del>حر</del>	Jim Morman	124 LR 12/ 45.	71822	870 898 6647
7	onma Wattolus	124LR. 721	71822	270 892 6647
4	mass Carella	PL1236 126 P.299	71855	905-293-5279

Date: 06/14/2011

Postal Service Respresentive (Names and Titles): Dennis Schnebelen, MPOO		Date: 06/14/2011 Time 5:30 PM	
eisa Tolliver-Gay,		· ·	
Tatal Number of Containing		0. 0.4 0	munity Contor
Total Number of Customers Pres		Place: Ogden Com	
This document will be placed in public inspection.	n an administrative record that,	if discontinuance goes forw	ard, becomes available for
Names of Customers Present:			
Name	Mailing Address (optional)	Zip Code	Phone Number
Low and Permety	POROLJOG	1/853	8986744
nos sel	bo 12	7.1853	8982633
Blian Lummus	90 Box 52 115 Mine	71853	820-898-5322
Cyrthic William	, Box 341	71853	870-292-807/
Villie B. Bran	P.O. B4216	71853	810-898-269
migre Wholly	O'D BOX HOY	71853	870-898-699
Facil + Fulue	P.O. Bux 158	71853	870-898-68
Jobby Fynlow	P.O. BOX 158	7/153	878-898-68
uy Contray	P.O. Box 427	71836	903-826-2686
Lyfun Morrison	PO Box 98	71853	870-898-5882
har of toxe	4950 W. Jino	11822	870-898-3060
onte Crown	Po Box664	7)822	870-818-244
Charleston	POBIX 123	71853	870 898 0201
July Sayan	431 E Lawrenco	71822	870- 398-5178
ax Min	POB 98	7/803	870 898 65
0	. *		
		·	

Postal Service Respresentive (Names and Title Dennis Schnebelen, MPOO Leisa Tolliver-Gay,	es):	<del>_</del>		Date: 06/14/2011 Time 5:30 PM
Colsa Folliver Cay,				
Total Number of Customers Present:		Place:	Ogden Community Center	
This document will be placed in an adminis public inspection.	trative record th	at, if discontinuan	ce goes forward, becomes a	available for

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Gollat		7/853	903-280-2375
BRANDON (led)		7/853	903-276-1258
Lan Hecket		71852	870898-32/03
meddidy		71822	870-898-5704
Cerneth Pava		71853	903-278-892
Charlotte Neaves		71853	903-556-5690
man Duter		71853	870-848-6519
Atricia Barton Ray		71853	903-293-43/3
Chrotha Walker		71853	870-898-2221
alma Starks		71853	840-898-6148
Donald Wash!		7853	8970 898.2221
Thomas Sosts		12/2	898895395
JOHN L. BANKI		7/853	870-898-6189
TONY WECKERY		71853	870-898-3363
Adar Burgo		7/853	870 878-27-97
Womas Gros		71853	- 8986-775
Darby Neaves		7/853	870-898-2698
Petricia Ward		71853	870-898-6837
F.D. WARD		71853	870-898-4837

Docket: 1375897 - 71853

Item Nbr: 25 Page Nbr: 1

## **Postal Service Customer Community Meeting Analysis**

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### **Postal Concerns**

Concern (UnFavorable):

 Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

## Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable):

Customers were concerned about having to travel to another Post Office for service.

#### Response

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (UnFavorable):

Customers were concerned about senior citizens.

#### Response

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

Customers were concerned about mail security.

#### Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

#### Nonpostal Concerns

Concern (UnFavorable):

Customers expressed concern for loss of community identity.

#### Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Concern (UnFavorable):

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

#### Response

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

DOCKET NO. ITEM NO. PAGE 137.589.7

# QUESTIONS FOR PUBLIC MEETING JUNE 14, 2011 RE: POSSIBLE CLOSING OF OGDEN POST OFFICE - 71853

What is the deadline on accepting surveys?

How are these surveys compiled? Who does the compilation?

How will the customers/community be notified of the compilation results?

Will there be a rebuttal process to the survey compilation? If so, what are the timelines?

## **COMMENT:**

We understand the surveys are critical to our possible continuance And, only one survey per box or rural address is permitted; But, please take into consideration that this process does not allow for other customers who purchase products; send mail or packages; or those who support our efforts, to express an opinion. Our post office serves other customers than those who have addresses associated with this zip code. Customers can drop mail later in the day in our drop box than in Ashdown.

Will the USPS accept copies of the PETITION, supporting our post office, that have been signed by its customers?

We understand that the process to close a post office goes through a chain on command—from State to Regional to Central, then to National Headquarters in Washington, D C but, What are the final criteria used to determine whether a post office is closed or remains open? Where can we find this information?

How and when will the community/customers be notified of the decision? What specific date will we know? If no response is received by that date, who can we get in touch with to find out? We do not want to be left in a HOLDING pattern.

What happens after the notification of the decision?

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How long does the community have to appeal the final decision?

Will it be necessary to hire counsel for the appeal process?

If an Ogden customer chooses to rent a box in Ashdown, whose box rate will the Ogden customer pay, since the rate is higher in Ashdown?

According to your most recent survey, what hours per day does the Ogden Post Office support?

What are the chances of keeping the P O open for so many hours per day with a part-time employee?

If the PO closes, how will the postal customers' addresses change?

Will the address changes interfere with the County 911 system?

On rural delivery, what is the process for money orders, mail that requires a signature, or parcels too large for a rural box?

What \$ savings does the USPS project by suspending service and putting customers on a rural route?

Where do the \$ figures come from that makes up the amount of the projected savings?

What about losing mail revenue to other delivery services such as UPS?

When our Postmaster retired, why was a Postmaster not appointed immediately as the USPS had plenty of time, as they knew he was going to retire? Was the job advertised to other postal employees? What is the \$ difference in a Postmaster, Officer In Charge (OIC) or Rural Carrier?

The Ogden Post Office serves this community for more than mail service, it is our identity. We ask that you carefully consider the hardship and heartache its closure will impose on its citizens. We respectfully request the Ogden Post Office remain open for, at least, some portion of the postal day.



### 05/27/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The Ogden Post Office is in close proximity to another office. This office is VACANT. This office earns 1.71 hrs per day.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Ogden Community Center on 06/14/2011 from 5:30 PM to 6:30 PM to answer questions and provide information about our service.

If you have any questions, you may contact Jackie Stubitsch at (501) 228-4171.

Thank you for your assistance.

Sincerely,

**DENNIS SCHNEBELEN** 

Manager, Post Office Operations

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The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely,

Customers of the Ogden Post Office

	Customers of the Ogden Post Office	se	
No	, Name	Address	Date
1	Jeannite Sharpe	P.D. Box 151 Octen HR. 71853	6-5-11
2	Delan Gray	P.O. BOX 326 ogden AR 71833	6-6-11
3	William B. Freeze	BC. Box 21/2 Carle, 22 7/853	6-6-11
4	na Tarastrisenson	P.C. Box 38 Carton 17 71853	10-11-
5	1 en Haen	12 2 not 155 @ Jan 197/c 71853	6-6-11
6	alatache Starke	P.O. BOX 38 Eggen AK 11853	6-6-1)
7	histon Starbel	10 BOX 38 Ecder AR 11183	6-611
8	Willyano Rill	R.D. Box 174 agalen ark. 71853	10 6 11
9	Mona Fackson	TPO BOY 65 CALCA HR 11853	10-10-11
10	In Tarica Riley	70 BOX174 Paper 4875	6-7-11
11	Mengo & Main	122 20 LR 236-898	470
12	Retty Inth	199LR 39 (Ogden G1)18	3 6-1-11-
13	Thank Toulles	10 Bot 262 Oche 17185	6-7-4
14	MOSE SMITH	75 P.O.BOX M. HRKTI	6 6811
15			
16			
17			
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19			
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DOCKET NO. 137 5897

ITEM NO. 2

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Sincerely,

Customers of the Ogden Post Office

	Customers of the Ogden Fost Offic		
No	Name	Address	Date
1	Auch E. Marin	P.O Box 95 Ogdan HR.	6-1-2011
2	Mary Onn Morrison	P.O. Boy 98 again, aR	06-01-2011
3	Shannon Marrison	PO BOX 164 Baden, ar	6-2-2011
4	Patricky Morris	P.O. Box 164 Oader, AR	6.2-30//
5	Ochow Ward	DUBOX123 Daden A	6-5-214
6	Pat Manales	10 Bey 208	6-5-2011
7	Louis Honarles	PO Boy 208	6-5-2011
8	anna on Dustal	PODA 62 Steller Ger	6-5-214
9	alan Dieter	Caton Cer.	6-5-7011
10	grelism Elenoper	POBOX 71/Osalen an	6-13-14
11	Deine Stack DPK Pregetta Co.	3603 Water Oak On Tegarlary as	6-13-11
12	Cupito Wilson	109 tim & copien, Aiz	10:13-11-
13		- 0	
14			
15			
16			
17			<u> </u>
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Sincerely,

	Sincercity,		
	Customers of the Ogden Post Offi	ce	
N.	, Name	Address	Date
No		DHO 67 CYDEN ANK	6/5/ 2011
1	Julling Stanton	1.0. Boy 67- Ogden	16-05-2011
2	Willie Starks	N.O. BOY 6.1- OGAN.	
3			
4		181 18 230, Ogen AR	6-15-11
5	Dense Kine		6.3
6	Taxarie / Sandles	P.O. Box 363 again, AR	6-5-11
7	Lagrade Burus	P.OBOX 381 Ogber AR	
8	L'Exhante france	p. 0, 13 0x 97 order (4)	(-2-1)
9	Men Siene	PoBey 27 ogher HEA	1 2 11
10	Sames Barefull	P.O. Box 35 Daces MAR	6-5-11
11	Mary Areene	Ao Box 241 Ogden M.	6-5-11
12	Dellie Bichard	10.0. Box. 154 Reden, Afr	4-5-11
13	Cenigen Still	P. D. Box 142 Ogden Hh.	19-5-11
14	La Svene Vall	190 Box 118 Ogden An	65//
15	Jan Holbe	1.4 BUX 308 Cared 40	15-5-//
16	Miking Inotter	PO BOX 363 Ogden, AK	16/0/11
17	Harmi chou	No. 97	6-5-11
18	Soffie Mene 1 'a 1	100. Box 27 09 den, AR: 11	6-5-11
19	delle barefuld	Do Box 36 Deaden HK	(6-5)
20	another Rebenson	100 Boy 30) Orden A.K.	165-11
		<b>v</b> / (/	

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Sincerely, Customers of the Ogden Post Office

10 11

No Name / Address Date

1 Michael Cott
2 Aberry Frammall P.O. Box 57 6/7-1/6

3 725 by Jrammall P.O. Box 344 6-12-2014

5 Cornel Blurio P.O. Box 344 (0-10-2011)

6 x 10x Pane Pane Phole 2000 F24 Slo Tex Afric (0-10-2011)

7 Junifur James P.O. Box 127, Vader, Ar. 71853 6-12-1/1

8 Alrison Lane P.O. Box 127, Vader, Ar. 71853 6-12-1/1

9 Henge Fairer Paren

12 13 14 15 16 17 18 19 20

\* Member of Church in Ogden -

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Sincerely,

	Customers of the Ogden Post Office	e	
No	Name	Address	Date
1	Denise Vines	222 09/LSt. Ogdun Ar 71853	6.511
2	RopairVines	222 out st cally AMISS	3 6.511
_ 3	Amanda Ward	330 oak st Odden, AR 71853	6/5/11
4	Debbie Ward	330 pall st oaden Ar 11853	65-11
5	RICHARD WARD	330 OAK BOXX32 Date-1471853	6-5-11
6	Dam Ward	2	
7	Cyntura Bjanlenslup		
8	Melanie Cobb	104 Oakst. Ogden. AR 71853	6-5-11
9	Mett Cobb	104 Oak ST Ochon A 7185	
10	Gerald A. Buster	103 First St. Odden AVKJI	853 6/5-11
11	Charlotte Neaves	P.O. Bo x 235 331 trace St	6-8-2011
12	13/LLYR MOORE	POBOX ((1', 115 GRIAND)	6-8-2011
13	GAIL MOORE	POBOX 111: 115 GRAND	6-8-2011
14	MAngie WAND	P.O. BOY 101 123 GARAGE	6-8-2011
15	F.D. WARD	17 27 /6/ 240 Grand	6-8-2011
16	PATRICIA WARD	PO BOX 161 240 GRAND	10-8-2011
17	Lacy Ward	(D. Bek 104 110 Grand	6-10-11
18	Jerenzy Byster	DO. Box 62, Orden Ar	6-11-11
19	Canda Thecher	Po. Box 322 Ogden an	6-11-11
20	HAT avill	2219 WOOD TEXARKANA TX	6-11-11
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	Customers of the Oguen Fost Office		
No	Name	Address	Date
1	Asirton Hemphill	103 LB 243 Sgato, AB	56/07/2011
2	Melone Swith	103 12 148 GODES AR 7	06/04/201
3	Charles PHS	609 GRANG ST CAROLFY	06/4/1
4	Retu Romanani	119 LR 248 Coder All	6-4-11
5	Tarresa hamarine	119 LR 248 Gales HS	6/9/11-
6	Alongio m Rabinais	PO. Box 56. Ogan Kur	1./4-2011
7	Och Rolinson	Rd. Box- 5 balen ack	71853
8	Doma Robinson Bracier	P. O. Box Sto CXNUM AL	7/9053
9	Bernie Crackett	P.O. BOX 87 CGDEN AR	06-04-11
10	Edd of Propriet 111	P.b. 87 Raker all	7/853
11	Think of horling	V.O. BI Loven on	7/8/3
12	HIND IS SMH	P.U. 42 Older 1348h	7/853
13	Perick Davis	Lo. 73 offen Ack	71353
14	heovard Fricks	V.O. Box 73 Cated ARK	7,8506-05-
15	Lauis B. Lieds	Boy 2 Cotion, AR	718536-05-1
16	Stone (b. A. reds	Boy 2 Chair, AR	718536-05-1
17	Africe 7. Chockett	1736 R. 39 agree Ar.	71853 6/5/
18	Roy Dermon Inderson	204 M.C. BGO TXAYLGA CA	6-5-2011
19	Cercleta.	501 waterman	6.5-2011
20	Michael A. Starfa Se	298 6839	6-5-11
<del></del>	Mandy Dibson	298 L.R. 39	6-5-11
•		1 . 2	6-5-11
	Elastoio Keener	204 MC 362 Tefackane, AR	6-5-11
	Winder Chi & woll	204 1100	
_	Dentited These		

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Sincerely,

	Customers of the Oguch rost office	<u> </u>	
No	Name	Address	Date
1	Gale dranking	1194 Huy 71 South	6-3-11
2	Walte Thompson	719 Pine st	
3	Shear Mines	1080x 304	
	i cia W. Shack of and	P.U. Bay 215	6-3-11
4		P.O. Bex 158	
5	Sada Fulm	188 12 749	
6	LAVON GAINES		
7	ChosTeR BUY); 5	01 Bc 196	
8	Margaret Girrito	1020 Hwy 71 So ashden	13 / Jan. 24
9	Donnie K. Tuslow	(9.0. Bry 2137 Ogdow	
10	Paulith Mamon	LIAIL R751, AShdown, AR. 97182	
11	The man	121 LR 721. ASHDOWNAR, 718.	2 6-5-11
12	Why dreely	150 CR 721	6-5-11
13	Ling Spanling of	150-LR 721	6-5-11
14	Grace Fleming	150-LR 721	
15	ane Gike	134 LR 721	6-5-1
16	Hen Gline	134 LR 7)1	6-5-11
17	Tellia Weller	14/ LA 721	6-5-11
18	Augustal d	131 LK 721	6-5-11
19	I'm the	361 CR 251	6-5-11
20	1-40	361 LR 251	6-5-11
20	May Susa Of Com		6/5/11
	Jame Fleming O	361 LR 251	W/ 3/11
	.J		

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We, the citizens and customers of the OGDEN POST OFFICE hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status—a United States post office operated by a postmaster and career postal employees.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely,

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Customers of the Ogden Post Office

Date Address No Name 1 2 3 4 5 6 8 9 10 11 12 13 14 15 16 17 18 11

319 Pine St

137 5897
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## **PETITION**

We, the citizens and customers of the OGDEN POST OFFICE hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status—a United States post office operated by a postmaster and career postal employees.

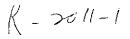
We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely,

	Cusiomers of the Oguch i ost office	<u> </u>	
No	Name	Address	Date
1	Problem Lackfeld	319 Pine St	4-9-11
2	William Lumnus	115 Pinest	6-4-11
3	Le willer	235 Furet	6-9-11
4	Letty Kild	115 Elm St.	6-9-11
5	24 f Hild	115 Elm St.	4-9-6
6	Cendy Hickory	16 Elm St	6-9-11
7	Oerly Hickey	116 Elm St	10-9-11
8	Mannah Bishop	Anda and 12 Bagget	<u> </u>
9	margie m. Stries	340 Elm: BOX181 OGETN	6-9-11
10	La Cither Wardel	521 E/m 5/-	12-4-11
11	Melanie Falaswell	330 Elm St.	6-9-11
12	1 John Draswell	530/2 ElmSt	6-4-11
13	Bobert Swilley	331 0915	6-9-11
14	Marquita Swilley	331 oc/	6-9-11
15	Charlotte Yeaves	331 Oak,	6-9-11
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1375897

#### RESOLUTION

# OPPOSING THE CLOSING OF THE UNITED STATES POST OFFICE OGDEN, AR 71853

WHEREAS, THE OGDEN CITY COUNCIL has adopted a Resolution opposing the closing of the United States Post Office in the City of Ogden, Arkansas, and

WHEREAS, The Post Office is used by citizens throughout the community, therefore the closing would cause a great hardship for the citizens of the City of Ogden and its surrounding community.

NOW, THEREFORE, BE IT RESOLVED that the Ogden City Council oppose the closing of the United States Post Office in Ogden, Arkansas and pledge their support in the effort to keep the Post Office open with all the services currently available.

THIS RESOLUTION ADOPTED IN REGULAR SESSION JUNE 14, 2011.

APPROVED:

Sandra Furlow, Mayor

ATTEST:

Mary Ann Morrison, Recorder/Treasurer

#### MIKE ROSS

Religio Destra des Alesanda,

#### WASHINGTON

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DOCKET NO. ITEM NO. PAGE 1375897

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House Committee on Energy and Commerce

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## Congress of the United States Louse of Representatives

May 31, 2011

The Honorable Patrick R. Donahoe United States Postal Service 475 L' Enfant Plaza, SW Washington, DC 20260

Dear Mr. Postmaster General:

I write to you today to regarding the study currently underway involving the Ogden Post Office in Little River County in my district.

It is my understanding you are considering this facility for closure. I would like to state for the record I am adamantly opposed to this action in any form.

The area surrounding the Ogden Post Office is very rural with a large number of persons on a fixed income that must have postal services available to them within a reasonable distance from their home. It is unconscionable to place an undue hardship on these people who can least afford the added cost of travel into the nearest town to mail their monthly bills. I trust you will do the right thing by your customers regarding the Ogden Post Office.

Should you need additional information regarding this matter, please contact Patricia Herring, Constituent Advocate, in my El Dorado office, at (870) 881-0681; or, my District Director, Jeff Weaver, in my Hot Springs office, at (501) 520-5892.

Sincerely,

Mike Ross

MR: pah

Cc: Sandra Furlow, Mayor of Mena

Clayton Castleman, Little River County Judge

HOT SPRINGS

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George Howard Jr. Federal Building 200 East 8th Avenue Room 2521 PINE BLUFF, AR 71601 18701 536-3376 18701 536-4058 Eax EL DORADO

Union County Coustinguist 101 North Washington Surf 406 Et Donato, AR 71730 (870) 881-0681 (870) 881-0683 FAX PRESCOTT

221 Writh Mass \$160 Percent - AR 71857 - (\$700 887 40767 - 18701 887 40799 floor

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1375897 28 3

Consumer Affairs & Claims
Arkansas District
UNITED STATES
POSTAL SERVICE

June 2, 2011

Honorable Mike Ross Congressman of the United States 101 N Washington Ste 406 El Dorado AR 71730-5669 Mark Mill

Dear Congressman Ross,

The U.S. Postal Service will conduct a community meeting regarding the Discontinuance Study on the Ogden Post Office. The meeting is scheduled for June 14, 2011, from 5:30 pm - 6:30 pm at the Ogden Community Center. The center is located at 208 Pine Street.

Because of the drastic decline in mail volume, the Postal Service must take action to reduce the size of its retail and delivery network. By consolidating, streamlining and adjusting our operations, the Postal Service becomes a more efficient and effective organization.

The Postal Service regularly reviews and evaluates its post office operations in a continuing effort to better meet customers' retail needs, improve productivity, increase efficiency and cut costs. Situations such as lease expiration or a postmaster vacancy in a small Post Office permit a review of that Post Office's business activity to determine if a comparable level of service can be provided by other means. These include the establishment of a contractor-operated Community Post Office or the extension or establishment of rural delivery service from another office.

The law provides customers of an office considered for discontinuance be provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the action and on mail service alternatives.

I emphasize this is a study and no decisions have been made. The Postal Service would follow established public notification processes if changes are proposed. A proposal to close a Post Office must be posted publicly and reviewed by Headquarters Postal Service officials before there can be a final decision to discontinue a Post Office.

If I can assist your office regarding this matter, my phone number is (501) 228-4283.

Sincerely,

Cary Chism

Manager, Consumer Affairs & Claims

420 Natural Resources Dr. Little Rock AR 72205-9631 Phone 501-228-4283 FAX: 501-226-4299

1375897 <u>28</u> 4



May 30, 2011

Representative Mike Ross 101 North Washington, Suite 406 El Dorado, AR

Dear Representative Ross

The U.S. Postal Service has served noticed to the customers of the Ogden Post Office of a proposal to close the post office. It is doing so under provisions of the Postal Reorganization Act of 1970 and federal law, and over our objections.

Under provisions of the act, the Postal Service is obligated to provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not self-sustaining. The Postal Service's proposed action will not serve the best interests of our postal customers.

The Postal Service has made a decision to close our post office and provide us with rural delivery. We do not feel we will be getting the maximum service the Postal Reorganization Act calls for with this type of service. Inconvenience in purchasing stamps and money orders, and in sending accountable mail, such as a certified letter, are among the problems we foresee. The same holds true for the receipt of accountable mail.

Invariably, we will be left with a pick-up notice that will require a 10 mile trip to the post office at the neighboring town for pickup. We also have concerns regarding the sanctity of the mail with non-career carriers and loss of identity for our community.

We appreciate your consideration of our position and encourage you or a representative to attend a public meeting the Postal Service has scheduled for our community on Tuesday, June 14, 5:30 – 6:30 p.m. at Ogden Community Center in Ogden, AR. We appreciate any support you can give us in our fight to retain our post office in the same status as now exists—a U.S. post office operated by a postmaster and career postal employees.

Edw Fulan, Mayor

Thank you

Sincerely

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## U.S. CONGRESSMAN MIKE ROSS

Arkansas's Fourth Congressional District Union County Courthouse, Suite 406 101 North Washington Street El Dorado, AR 71730 Phone: (870) 881-0681

Fax: (870) 881-0683

DATE:	45/11	· 	
RECIPIENT:	Cury		•
	FAX NUMBER:		
	PHONE NUMBER:	<u> </u>	
FROM:	NA		
SUBJECT:	the Congress	nan is adament Ogden - please respond ASAP.	
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		Page 1 of 🧲	

Note: The information contained in this facsimile message is confidential and intended for the recipient only.

El Dorado Office Union Crunty Courthouse Suite 406 101 N. Washington Street El Dorado, Att 71730 (870) 881-0683 (870) 881-0683 Fax

Hot Springs Office 306 Exchange St., Strite A Hot Springs National Park, AR 71904 (501) 520-5892 (501) 520-5873 Fax

Pine Bluff Office George Howard Jr. Federal Building 100 Bust 8th Avenue Room 2521 Pine Bluff, AR 7[60] (\$70) 536-3376 (\$70) 536-4038 Fax

Present Office 221 West Main Street Present, AR 71857 (870) 887-6787 (870) 887-6799 Fax Washington, D.C. Office 2436 Rayburn HOB Washington, DC 20515 (202) 225-3772 1-800-223-2220 (202) 225-1314 Fax

1375897

LINDA J. WELCH VICE PRESIDENT, AREA OPERATIONS SOUTHWEST AREA



July 1, 2011

Mayor Sandra Furlow P.O. Box 159 Ogden, AR 71853-0159

Dear Mayor Furlow:

Thank you for the petitions from concerned customers in Ogden. These are difficult times for a lot of businesses and citizens across our country, and the Postal Service is not immune to the continuing economic downturn.

The Postal Service regularly reviews and evaluates its post office operations in a continuing effort to better meet customers' retail needs, improve productivity, increase efficiency and cut costs. That is what we are doing in Ogden and thousands of other communities across the country.

As we look for ways to save money, we must face these facts:

- Mail volume has declined by 43.1 billion pieces in the past five years. As a result, the Postal Service is not receiving enough revenue to cover its expenses.
- We ended the first quarter of Fiscal Year 2011 (Oct. 1 Dec. 31, 2010) with a net loss of \$329 million. In Fiscal Year 2010, we suffered a net loss of \$8.5 billion.

While I understand your community's interest in maintaining a local Post Office and Postmaster, we have a responsibility to keep the Postal Service financially solvent since we are a self-supporting organization not funded by taxpayers.

A proposal to close a Post Office must be posted publicly and reviewed by Headquarters Postal Service officials before a final decision is made. Affected customers must also be advised that they have the right to appeal the action to close or consolidate an independent Post Office to the Postal Regulatory Commission.

By law, the evaluation process involves gathering local input through questionnaires and public meetings, so customers can share their concerns and views on the proposed action and understand mail service alternatives. Your petitions will be included in our study packet.

Our ultimate mission is clear: find a balance between saving money and providing you the quality of service you expect and deserve. We will, therefore, continue to move forward to close the Ogden Office. I do appreciate you taking the time to share your community's opinion with me.

Sincerely.

7

Wille

PO Box 224748

DALLAS, TX 75222-4748

214-819-8650

Fax: 214-905-9227

DOCKET NO. 1375897

ITEM NO. 7

CITY OF OGDEN P.O. BOX 159 OGDEN, AR 71853 870-898-6803 Sandra Furlow, Mayor

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June 21, 2011

USPS Southwest Area Vice President 7800 Stemmons Fwy Dallas, TX 75247-4225

Please accept these copies of petitions from Ogden area. Originals were given to Dennis Schnebelen of Little Rock.

Sandra Furlow Mayor of Ogden



DOCKET NO.

ITEM NO.

PAGE



June 6, 2011

Honorable Sandra Furlow Mayor of Ogden PO Box 159 Ogden AR 71853-0159

Dear Mayor Furlow,

This is in response to your faxed letter to the U.S. Postal Service's (USPS) Southwest Area Vice President, regarding the Discontinuance Study being conducted on the Ogden Post Office.

A facility closure would require all retail and delivery (if applicable) services to be moved to the nearest location with adequate space to fulfill our customers' needs. Insuring consistent and reliable service can be provided by the gaining facility is one of the key aspects of the study. Floor space, post office box unit availability, employee and customer parking are also factors taken into consideration. The gaining facility would be the Ashdown Post Office, 451 E Locke Street, located 7.5 miles from the Ogden facility. In addition, the Downtown Texarkana Finance Unit, located at 500 N State Line Ave, is 12.2 miles from the Ogden facility.

This study is in the information-gathering stage and providing detailed numbers at this time would be premature. As a perspective of some costs we incur, I have included the figures below and the total annual savings which could be recognized.

Costs	Amount
Salary and Benefits	\$48,569
Lease	\$8,040
Utilities	\$1,413
Total Annual Savings	\$58,022

If closing the Ogden Post Office is the course of action pursued, a formal proposal would be issued and all study findings would be provided to the public in the formal proposal. As policy, a formal proposal is posted at the facility under consideration for a period of 60 days for public viewing and comment. After the 60-day period, if Postal Service Headquarters officials make a final determination to close the Ogden facility, the decision would be posted at the facility for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission (PRC). No post office may be closed sooner than 60 days after the public posting of the final decision.

The USPS is an exceptional government agency, in that we operate as a self-supporting entity. Our income is derived from the sale of our products and services, not a penny of operational subsidies from taxpayers.

The ongoing effects of the economic slowdown and the rate at which mail is migrating from traditional postal hard copy services to electronic communication media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in our

1375897 28

-2-

Fiscal Year (FY) 2010, after a 26 billion piece decline in FY 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion and \$2.8 billion for the fiscal years ending 2010, 2009 and 2008, respectively. In the second quarter of FY 2011 (Jan. 1 to March 31), the Postal Service experienced a net loss of \$2.2 billion.

In the face of such difficulties, the USPS has demonstrated fiscal responsibility by pursuing solutions and strategies to mitigate the impact. We continue to focus on the improved efficiency of our processing and delivery networks. This focus is on areas having a number of postal facilities in close proximity. Just as other businesses are adapting to technological advances, we must do the same. Reviewing our delivery office locations is one of these strategies. These reviews are being conducted in post office, station and branch operations throughout the nation.

In accordance with the study guidelines, questionnaires were mailed to Ogden residents in order to allow them to provide feedback on the proposed change. As you are aware, a community meeting will be held on June 14, 2011, from 5:30-6:30, at the Ogden Community Center, 208 Pine Street. Residents will have the opportunity to speak directly with postal officials to answer questions and receive information about postal services.

Again, I emphasize this is a study and no decision has been made at this time. The USPS will follow established public notification processes if changes are proposed.

Thank you for the opportunity to respond to your inquiry.

Sincerely,

Patti Robinson

District Manager (A)

PAGE 01

DOCKET NO. ITEM NO. PAGE 1375897

TO USPS SOUTHWEST AREA VICE PRES

FAX# 214-905-9227

FROM SANDRA FURLOW MAYOR OF OGDEN P.O. BOX 159 OGDEN, AR 71853

FAX# 870-898-4519

CELL# 903-826-4136 HOME # 870-898-6803

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DOCKET NO. 1375897

ITEM NO. 11

Please have the U.S.P.S. Representative that will be conducting the Ogden town meeting on Tuesday June 14 to bring the financial statement by line item showing what the USPS projects to save with proper references for our postal customers to review. Also revenue and expense financial statements for Fiscal Year 2009, 2010 and first five months of 2011 for the Ogden Post Office.

Please send me a written response concerning the financial statements.

1375897

bcc:

VP GOVERNMENT RELATIONS AND PUBLIC POLICY ROOM 10804

DISTRICT MANAGER ARKAŃSAS DISTRICT U SCOSTAL SERVICE 4700 EAST MCCAIN BOULEVARD LITTLE ROCK AR 72231-9998

POSTMASTER OGDEN POST OFFICE U S POSTAL SERVICE 131 PINE STREET OGDEN AR 71853-9998

559741-Key:POA~GR-09 ROSS, MIKE AR04 DUE 0701 DPC 0627 LMW 0630 MM 07/01/2011 Vita 7/5

1375899



July 5, 2011



The Honorabie Mike Ross Member of Congress Union County Court House, Suite 406 101 North Washington Avenue El Dorado, AR 71730-5669

#### Dear Congressman Ross:

This is in response to your May 31 letter to Postmaster General Patrick R. Donahoe on behalf of your constituents in Ogden, regarding the Post Office in that community.

Thank you for sharing your comments. As you are aware, the U.S. Postal Service receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. As a result of dramatic declines in mail volume, the Postal Service continues to experience significantly reduced revenue. In fact, over the past five years, mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. In order to sustain universal mail service to the American people, we are taking every action within our control to cut costs and streamline operations across the organization.

Arkansas District officials confirm that the Ogden Post Office is being studied for possible discontinuance. The study is ongoing, and no final decision has been made. Please be assured that postal officials are devoting careful attention to this study, and customers will be notified in advance of any changes that may affect service in their area.

During this process, postal managers will consider the effect on the community and postal employees, the ability to provide a maximum degree of effective and regular postal services to the affected community, and potential economic savings. Customers of an office considered for closing are provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the action and on mail service alternatives. Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

DOCKET NO.	1375897
ITEM NO.	28
PAGE	

#### Page 2

Please be assured that any decision regarding the future status of the Ogden Post Office will carefully balance our universal service responsibility and our statutory duty to operate in an efficient manner. Consideration of such matters will help ensure that the Postal Service furnishes a maximum degree of regular and effective postal services to the community well into the future.

If I can be of assistance with other postal issues, please let me know.

Sincerely,



Mico Milanovic Government Relations Representative



#### RESOLUTION OPPOSING THE CLOSING OF THE UNITED STATE POST OFFICE IN OGDEN, ARKANSAS

WHEREAS, Little River County Quorum Court has adopted a Resolution opposing the closing of the United State Post Office in the City of Ogden, Arkansas; and

WHEREAS, the Post Office is used by citizens throughout the County, therefore the closing would cause a great hardship for the citizens of The City Ogden and Little River County.

NOW, THEREFORE, BE IT RESOLVED that the members of the Little River County Quorum Court oppose the closing of the United State Post Office in Ogden, Arkansas and pledge their support in the effort to keep the Post Office open.

THIS RESOLUTION ADOPTED IN REGULAR SESSION: JUNE 13, 2011.

APPROVED:

Clayton Jastleman, County Judge

ATTEŠT:

Deanna Siyley, County Clerk

Docket: 1375897 - 71853 Item Nbr: 29 Page Nbr: 1

#### **Proposal Checklist**

Section I	Responsiveness to Community Postal Needs
/	
	Tell what we are doing and why.
	Is reason for discontinuance justified and documented in the record?
V	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
V	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
	Last three fiscal years of revenue and revenue units.
V	Decline in service workload/reduction in EAS level, if appropriate.
	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
	Information on petitions and congressional inquiries included with Postal Service responses.
	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
	Was Post Office used as meeting place?
V.	Was Post Office a shelter for a bus stop?
	Did the Post Office have a public bulletin board?
- V	Were government forms available at the Post Office?
V	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
	What is the historical value of the office?
V	Is an address change necessary?
	Will the community identity be preserved?
	What are the growth trends (flat, up, down)?
	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Docket: 1375897 - 71853 Item Nbr: 29 Page Nbr: 2

Section IV	Economic Savings			
	A shakana and a firm and a sufficient to the day of the state of the same falls.			
	A statement of annual savings includes a breakdown as follows:	\$ 33168		
	Postmaster salary (EAS, Minimum, no COLA)			
	Fringe benefits 33.5%	\$ 11111		
	Rental costs, excluding utilities	\$ 8040 \$ <63.9		
	Total annual costs	\$ 53319		
	Less estimated cost of replacement service	•		
	Total annual savings	<u>\$ 52319</u>		
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.			
	Is postmaster salary based on the minimum salary without COLA?			
	Does postmaster salary reflect the current office evaluation?			
Section V	Other Factors			
	The Postal Service has identified no other factors for consideration (if appropr	iate).		
	List other factors as appropriate.			
	Other factors when replacement service is a CPO.			
Section VI	Summary			
	The proposal must include a brief summary that explains why the closing or conecessary and an assessment of how those factors supporting the need for clinegative factors. In taking competing considerations into account, the need to degree of effective and regular service must be paramount.	nange outweigh any		
Section VII	Notices			
	n. If a final cess will be provided			
Checklist Completed By:	8-29-11			
Investigative Coordinator	Date			
Reviewed and Certified By:	8-29-11			
- Xookul	M			
District PO Review Coordinator	Date			



06/23/2011

SENIOR VICE PRESIDENT **GOVERNMENT RELATIONS AND PUBLIC POLICY** 475 L'ENFANT PLAZA SW RM 10804 **WASHINGTON DC 20260-3500** 

SUBJECT: Posting of the Proposal to Close the OGDEN Post Office Docket No. 1375897

This is to advise you that on 06/25/2011, I will post for public comment a proposal to close the OGDEN Post Office in LITTLE RIVER, Congressional District No. AR04.

If you have any questions, please call JACKIE STUBITSCH District Review Coordinator at (501) 228-4171.

DAVID CAMP

District Manager ARKANSAS PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



06/23/2011

#### OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of **OGDEN Proposal** 

Docket No. 1375897 - 71853

Please post the enclosed proposal to close the OGDEN Post Office in the lobby. The proposal must be posted in a prominent place from 06/25/2011 through close of business on 08/26/2011. The posting must last at least 60 days and the first day does not

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (501) 228-4171.

JACKIE STUBITSCH

Post Office Review Coordinator

**ARKANSAS PFC District** 

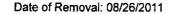
Enclosures: PS Form 4920

Proposal

**Invitation for Comments** Comment Forms

Official Record

Date of Posting: 06/25/2011





#### **UNITED STATES POSTAL SERVICE**

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE OGDEN, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE



To the customers of the Ogden Post Office:

The Postal Service is considering the close of the Ogden Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/25/2011 through 08/26/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Ogden Post Office and Ashdown Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.

DENNIS SCHNEBELEN 420 NATURAL RESOURCES DR

LITTLE ROCK, AR 72205-4100

l



Date of Removal: 08/26/2011

Removal Round Date:

PROPOSAL TO CLOSE THE OGDEN, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

**DOCKET NUMBER 1375897 - 71853** 

Docket: 1375897 - 71853 Item Nbr: 33 Page Nbr: 2

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#### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Ogden, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Ashdown Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on January 02, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The Ogden Post Office is in close proximity to another office. This office is VACANT. This office earns 1.71 hrs per day.

The Ogden Post Office, an EAS-11 level, provides service from 06:30 - 11:30 - 13:00 - 15:45 Monday - Friday, Closed Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 184 post office box or general delivery customers and 72 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 32 transaction(s) accounting for 37 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$22,874 ( 60 revenue units) in FY 2008; \$17,668 ( 46 revenue units) in FY 2009; and \$17,032 ( 44 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On June 14, 2011, representatives from the Postal Service were available at Ogden Community Center to answer questions and provide information to customers. 107 customer(s) attended the meeting.

On May 27, 2011, 259 questionnaires were distributed to delivery customers of the Ogden Post Office. Questionnaires were also available over the counter for retail customers at the Ogden Post Office, 105 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 86 unfavorable, and 16 expressed no opinion.

A petition supporting the retention of the Ogden Post Office was received on June 14, 2011, with 154 signatures. If this proposal is implemented, delivery and retail services will be provided by the Ashdown Post Office, an EAS-18 level office. Window service hours at the Ashdown Post Office are from 9:00 to 4:30, Monday through Friday, and 9:00 to 11:30 on Saturday. There are 271

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he on	following concerns were expressed from questionnaires, the congressional inquiry:	the community meeting, from customer letters, on the petition, and
	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
	Response:	Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
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	Concern:	Customers were concerned about mail security.
	Response:	Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal

Concern:

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3.

Customers were concerned about senior citizens.

daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Docket: 1375897 - 71853 , Item Nbr: 33 Page Nbr: 3

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.

Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Docket: 1375897 - 71853 Item Nbr: 33 Page Nbr: 4

#### Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience. Customers opting for carrier service will have 24-hour access to their mail. 2. Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3. customers. 4.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.

5. Customers opting for carrier service will not have to pay post office box fees. 6.

Saves time and energy for customers who drive to the post office to pick up mail.

#### Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1. by the rural or contract delivery carrier. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not 2. necessary to be present to conduct most Postal Service transactions. 3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Ogden is an unincorporated community located in Little River County. The community is administered politically by City of Ogden. Police protection is provided by the Little River Co Sheriffs Office. Fire protection is provided by the Ogden Volunteer Fire Dept. The community is comprised of retirees, loggers, farmers and the self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: New Cannon Baptist Church Laura Bell Baptist Church Ogden First Baptist Church Ogden Methodist Church Mt. Pleasant Baptist Church Mte Carmel CME Church in God and Christ, Ogden Water Works Cut n Curl Johnsons Irrigation and Landscaping City of Ogden Arkansas Hwy Police Neaves Nature Works Natasha's touch Mills Nature Photography Vines Lawn Care Ward Logging Baldwin Enterprise INC Lubrication Specialist INC Morton Logging Poor Boy Remodeling R&M Mobile Home Movers McDowell Farms Mid-Iowa Farms Davis Farms Fisher Drywall Services Thompson Lawn Service Cowboy Corner Copper K Farms Naamans BBQ Temple Farms Ranch Properties Ron's Maintance and Cleaning. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ogden Post Office will be available at the Ashdown Post Office. Government forms normally provided by the Post Office will also be available at the Ashdown Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

١.	Concern:	Customers expressed concern for loss of community identity.
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2.	Concern:	Customers felt the loss of a Post Office would have a detrimental effect on the business community.
	Response:	Businesses generally require regular and effective nostal services

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued,

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

#### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 02, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$52,319 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 8.040</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 52,319 <u>- \$ 0</u>
Total Annual Savings	<u>\$ 52.319</u>

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Ogden, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Ashdown Post Office, located eight miles away.

The postmaster retired on January 02, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Ogden Post Office provided delivery and retail service to 184 PO Box or general delivery customers and 72 delivery route customers. The daily retail window transactions averaged 32. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$52,319 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Ogden Post Office and Ashdown Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

DENNIS SCHNEBELEN Manager, Post Office Operations 06/25/2011

Date

## **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the OGDEN Post Office.

1.	Effect on Your Post believe the proposal	tal Services. Describe would have on the re	e any favorable or unfavorable effects you egularity or effectiveness of your postal services.
2.	Effect on Your Con you believe the prop		cribe any favorable or unfavorable effects that rour community.
3.			her views or information that you believe the g whether to adopt the proposal.
Name of Postal Customer  Mailing Address  Signature of Postal Customer		Signature of Postal Customer	
City, State, and ZIP Code Date		Date	
			•



08/30/2011

#### OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/26/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

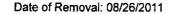
JACKIE STUBITSCH

Post Office Review Coordinator 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100



A. Office			•			
	OUTHWEST		District:	State: AR ARKANSAS PFC	Zip Code:	71853
Area: SC Congressiona			County:	LITTLE RIVER	·	
EAS Grade:	11			Finance Number:	046462	
Post Office:		Classified Station		Classified Branch	CP	o 🗍
•		•				
This form is a	a place holder for nur	nber 36. The round dated	copies of the prop	osal have been received.		
Prepared by	r: Jackie Stubit	sch			ate:	08/30/2011
Title:	ARKANSAS	PFC Post Office Review	Coordinator			
Tele No:	(501) 228-41	71		F	ax No:	(650) 577-5059

Date of Posting: 06/25/2011





#### **UNITED STATES POSTAL SERVICE**

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE OGDEN, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE



To the customers of the Ogden Post Office:

The Postal Service is considering the close of the Ogden Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/25/2011 through 08/26/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Ogden Post Office and Ashdown Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.

DENNIS SCHNEBELEN 420 NATURAL RESOURCES DR

LITTLE ROCK, AR 72205-4100

l



Date of Removal: 08/26/2011

Removal Round Date:

PROPOSAL TO CLOSE THE OGDEN, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

**DOCKET NUMBER 1375897 - 71853** 

Date of Posting: 08/17/2011

Date of Removal: 10/18/2011

### **UNITED STATES POSTAL SERVICE**

#### INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE NEW EDINBURG, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the NEW EDINBURG Post Office:

The Postal Service is considering the close of the NEW EDINBURG Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/17/2011 through 10/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the NEW EDINBURG. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

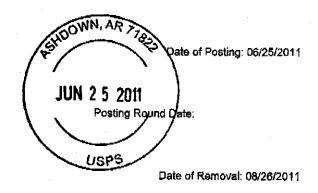
For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.

Sincerely,

JOE HENDERSON

420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100 USPS USPS



Removal Round Date:

PROPOSAL TO CLOSE THE OGDEN, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

**DOCKET NUMBER 1375897 - 71853** 



Docket: 1375897 - 71853 Item Nbr: 37 Page Nbr: 1



# NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 08/30/2011

Postal Customers of the Ogden Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Ogden Post Office, which was posted 06/25/2011 through 08/26/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Ogden Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

JOE HENDERSON

420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100 SEP (9)

USPS



08/30/2011

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Ogden Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

Joe Henderson Manager, Post Office Operations

420 Natural Resources Dr

Little Rock, AR, 72205-4100

> X-TI - DROPOSAL SHOULD HAVE	F DEEN SI	ENT 10 ALL
Docket: 1375897-71853 THE PROPOSAL SHUULD HAVE Item Nor: 34 Page Nor: 1 CUSTOMERS JUST LIKE THE IST BUR	DOCKET NO.	1375897
Optional Comment Form	PAGE	~_~_
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2. Effect on Your Community. Please describe any favoral you believe the proposal would have on your community.  Loss of IDENTITY - EVEN if we do  DIN ADVANTAGE - YOU SAID CUSTOMERS Will have 24-hour & cess To Mail.	ble or unfavorable same same same same same same same sam	ole effects that the code. recarries ser o. Box holder
3. Other Comments. Please provide any other views or info	ormation that vo	u helieve the
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City, State, and ZIP Code	Date	
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Docket:	1375897	-71853
Item Nb	: 34	
Page Nb	r: 1	

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# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the OGDEN

Post C	office.
1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  All unfavorable -  Security of daily mail/services  Delay in receiving services  Decline in using postal services  Distance to services - 8 miles
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.  I written is a late the Community of its Citizens.  Destroy an institution we have come to rely on.  Place an undeserved hardship on our citizens, especially the disabled and elderly.
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.  Our area Cannot reclive high speed internet at a relasonary cast. Many of our citizens can not /do not have any internet. Access. Our community depends on the services our focal po provides. Iraneling 8 miles to send or

our P.O. Please HILP us. Mary Ann Mocrison
Name of Postal Customer P. O. Box 98
Mailing Address Ogden, AR 71853 City, State, and ZIP Code



A. Office						<b>k</b>		
Name: OGDE	OGDEN				State: AR	Zip C	Zip Code: 71853	
	HWEST			District:	ARKANSAS PFC			
Congressional D	istrict: AR04			County:	LITTLE RIVER			
EAS Grade:	11				Finance Number	r: <u>046462</u>		
Post Office:		Classified Station			Classified Branch		CPO 🗌	
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This form is a pla	ace holder for nu	mber 39. There was not a	prematur	e appeal r	eceived.			
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	•							
Prepared by:	Jackie Stubi	tsch				Date:	08/30/2011	
Title:	ARKANSAS	PFC Post Office Review	Coordinat	юг				
Tele No:	(501) 228-4	171				Fax No:	(650) 577-5059	

### Analysis of 60-Day Posting Comments

Number of comments returned	
Total questionnaires distributed	2
Favorable comments	0
Unfavorable comments	2
No opinon expressed	0
Total comments returned	2

#### Postal Concerns

#### The following postal concerns were expressed

Concern (UnFavorable): Customers were concerned about having to travel to another Post Office for service.

response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (UnFavorable): Customers were concerned about mail security.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this

#### Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable): Customers expressed concern for loss of community identity.

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Date of Posting: 06/25/2011

Posting Round Date:

Date of Removal: 08/26/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE OGDEN, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

**DOCKET NUMBER 1375897 - 71853** 

Docket: 1375897 - 71853 Item Nbr: 41 Page Nbr: 2

Concern:

# I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Ogden, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Ashdown Post Office, located eight miles away.

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Customers were concerned about senior citizens.

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Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Docket: 1375897 - 71853 Item Nbr: 41 Page Nbr: 4

2.

## Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1. office. Stamps by Mail order forms are provided for customer convenience. 2.

Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.

customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4. parcel delivery for customers.

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5. Saves time and energy for customers who drive to the post office to pick up mail. 6.

#### Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1. by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A 3. carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Ogden is an incorporated community located in LITTLE RIVER County. The community is administered politically by City of Ogden. Police protection is provided by the Little River Co Sheriffs Office. Fire protection is provided by the Ogden Volunteer Fire Dept. The community is comprised of retirees, loggers, farmers and the self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: New Cannon Baptist Church Laura Bell Baptist Church Ogden First Baptist Church Ogden Methodist Church Mt. Pleasant Baptist Church Mte Carmel CME Church in God and Christ, Ogden Water Works Cut n Curl Johnsons Irrigation and Landscaping City of Ogden Arkansas Hwy Police Neaves Nature Works Natasha's touch Mills Nature Photography Vines Lawn Care Ward Logging Baldwin Enterprise INC Lubrication Specialist INC Morton Logging Poor Boy Remodeling R&M Mobile Home Movers McDowell Farms Mid-lowa Farms Davis Farms Fisher Drywall Services Thompson Lawn Service Cowboy Corner Copper K Farms Naamans BBQ Temple Farms Ranch Properties Ron's Maintance and Cleaning . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ogden Post Office will be available at the Ashdown Post Office. Government forms normally provided by the Post Office will also be available at the Ashdown Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Customers expressed concern for loss of community identity. 1 Concern:

A community's identity derives from the interest and vitality of its Response: residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community

name and ZIP Code in addresses.

Customers felt the loss of a Post Office would have a detrimental Concern: 2. effect on the business community.

Response: Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the

suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local

businesses if the Post Office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

#### HI. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 02, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 52,319 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 8.040</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 52,319 <u>- \$ 0</u>
Total Annual Savings	<u>\$ 52,319</u>

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Ogden, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Ashdown Post Office, located eight miles away.

The postmaster retired on January 02, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Ogden Post Office provided delivery and retail service to 184 PO Box or general delivery customers and 72 delivery route customers. The daily retail window transactions averaged 32. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$52,319 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Ashdown Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

JOE HENDERSON Manager, Post Office Operations 06/25/2011

Date

		ervice NSOLIDATION PROPOSA	A1			1. C
700101	Fact She		ML.			06
2. Post Office Name OGDEN		3. State and ZIP + 4 Cod AR, 71853-9998	ė			
4. District, Customer Service 5. Ar	ea, Customer Service	6. County		7. Congres	salonal Di	strict
ARKANSAS PFC SOI 8. Reason for Proposal to Discontinue file Ogden Post Office is in close proximity to another office. This office is VACANT. This office eams 1.71 hrs per day.	JTHWEST  9, PO Emergency Susper  No Suspension	LITTLE RIVER Id(Reeson and Date)	10. Prope	AR04 peed Perman	ent Altern	ate Ser
11. Staffing			12. Hour	в of Service		
a. PM PM Vacancy	Reason & Date: retired	a. Time M-F 06:30 - 11:30 - 13:00 - 15	Sat Close	d		Tot Wind Hot
Occupled 01/02/2010  b. OIC Career	Non-Career	a. Lobby Time M-F 24 hrs	Sat 24 hrs			Per V
c. Current PM POSITION Level (150) EAS-11 d. No of Clerks- 0 No of Career- 0 e. No of Others- 1 No of Career- 0 13. Number of Custom		14 Bally V	olumo (Piece			
	-	*				
a. General Delivery	] 0 184	Types of Mail		celved 356	! —— <u>—</u>	spatched 31
b. P.O. Box c. City Delivery	J 184	a. First-Class b. Newspaper		356 61	l	0
d. Rural Delivery	J	c. Parcel		6	 	0
e. Highway Contract Route Box	1 0	d. Other		47	l I	14
f. Total	256	e. Total		470	¦	45
g. No. Receiving Duplicate Service	0	f. No. of Postage Meters			0	
h. Average No. Daily Transactions	J 31,80	g. No. of Permits			i ——	1
2008		\$ 22,874	[Pi	A Basic Salar	y (33.5%	of b.)
2008 2009 2010 Postal Owned	16.	\$ 17,668 \$ 17,032 s. Quarters	(ne	o Cola) 33168	y (33.5% \$11.11	11
2009 2010  Postal Owned  30-day cancellation clause?  Yes  Located in: Business Home		\$ 17,668 \$ 17,032 a. Quarters	(n·\$	o Cola) 33168	\$11,11 .ease \$80	11
2009 2010  Postal Owned  Yes	Leased (If Leased, Expiration De	\$ 17,668 \$ 17.032 a. Quarters a. (Quarters b) 12/31/2015 Evicted? Yes N	(n·\$	Annual L	\$11,11 .ease \$ 80	11
2009 2010  Postal Owned  30-day cancellation clause?  Located in: Business Home	Leased (N Leased, Expiration De	\$ 17,668 \$ 17.032  a. Quarters  be) 12/31/2015  Evicted? Yes N  Suitable alternate quarters av  19. Administrative/Eman  Name ASHDOWN  Window Service Hours: N	o (if Yes, marailable?	Annual L  Annual L  Yes   (Proposed):  EAS Level	\$11,11	11 40 les Away to 11:30
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2009 2010  Postal Owned  Jo-day cancellation clause?  Located in: Business Home  16b, Explain:  17a  17. Schools, Churches and Organization in  New Cannon Baptist Church Laura Bell Bapt  Church Ogden Methodist Church Mt. Pleasa  CME Church in God and Christ  18. Businesses in Service Area:  Ogden Water Works Cut n Curl Johnsons Im  of Ogden Arkansas Hwy Police Neaves Nat.  Mills Nature Photography Vines Lawn Carl  Remodeling R&M Mobile Home Movers McC  Davis Farms Pisher Drywall Services Thomp  Corner Copper K Farms Naamans BBO Ten	Leased (If Leased, Expiration De Leased (If Leased, Expiration De Leased, Expiration De Leased, Expiration De Leased, Expiration De Leased Lea	\$ 17,668 \$ 17,032  a. Querters  be) 12/31/2015  Evicted? Yes N  Suitable alternate quarters av  19. Administrative/Eman  Name ASHDOWN  Window Service Hours: N  Lobby Hours: A  PO Boxes Available: 2  26. 20. Nearest Post Office  Name ASHDOWN  Window Service Hours: N  Lobby Hours: N  Signature  JACKIE STUBITSCH	o (if Yes, marailable?  neting Office  AF 9:00 to 4  AF 9:00 to 4  AF 9:00 to 4  AF 9:00 to 4  AF 9:00 to 4	Annual L  Annual L  Yes  (Proposed):  EAS Level  Tom above):  EAS Level	\$11.11 ease \$ 80 ) No No SAT 24 hi SAT 9:00 SAT 24 hi	des Away to 11:30



08/30/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

**OGDEN** 

Docket Number 1375897 - 71853

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

DAVID CAMP District Manager

# LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name,	State, ZIP Code:	OGDEN, AR, 71853-9998
EAS Level:		11
District:		ARKANSAS PFC
County:		LITTLE RIVER
Congressional	I District:	AR04
Proposal:		Close Consolidate
Reason For P	ropsed:	retired
Alternate Serv		Rural Route Service
Customers Afi	,	
Post Office I		184
General Del	ivery:	0
Rural Route	•	0
	entract Route (HCR):	0
City Route:	, , , , , , , , , , , , , , , , , , ,	0
Intermediate	a Rural:	0
Intermediate	•	0
	er of customers:	184
i Otal Hullib	er of customers.	197
D-4-		
Date	Action Office suspended. Reason suspended:	
	Suspension notice sent to Headquarters.	
01/02/2010	Postmaster vacancy occurred. Reason: retired	
A F 10 F 10 5 1 1	OIC: Career: 0 Noncareer: 1 Other Employee	s: 1
05/05/2011	District manager authorization to study.  Questionnaires sent to customers, Number sent: 2	59 Number Returned: 105
05/27/2011	Analysis: Favorable 3 Unfavorable 86 No Opini	
06/14/2011	Petition received. Number of signatures: 154	
Concerns expressed:  05/31/2011 Congressional inquiry received: Yes		
	Concerns expressed:	
06/23/2011	detrimental to community  Proposal and checklist sent to district for review.	
00/20/20		ed by district 10 days before the 60-day posting (PS Form 4920
06/23/2011	attached).	
06/23/2011 08/30/2011	Proposal and invitation for comments posted and re Proposal and invitation for comments removed and	
00.00.2011	Comment Analysis:	
None	Favorable 0 Unfavorable 2 No Opinion 0 2 Premature PRC appeal received.	
140116	Concerns expressed:	
06/23/2011	Updated PS Form 4920 completed (if necessary).	
08/30/2011	Certification of the official record to vice presiden	t, Delivery and Retail, and copy of transmittal letter to vice
	president, Area Operations.	
	Headquarters logged in official record (option entry	
	Record returned to district for additional considerat Record returned as not warranted.	ion.
	Final determination posted at affected office(s) and	round-dated.
	Final determination removed and round-dated.	
	Postal Bulletin Post Office Change Announcement No appeals letter received from Headquarters.	form sent to Headquarters.
	Appeal to PRC received.	
	PRC opinion received on appeal:	CDC 1454 description
	Affirmed: Remanded: U Address management systems notified to updated	SPS Withdrawn:
	Discontinuance announced in Postal Bulletin No.:	Effective date:
Review Coordi	nator/person most familiar with the case:	
	JACKIE STUBITSCH	(501) 228-4171
	Name/Title	Telephone Number
	IACKIE STUDITECH	(501) 228-4171
	JACKIE STUBITSCH District Post Office Review Coordinator	Telephone Number
		•



09/07/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Ogden Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jackie Stubitsch, Post Office Review Coordinator, at (501) 228-4231 or Harold Bennett Manager Post Office Operations.

DAVID CAMP

DISTRICT MANAGER

420 NATURAL RESOURCES DR

LITTLE ROCK, AR 72205-4100

**Enclosures:** 

One copy of record (http://hqcsopps.usps.gov/public/dis/4G/P1375897.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)

Docket: 1375897 - 71853 Item Nbr: 46 Page Nbr: 1

# Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the OGDEN was received by 09/11/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

\*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.



·~ .2

Date of Posting: 09/29/2011

Date of Removal: 10/31/2011



FINAL DETERMINATION TO CLOSE THE OGDEN, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1375897 - 71853

Docket: 1375897 - 71853 Item Nor: 47 Page Nbr. 2

### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Ogden, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Ashdown Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on January 02, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: The Ogden Post Office is in close proximity to another office. This office is VACANT. This office earns 1.71 hrs per day.

The Ogden Post Office, an EAS-11 level, provides service from 06:30 - 11:30 - 15:45 Monday - Friday, Closed Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 184 post office box or general delivery customers and 72 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 32 transaction(s) accounting for 37 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$22,874 ( 60 revenue units) in FY 2008; \$17,668 ( 46 revenue units) in FY 2009; and \$17,032 ( 44 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On June 14, 2011, representatives from the Postal Service were available at Ogden Community Center to answer questions and provide information to customers. 107 customer(s) attended the meeting.

On May 27, 2011, 259 questionnaires were distributed to delivery customers of the Ogden Post Office. Questionnaires were also available over the counter for retail customers at the Ogden Post Office, 105 questionnaires were returned, Responses regarding the proposed alternate service were as follows: 3 favorable, 86 unfavorable, and 16 expressed no opinion.

One congressional inquiry was received on May 31, 2011.

A petition supporting the retention of the Ogden Post Office was received on June 14, 2011, with 154 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Ashdown Post Office, an EAS-18 level office. Window service hours at the Ashdown Po S

	rurday. There are 271 post office boxes available.	e are from 9.00 to 4.30, Monday through Friday, and 9:00 to 11:30 on
Pos	e proposal to close the Ogden Post Office was posted with st Office from June 25, 2011 to August 26, 2011. The follo iod:	an invitation for comment at the Ogden Post Office and Ashdown wing additional concerns were received during the proposal posting
1.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
	Response:	Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
2.	Concern:	Customers were concerned about having to travel to another Post Office for service.
	Response:	Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
3.	Concern:	Customers were concerned about mail security.

Docket: 1375897 - 71853 Item Nbr: 47 Page Nbr: 3

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

4. Concern:

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

#### Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

#### Some disadvantages of the proposal are:

- 1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- 3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Ogden is an incorporated community located in LITTLE RIVER County. The community is administered politically by City of Ogden. Police protection is provided by the Little River Co Sheriffs Office. Fire protection is provided by the Ogden Volunteer Fire Dept. The community is comprised of retirees, loggers, farmers and the self-employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: New Cannon Baptist Church Laura Bell Baptist Church Ogden First Baptist Church Ogden Methodist Church Mt. Pleasant Baptist Church Mte Carmel CME Church in God and Christ, Ogden Water Works Cut n Curl Johnsons Irrigation and Landscaping City of Ogden Arkansas Hwy Police Neaves Nature Works Natasha's touch Mills Nature Photography Vines Lawn Care Ward Logging Baldwin Enterprise INC Lubrication Specialist INC Morton Logging Poor Boy Remodeling R&M Mobile Home Movers McDowell Farms Mid-lowa Farms Davis Farms Fisher Drywall Services Thompson Lawn Service Cowboy Corner Copper K Farms Naamans BBQ Temple Farms Ranch Properties Ron's Maintance and Cleaning . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ogden Post Office will be available at the Ashdown Post Office. Government forms normally provided by the Post Office will also be available at the Ashdown Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

2. Concern:

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Docket: 1375897 - 71853 Item Nbr. 47 Page Nbr. 4

#### Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

# **III. EFFECT ON EMPLOYEES**

The postmaster position became vacant when the postmaster retired on January 02, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 52,319 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 8,040</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 52,319 <u>- \$ 0</u>
Total Annual Savings	<u>\$ 52.319</u>

# **V. OTHER FACTORS**

The Postal Service has identified no other factors for consideration.

Docket: 1375897 - 71853 Item Nbr: 47 Page Nbr: 5

#### VI. SUMMARY

This is the final determination to close the Ogden, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Ashdown Post Office, located eight miles away.

The postmaster retired on January 02, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Ogden Post Office provided delivery and retail service to 184 PO Box or general delivery customers and 72 delivery route customers. The daily retail window transactions averaged 32. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$52,319 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

#### **VII. NOTICES**

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Ogden Post Office and Ashdown Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Ogden Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filled, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Ogden Post Office and Ashdown Post Office during normal office hours.

Kand Jana	09/26/2011
Dean J Granholm Vice President of Delivery and Post Office Operations	Date



Date of Posting: 09/29/2011

Date of Removal: 10/31/2011

FINAL DETERMINATION TO CLOSE THE OGDEN, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

**DOCKET NUMBER 1375897 - 71853** 

Docket: 1375897 - 71853 Item Nbr: 47 Page Nbr: 2

Concern:

#### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

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On May 27, 2011, 259 questionnaires were distributed to delivery customers of the Ogden Post Office. Questionnaires were also available over the counter for retail customers at the Ogden Post Office. 105 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 86 unfavorable, and 16 expressed no opinion.

One congressional inquiry was received on May 31, 2011.

A petition supporting the retention of the Ogden Post Office was received on June 14, 2011, with 154 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Ashdown Post Office, an EAS-18 level office. Window service hours at the Ashdown Post Office are from 9:00 to 4:30, Monday through Friday, and 9:00 to 11:30 on Saturday. There are 271 post office boxes available.

The proposal to close the Ogden Post Office was posted with an invitation for comment at the Ogden Post Office and Ashdown

	st Office from June 25, 2011 to August 26, 2011. Triod:	he following additional concerns were received during the proposal posting
1.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
	Response:	Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
2.	Concern:	Customers were concerned about having to travel to another Post Office for service.
	Response:	Services provided at the Post Office will be available from the carrier

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop. online at usps.com, or by calling 1-800-STAMP-24.

Customers were concerned about mail security.

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Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

4. Concern:

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

#### Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

#### Some disadvantages of the proposal are:

- 1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- 2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- 3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

## II. EFFECT ON COMMUNITY

Response:

Ogden is an incorporated community located in LITTLE RIVER County. The community is administered politically by City of Ogden. Police protection is provided by the Little River Co Sheriffs Office. Fire protection is provided by the Ogden Volunteer Fire Dept. The community is comprised of retirees, loggers, farmers and the self-employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: New Cannon Baptist Church Laura Bell Baptist Church Ogden First Baptist Church Ogden Methodist Church Mt. Pleasant Baptist Church Mte Carmel CME Church in God and Christ, Ogden Water Works Cut n Curl Johnsons Irrigation and Landscaping City of Ogden Arkansas Hwy Police Neaves Nature Works Natasha's touch Mills Nature Photography Vines Lawn Care Ward Logging Baldwin Enterprise INC Lubrication Specialist INC Morton Logging Poor Boy Remodeling R&M Mobile Home Movers McDowell Farms Mid-lowa Farms Davis Farms Fisher Drywall Services Thompson Lawn Service Cowboy Corner Copper K Farms Naamans BBQ Temple Farms Ranch Properties Ron's Maintance and Cleaning . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ogden Post Office will be available at the Ashdown Post Office. Government forms normally provided by the Post Office will also be available at the Ashdown Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern: Customers expressed concern for loss of community identity.

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Concern:

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

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#### Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

# III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 02, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### **IV. ECONOMIC SAVINGS**

The Postal Service estimates an annual savings of \$ 52,319 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	•	\$ 33,168 \$ 11,111 <u>+ \$ 8.040</u>
Total Annual Costs Less Annual Cost of Replacement Service		\$ 52,319 <u>- \$ 0</u>
Total Annual Savings		\$ 52,319

## V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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#### VI. SUMMARY

This is the final determination to close the Ogden, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Ashdown Post Office, located eight miles away.

The postmaster retired on January 02, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Ogden Post Office provided delivery and retail service to 184 PO Box or general delivery customers and 72 delivery route customers. The daily retail window transactions averaged 32. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$52,319 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Ogden Post Office and Ashdown Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Ogden Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Ogden Post Office and Ashdown Post Office during normal office hours.

Band Hark	09/26/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



09/29/2011

OFFICER-IN-CHARGE/POSTMASTER Ogden Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Ogden Post Office Final Determination Docket No. 1375897 - 71853

Please post in the lobby the enclosed final determination to close the Ogden Post Office. The final determination must be posted in a prominent place from 09/29/2011 through close of business on 10/31/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/01/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (501) 228-4231.

Sincerely,

JACKIE STUBITSCH

POST OFFICE REVIEW COORDINATOR

420 NATURAL RESOURCES DR

LITTLE ROCK, AR 72205-4100

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Enclosures:

Final Determination Official Record

# MEMO TO RECORD

Round-dated stamped final determination cover sheets received

PLACE HOLDER #49



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Date of Posting: 09/29/2011

Date of Removal: 10/31/2011



FINAL DETERMINATION TO CLOSE THE OGDEN, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1375897 - 71853



Date of Posting: 09/29/2011

Date of Removal: 10/31/2011

FINAL DETERMINATION TO CLOSE THE OGDEN, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

**DOCKET NUMBER 1375897 - 71853** 



09/26/2011

DISTRICT MANAGER 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

ATTENTION: Post Office Review Coordinator SUBJECT: Final Determination- OGDEN

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

### POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

#### APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

### NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

#### OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

enkllu.

Thank you for your assistance.

Dean J Granholm

Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:

Vice President, Area Operations, SOUTHWEST Area